mhla news

DOCLINE TRIAL IN THE MEDICAL LIBRARY

by Bev Brown

The spring 1994 issue of the **MHLA News** contained a brief overview of DOCLINE, the interlibrary loan system developed by the National Library of Medicine for use in health libraries in the United States. Within the past year, DOCLINE has been in place in a large number of libraries in British Columbia. Interest in the system has grown rapidly across Canada.

DOCLINE Trial in Western Canada

In an effort to explore the feasibility of using DOCLINE for interlibrary loan, directors of the academic health libraries in B.C., Alberta and Manitoba agreed in April to undertake a three month trial of DOCLINE. For the months of June, July and August, the libraries agreed to use DOCLINE in requesting journal articles from each other. Requests would be filled within 48 hrs and there would be no charges levied for the trial period. Libraries agreed to send twenty requests per week. One library transmitted articles via fax, while the other three used ARIEL workstations (a computer with an attached scanner which sends scanned pages over the Internet).

Results

Full results and a final report have not yet been compiled. What follows is a summation of findings and general impressions from the Medical Library. Thanks go to Ruth Holmberg, the library's ILL assistant, for her data and comments.

The Medical Library requested 238 journal articles over the fourteen week period. For the same time period we filled 149 requests. These figures should not be interpreted to mean that the Medical Library is a large net borrower among the academic libraries (although this may be part of the explanation). A more immediate explanation is that one or more of the libraries did not place twenty requests per week.

From the President

We've chosen The Nun's Kitchen, at the site of the Olde Nunnery in St. Francis Xavier for the first meeting of the year. When we meet on October 20 there will be no lack of dinner conversation as we catch up on the news. Since we last met at the Joint Conference last spring, there have been many changes in our community--libraries merging; a change of editorship of the MHLA News, the departures of members and welcoming of new ones to our association-- to name a few.

Some of the items we hope to discuss in the business part of the evening are MHLA's participation in the Joint Spring Conference, the Valley Medical Network Inter-Library Loan Agreement, MHLA participation in The Information Resources Sector Consulation Paper prepared by the Alliance of Libraries, Archives and Records Management (ALARM) Committee, which is examining a human resources strategy for the Information Sector. MHLA has been asked to participate with other library associations in the "Biz Ex" exhibition as part of Manitoba Small Business Week. We have also been approached by Manitoba Library Association to see if we would be interested in participating in a joint newsletter publication effort. If there are any issues you wish to discuss at the meeting, please contact me or any of the other executive members. I'm looking forward to a productive year and an interesting meeting. "Get Thee to a Nunnery"!! Hope to see you there.

Laurie Blanchard

Medical education is not completed at the medical school: it is only begun.

William H. Welch

MHLA Executive 1994/95

President . . . . Laurie Blanchard
President-Elect . . . . Bev Brown
Secretary . . . . Michele Coutts
Treasurer . . . . Edith Konoplenko

We were able to fill the majority of items within 48 hrs. Our longest delay was 3 days. There was greater variation in the service we received from other libraries. Items that we requested arrived anywhere from the same day to 9 days. However, the majority were received within the target time of 48 hrs.

What worked well

Many of the reported strengths of DOCLINE were confirmed during the trial period. DOCLINE is not a difficult system to learn or to use. Requests can be sent simply by typing the citation number (AN) from MEDLINE plus library mailing information. Requests then route automatically. The system will also randomly distribute requests so that one library does not receive a large number on any one day. If the first library cannot provide the item or does not respond to the request within 24 hrs, the request will then route automatically to another library.

There is no charge for accessing DOCLINE and though the system is very heavily used, there was never a problem in connecting. As with all NLM databases, DOCLINE does not operate on American holidays.

What worked less well

For DOCLINE to work well, the titles and holdings information for each library must be accurate. It was known before the trial began that the data in SERLINE and SERHOLD (the NLM databases which DOCLINE accesses) had a large number of gaps and errors.* The number of misdirected requests would have been much greater but for the fact that DOCLINE has an override function that allows the user to request an item from a particular library, even if the holdings are not correct in SERHOLD.

Typing the AN number instead of the full citation allows requests to be sent quickly. Unfortunately,

NLM requires anywhere from one month to one year to index journal issues for MEDLINE. If the full citation must be typed (as is the case with many requests for 1994 journal articles), an ILL request cannot be sent any faster on DOCLINE than it would be on most other systems.

Codes are used in DOCLINE to indicate why a request could not be filled. Though this allows you to send a response quickly, there were occasions when a free text field would be helpful. Envoy messages were sometimes sent to provide a fuller explanation.

Another problem not inherent to DOCLINE but one which has a major impact on ILL is the interface with AVISO. The academic libraries in Canada have agreed to use AVISO as their ILL management package. Though ISM, the current owner of AVISO, has committed to providing an interface between its software and DOCLINE, it does not currently exist. DOCLINE data must be manually entered into AVISO.

The Future

The directors of the four libraries will be evaluating the trial results. And though the trial has ended, the Medical Library continues to receive requests via DOCLINE from hospitals in B.C. and Edmonton. Within the coming months, hospital libraries in southern Alberta will also be DOCLINE participants.

CISTI has also provided support for DOCLINE development. CISTI undertook a special project, funded largely by the academic medical libraries, to assign TCNs (title control numbers) to many more titles in the CISTI Union database. The completion of this project will facilitate the participation of more libraries in DOCLINE.

At the CHLA/ABSC London Conference in June, the membership approved the creation of a Task Force on Resource Sharing that will examine issues surrounding shared resources and document delivery. It is expected that this Task Force will

identify ways for the association to encourage, organize and support resource sharing at the national level.

* The Medical Library has just completed an in-house project to correct titles and holdings information in CISTI's UNION database. The result of this will be that our holdings information in DOCLINE will also be more accurate.

The following is a list of MHLA Committees and those members who have agreed to sit on these committees. If you are interested in any of these, please contact one of the committee members.

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NLM CLASSIFICATION. 5TH EDITION

Christa F.B. Hoffmann, Head, Cataloguing Section, NLM, reports that the 5th edition of the NLM Classification is expected to be published in December, 1994. The U.S. Government Printing Office (G.P.O.) will once again be its distributor. At present pricing information is not available. NLM does not anticipate to make its Classification available in an electronic format in the near future.

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ROMULUS 2

The second version of Romulus, the CD-ROM system for inter-library loans, has been completely updated and includes many of the new features that Romulus users requested.

You can now use Romulus to create document orders and send them to CISTI and the National Library of Canada through your Internet connecton - the least expensive method. The new version is compatible with all CD-ROM networking platforms.

For more information and a detailed brochure, call 1-800-688-1222 or fax 613-952-9112. The

cost of the 2nd version is $650 for single site use, and $975 for network use, within Canada.

MHLA Committees 1994-95

Publications
Pam Green 789-3466
Janice Hollosy 787-2577

Union List Serials
Bev Brown 789-3466
Helene Proteau 257-1848
Elsie Douglas 837-0127

Nominations
Anne Thornton-Trump 789-6342
Janet Kochan 837-0127

Program
Judy Inglis 831-2152

Joint Conference
Sharon Allentuck 788-8109
Dallas Bagby 661-6199

AV Interest Group
Edith Konoplenko 786-5601

North Dakota Liaison
Dallas Bagby 661-6199

Current Awareness
Laurie Blanchard 831-2152

BMC Correspondent
Michele Coutts 237-2807

Consortium
Judy Inglis 831-2152

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The greatest triumph of surgery today ... lies in finding ways for avoiding surgery.
                              Robert Tuttle Morris

VALLEY MEDICAL NETWORK

The Valley Medical Network consortium has voted to discontinue their reciprocal agreement with MHLA for free interlibrary loans. Some VMN libraries may still provide interlibrary loans, but it will be necessary for Manitoba libraries to contact them directly to work out the details.

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NEW DATABASE AT NLM

A new online database has been added to the National Library of Medicine's international online network. HSTAR (Health Services/Technology Assessment Research) now provides access to the published literature of health services research.

HSTAR is unusual among NLM databases in that it contains not only selected pertinent references and abstracts from MEDLINE and several other NLM databases, but references to government reports, books, book chapters, meeting abstracts, and newspaper articles. Most of the literature cited is from 1985 to the present. It contains 1.3 million records and is updated weekly.

HSTAR was developed by the National Library of Medicine in cooperation with the Agency for Health Care Policy and Research as part of the Library's recent mandate from the Congress to expand its information services in such areas as health services research methods, technology assessment, clinical practice guidelines, health care delivery systems, financing, evaluation, planning, and quality assurance. The Agency will continue to contribute research report, clinical practice guidelines, and other categories to the database.

HSTAR is available under the same conditions as MEDLINE and most of the other NLM databases, that is, at about $18 per connect hour. It may be accessed using the Library's Grateful Med software for IBM-PC and Macintosh microcomputers. The cost of an average HSTAR search using Grateful Med is about $1.25.

More information about the contents of the HSTAR database is available from the National Information Center on Health Services Research and Health Care Technology, NLM, 8600 Rockville Pike, Bethesda, MD 20894, 301/496-0176 or Internet: nichsr@nlm.nih.gov.

from: <u>Information Today</u>. 1994 April 11(4): 3

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NEW LISTSERV

MEDIBIB-L : Medical Libraries in Germany, Austria, Switzerland.
MEDIBIB-L is an open, unmoderated, electronic discussion list mainly for medical and health science librarians in Germany, Austria, and Switzerland. This forum is for ideas, questions, announcements and concerns specific to German-speaking health science librarians. The language of MEDIBIB-L is German.

To subscribe, send an inquiry to:
        medibib-l-request@uni-muenster.de
with at least your full name in the body of the message.

For more info contact:
        Oliver Obst (obsto@uni-muenster.de)
        Medical & Computing Dept.
        Univ. & State Library, Pf 8029
        48043 Muenster, Germany
        phone/fax +49.251.834004/251.838398

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The brain has muscles for thinking as the legs have muscles for walking.
                    Julien Offroy de la Mettrie

UNCOVER REVEAL

UnCover Reveal, a table of contents alert service delivered through electronic mail, was released by the UnCover Company in early April. Users who have created and UnCover profile that includes their e-mail address and Fax number may select a list of journal titles in which they are interested. When the next issue of any of those titles is entered into the UnCover database, the table of contents is automatically e-mailed to them. Ordering an article through UnCover Reveal is as easy as replying to the e-mail message.

The e-mail table of contents alert service is free. Articles ordered by reply e-mail will be delivered by Fax for a service charge of $8.50 U.S. plus copyright fee, and a Fax surcharge outside of the U.S. or Canada.

UnCover is a database that provides table of contents indexing from nearly 17,000 journals in all disciplines. Copies of articles from the titles included may be ordered through the database for delivery via Fax. The UnCover database may be accessed through the Internet by telnetting to database.carl.org, or by dial-up at 303/756-3600. There is no charge for searching the database and no login is needed.

For more information, contact Brenda Bailey at the UnCover Company, 303/758-3030 or send e-mail to uncover@carl.org.

from: Information Today. 1994. May 11(5): 1

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MERCK MANUAL

The Merck Manual is now available in a CD-ROM edition - The Merck Manual TextStack. "The Merck Manual TextStack includes all of the more than 2700 pages of text and over 600 tables, figures and diagrams from *The Merck Manual*, Sixteenth Edition (1992)". Numerous functions are available to search the database. Cost for a single-user institutional version in either Macintosh or Windows formats is $200 U.S.

Multiple site licences are also available. The Merck Manual TextStack is also available on floppy diskettes.

For more information, contact Keyboard Publishing, Inc., 482 Norristown Road, Suite 111, Blue Bell, PA 19422; 800/945-4551 or 610/832-0945; FAX 610/832-0948.

from: Information Today. 1994. April 11(4): 27

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Access AMICUS

Access AMICUS is the new search service for AMICUS, the new information system of the National Library of Canada. As a replacement to the DOBIS search service, it provides search-only access to Canadian libraries and researchers.

Access AMICUS can help in a variety of ways:

● Reference
● Information verification
● Cataloguing support
● Interlibrary loan

Logon to Access AMICUS is possible via Datapac, Ca*net, iNet, or a dedicated line.

For more information, please contact:

Client Information Centre
National Library of Canada
395 Wellington Street
Ottawa, Ontario
K1A 0N4
Telephone: (819) 997-7227
Fax: (819) 994-6835
Internet: cic@nlc-bnc.ca
ENVOY 100: its.cic
TTY: (613) 992-6969

DAWSON HOLDINGS PLC PURCHASE AGREEMENT ACCEPTED BY FAXON INC; DAWSON TO BECOME NUMBER TWO WORLDWIDE

Folkestone, U.K. -- Dawson Holdings PLC, a publicly traded worldwide supplier of information services to the library community, jointly announced with The Faxon Company, Inc. their agreement for Dawson to acquire The Faxon Company and all Faxon subsidiaries. The purchase of Faxon will make Dawson the second largest library information services organization in the world.

Westwood, Mass.-based Faxon President Judy Davis confirmed that "Faxon has accepted a Dawson Holdings PLC offer for the purchase of all of The Faxon Company."

Brian Ingleby, Group Chief Executive of Dawson Holdings PLC of Folkestone, UK says, "Dawson PLC has a record of service in the supply of information dating back to 1807. The acquisition of Faxon positions us for dynamic growth well into the next century." Collectively, sales will be in excess of a half billion dollars.

Says President and CEO of Dawson US Operations Vernon W. Cain, "the purchase of Faxon is an exciting move for Dawson and a strategic one. It is the next logical step in our drive to lead the library information services industry." Both Dawson and Faxon are highly diversified, experienced suppliers of information services to the international library purchasing community. According to Cain the acquisition of Faxon will add considerable stability and reliability to the library information services supply industry as well as continuity of supply and services to the purchasing community. It is anticipated that this agreement will be concluded shortly. "Dawson will be providing interim support to Faxon, and looks forward to meeting and working with the Faxon clients on a one on one basis," said Cain. For more information contact: Vernon W. Cain, President, Dawson Subscription Services 815-732-9001.

PEOPLE

Congratulations go to Audrey Kerr on being the recipient of the Peter D. Curry Chancellor's Award for exceptional contributions to the governance/development of the University of Manitoba.

Farewell to Jan Johnson, who has left MHINET and Manitoba for a new position as Regional Services Librarian at the University of Northern British Columbia in Prince George, B.C. We wish her the best in her new position.

Greg Wilton has been appointed the new MHINET coordinator. Most recently, Greg held a position as Reference Librarian at the University of Manitoba Medical Library.

Bill Poluha has joined the staff at the University of Manitoba Medical Library as their new Reference Librarian. Bill recently graduated from SLIS at the University of Western Ontario.

Arthur Short is the new Library Technician at the ARCOR Library. Congratulations, Arthur!

The Health Sciences Centre Library has a new staff member, Sharon Roddy. Originally from Winnipeg, Sharon has recently returned after living in Saskatchewan for several years. She is a graduate of the Kelsey College Library Technician program, and has previously worked at the Saskatchewan Indian Federated College library.

Hossein Davoodifar has accepted an appointment with the University of Pittsburg as Assistant Director for Information Services at the Falk Library of the Health Sciences. Hossein has been with the University of Manitoba Medical Library. Congratulations, Hossein.

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The art of medicine consists in amusing the patient while nature cures the disease.

Voltaire

CALENDAR

October 20
MHLA Fall meeting, at the Nun's Kitchen, at the site of the Olde Nunnery in St. Francis Xavier, at 6 P.M. If anyone needs a ride, please contact Laurie Blanchard or Judy Inglis at 831-2152. Perhaps car pooling could be done.

October 24-26
The Online/CD-ROM conference and exposition at the Hyatt Regency San Francisco. Contact Online Inc. or Pemberton Press, Inc.

October 26-27
Biz-Ex, Winnipeg Convention Centre. MHLA, MLA, MALT, and CASLIS will be sponsoring a booth, dealing with the INTERNET. For more info contact Bill Poluha, our representative - 789-3465.

November 1, 1994
Manitoba Health Organizations. Pre-conference Workshop: Facilitating Skills: New Tools for Reform. Workshop leader is Lori Messer, Workplace Health Project, Ministry of Health, Office of Health Promotion, British Columbia. The workshop will be held at the Holiday Inn-Crowne Plaza. For more information, or to receive a brochure, call 944-3465.

November 2-4, 1994
Manitoba Health Organizations, 25th Annual Health Conference and Exhibition. Winnipeg Convention Centre. The theme is: Health: New Roles for Family and Community. For registration information, call 944-3465.

December 5-8, 1994
Internet World '94. New York City. Sponsored by Meckler. Contact Meckler Conference Management, 11 Ferry Lane West, Westport, CT, 06880, U.S.A. 800/632-5537.

December 6-8, 1994
International Online Information Meeting, London, England. The program is available via the Internet: FHTTP://learned.co.uk/ GOPHER://info.learned.co.uk/ Email: conferences@learned.co.uk

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AWARDS

JILL BROWN RECEIVES MHLA LIFE MEMBERSHIP

The following letter was sent to the Executive of MHLA to nominate Jill for a Life Membership.

In accordance with Article 4 of the MHLA Constitution, we wish to nominate Jill Brown for Honourary Life Membership in the Manitoba Health Libraries Association.

Jill's interest in the possibilities of a health library association was apparent with her attendance at an informal meeting of representatives from various health-related libraries in May 1974, before MHLA was formed. Once the Association got underway, Jill was there as a charter member, attending the opening meeting in October 1976.

IN May of 1978, Jill was named Vice-President for the 1978/79 term, and continued in this capacity through 1979/80. During her tenure, she acted as Chair (1978/79) and as member (1979/80) of the Programme Committee, and gave a presentation on audiovisual materials in a session entitled "Shared Services in Manitoba Health Libraries: What is Possible?" held at the Winter 1980 meeting. Jill's commitment to information- and resource-sharing was carried through in her participation in Core List Committees in 1978 and 1981. She contributed her expertise in compiling the list for Allied Health in 1978, and Nursing in 1981.

Jill continued her active commitment to the Association well beyond her terms as member of the Executive. She served on the Union Book Catalogue Committee in 1982/83, was editor of the MHLA News in 1983/84 and 1984/85, was a member of the new Online Users Group in 1987, served on the Programme Committee in 1987/88, led discussion on Card Catalogue Production at the Fall 1987 meeting, and co-chaired the Serials Holdings Committee in 1988/89.

While added demands at work prevented Jill from maintaining this level of involvement with the organization, her commitment to excellence, and enthusiasm in serving the Association is evident in minutes from past meetings. In the Fall meeting of 1983, Jill was complimented on her work as editor of the MHLA News, in particular for introducing a new format; this commendation was repeated at the Winter 1984 meeting. The Serials Holdings Committee meeting minutes for Fall 1988 report that when asked if she would consider co-chairing the committee, Jill "accepted with no hesitation!"

These commentaries illustrate the dedication and vigour with which Jill approached her work in the Association, and we ask that the Executive Committee consider a formal commendation with the award of Honourary Life Membership.

Jan C.L. Johnson   Ada M. Ducas

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MHLA PRESENTS ITS COMMENDATION FOR OUTSTANDING LIBRARY SERVICE TO JUDY INGLIS

Judy has been a dedicated active member of MHLA for a decade and more, assuming at various times the position of President, New Editor, MHLA Planner, Program Planner, Task Force Chair and others. She has always been willing to volunteer for one more role and performed each and every with aplomb.

Judy came to Manitoba to be the second Extension Librarian serving rural physicians under the auspices of the College of Physicians and Surgeons of Manitoba and the Medical Library of the University of Manitoba, so from the beginning she gained the broad view of the need for services in all of the province.

Upon her return to Manitoba after a brief sojourn to Saskatchewan, Judy pioneered the Winnipeg Health Information Network, a project funded by the Winnipeg Foundation. Through this trial project focused on Winnipeg, it service in many ways as the model for the future MHINET service, especially in its effort to reach all health professionals in the member institutions with adequate information service.

Although WHINET funding lapsed, Judy has continued to bring her experience with these outreach services to her role as an advisor to MHINET and has served as a member of the MHINET Board of Directors since its inception.

Judy accepted the challenge of directing the transition of Library Services at the Deer Lodge Centre during the evolution of that institution from a Federally funded Veteran's hospital to a provincially funded geriatric speciality centre. As a result of her vision and zeal, the library became an innovative, entrepreneurial geriatric information provider, developing links especially with personal care homes and geriatric specialists. A further innovation was to contract services with the Winnipeg Municipal Hospitals (now Riverview Health Centre), preventing expensive duplication of resources in the city.

Judy spearheaded the successful application to bring the J.W. Crane Memorial Library collection from Toronto to Winnipeg, housing this comprehensive gerontology resource at Deer Lodge. This achievement gained national attention for her institution and established Deer Lodge as a leader in the provision of geriatric care.

On behalf of MHLA, Judy accepted the task of

co-chairing the 1992 CHLA Annual Conference which met in Winnipeg. The conference brought distinction to our Association and gained recognition to Judy's skills nationally. As a result, she was offered the daunting task of participating in the development of new standards for hospital libraries while service as the CHLA/CCHFA liaison. Her work in this area will guide hospital libraries into the next century.

Judy as the respect and esteem of her MHLA colleagues as a result of her considerable professional achievements, but also our appreciation for her special ability to become our communicator when confusion reins, our catalyst for change when it is required and our conscience when it counts. Therefore, we of MHLA honour her service by the presentation of this Commendation for Outstanding Service.

Dallas Bagby

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MERGER OF ST. BONIFACE GENERAL HOSPITAL LIBRARIES

In August 1994 the main library services of St. Boniface General Hospital were centralized in one facility. The nursing collection housed in the Helene Fuld Library was relocated to the larger space of the Carolyn Sifton Library in the Research Centre. The new *Bibliothèque Carolyn Sifton-Helene Fuld Library*, as it is officially called, is the central information resource for the entire SBGH community, providing a core collection of health sciences materials, improved access to electronic information sources and document delivery, and a service-oriented staff. A small patients' library continues to provide its own specialized services.

As one of many restructuring and cost-saving initiatives at St. Boniface Hospital, the consolidation of library services under the direction of the new Head Librarian, Mark

Rabnett, is the end result of months of planning. A commercial firm was hired to move the large nursing collection from one end of the hospital complex to the other. A detailed map of the desired layout of the new library was prepared. Every shelf in both libraries had to be carefully labelled to allow the movers to restore library materials in their original order. Before anything could be moved out of the Helene Fuld Library, the entire contents of the Carolyn Sifton stacks had to be relocated in order to free up space for the incoming materials. The move took seven days, involving the usual dust, noise and disruption. Library staff were on duty during the move and continued to provide assistance with reference queries, literature searches, and document delivery requests.

Once the nursing collection had been removed, the former Helene Fuld Library space was transformed into a 24-hour study area for nursing and medical students. This new facility will complement the 24-hour computer lab that has been in operation for a number of years. Audio-visual facilities have also been provided in the study area for the use of students. Located on the second floor of the Nursing Education Building, it will be a valuable resource for nursing students who need after-hours access to a quiet place to read, write and prepare for exams.

For library staff the merger of the two libraries was only the beginning of the reorganization of services. Differing policies, procedures and staff responsibilities had to be rethought, revamped and coordinated. Technical services routines in the two former libraries varied greatly. Public services also reflected different clienteles, different priorities, and different attitudes to service. There were technical problems involved with computer setups, networking workstations, and revisions to the library's configuration of Bridge, the automated system. Hospital restructuring also meant the deletion of two clerical positions and a reduction in the hours of another part-time staffperson. The staff complement is now 4.5 support staff and one

librarian.

The merger of the SBGH libraries comes at a time of growing demand for library services. In addition to the medical students, hospital staff and researchers who make heavy use of the library, the number of baccalaureate nursing students studying at St. Boniface General Hospital has tripled in the past year. The beginning of the academic year brought an enormous increase in activity on all fronts. Although it will take many more weeks to bring the SBGH library reorganization to a successful completion, significant progress has been made, with a minimum of disruption to library patrons.

New Library Schedule

As of September 6, 1994 the library extended its hours of operation:

Monday to Thursday 8:00am - 9:00pm
Friday 8:00am - 5:00pm
Saturday & Sunday 10:00am - 5:00pm

The Carolyn Sifton-Helene Fuld Library has been assigned the symbol MWSBM by the National Library of Canada. The symbol previously used by the Helene Fuld Library has been dropped. The telephone and fax numbers are the same as for the former Carolyn Sifton Library.

Telephone: 237-2807
Fax: 235-3339
Internet: rabnett@sbrc.umanitoba.ca

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Good judgement comes from experience.
Experience comes from bad judgement.

NEWS FROM THE INTERNET

WELCOME TO THE SECOND ROADMAP FOR THE INFORMATION SUPERHIGHWAY INTERACTIVE INTERNET TRAINING WORKSHOP

WHAT IS ROADMAP?
Roadmap is an Internet training workshop designed to teach both new and old "Net travellers" how to travel around the rapidly expanding (and often times confusing) "Information Superhighway" without getting lost. Using the latest information available coupled with guest lectures from some of today's most respected Internet leaders, Roadmap promises to be one of the most talked-about Internet training seminars in history! ... and, best of all, its absolutely FREE!!!!!

HOW MANY PEOPLE HAVE ALREADY SIGNED UP FOR ROADMAP?
When the first Roadmap workshop closed its enrollment on August 22, 1994, there were over 16,000 people from 63 different countries enrolled. The second Roadmap workshop (which is the workshop that you have just subscribed to), promises to be even bigger!!

WHAT SORT OF INTERNET ACCESS DO I NEED TO PARTICIPATE IN ROADMAP?
All you need is e-mail (although it would be nice if you also had telnet access). Since a substantial number of Roadmap participants only have e-mail access, the Roadmap workshop sessions will teach you how to use the tools of the Internet directly and also how to use these same tools using nothing but e-mail.

WHEN DOES ROADMAP START?
Mid-October, 1994!! If you have signed up to the Roadmap list early, FANTASTIC!! Stick around and over the next couple of weeks we'll keep you updated as the start-up date draws closer!

HOW LONG WILL ROADMAP LAST?
The Roadmap for the Information Superhighway

workshop will last about a month. One Roadmap lesson a day will be e-mailed to you starting in mid-October, and a normal daily lesson will take no more than five to ten minutes to complete.

WHAT ELSE DO I NEED TO DO?
Nothing! In mid-October, the ROADMAP Listserv will automatically e-mail you a copy of each day's Roadmap seminar lesson.

WHAT IF I GO OUT OF TOWN AND CAN'T CHECK MY E-MAIL EVERY DAY?
No problem!! The Roadmap workshop lessons will be e-mailed to you just like any other normal piece of e-mail. If you can't check your e-mail box on a regular basis, the Roadmap lessons will sit around in your mailbox until you have time to read them. The entire Roadmap workshop is self-graded and self-paced: there is ABSOLUTELY NO WAY that you can fall behind! If you are still concerned about missing a lesson or two because of travel, your might want to consider dropping out of this workshop, and subscribing to a later Roadmap workshop. The command to unsubscribe from this workshop is listed at the bottom of this letter, and you can contact Patrick Crispen to find out about future Roadmap workshop sessions.

HOW CAN MY FRIENDS AND CO-WORKERS SIGN UP?
Easy! Just have them send an e-mail letter to LISTSERV@UA1VM.UA.EDU which says SUBSCRIBE ROADMAP YOURFIRSTNAME YOURLASTNAME in the BODY of their letter. We will take care of everything else!!

A FINAL NOTE FROM PATRICK CRISPEN
WELCOME TO ROADMAP!! I am excited that you chose to enroll in the Roadmap workshop, and I hope that you will enjoy the workshop when it begins in mid-October.

Please remember that you are in the SECOND Roadmap workshop.

(Ed. note: There is now a Third workshop in progress)

CITING DOCS ON INTERNET?

The new 4th ed. of the American Psychological Assn. Publication Manual offers several pages of citation forms for electronic documents, taken from Li and Crane (1993) Electronic style: A guide to citing electronic information, published by Meckler.

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MEDICAL TRIVIAL (AND NOT SO TRIVIAL) PURSUIT

This E Mail based game of Medical Trivial Pursuit is a fun way to learn and keep up in medicine. If you send me your E Mail address, I will send you more information. Please contact me at aes@med.pitt.edu. I look forward to hearing from you!

Adam Sohnen MD
aes@med.pitt.edu
University of Pittsburgh
Medical Center

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NEW SUPPORT STAFF E-JOURNAL

We are proud to announce a new electronic journal geared specifically to library support staff but with information of nterest to all who work in libraries. Please share this information with your colleagues.

"ASSOCIATES: The Electronic Library Support Staff Journal" is a new electronic journal intended as a forum for and about library support staff issues.

Topics covered include but are not limited to technological advancements, personnel issues, public service, communications, staff development, collection management and maintenance, public relations, cataloging, how-to, personality profiles, book reports and reviews, as

well as job openings and upcoming events. Fiction, poetry and humor are also appropriate as long as libraries form the central theme or background.

"ASSOCIATES" is published in July, November and March, and is available by subscribing to ASSOC-L or accessing the ASSOC-L archive files at LISTSERV@UKANVM.BITNET or LISTSERV@UKANVM.CC.UKANS.EDU

Directions on how to subscribe or access the ASSOCIATES archive files can be obtained by sending an e-mail request to ASSOCIAT@UKANVM.BITNET or ASSOCIAT@UKANVM.CC.UKANS.EDU

Submissions will be accepted at any time. As this is a journal specifically aimed at and about library support staff, all support staff are particularly enouraged to submit pieces. Submissions may be sent to ASSOCIAT@UKANVM.BITNET or ASSOCIAT@UKANVM.CC.UKANS.EDU. Submission rules are also available at these addresses.

Letters to the Editor must be signed and submitted with an e-mail address and work phone number to the ASSOCIAT address listed above. The editors reserve the right to edit letters as necessary. Questions about this journal may be directed to any of the editors.

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RECOMMENDED READING ON THE INTERNET

"There is a very provocative article in the April, 1994 issue (v. 43, pp. 143-150) in Communication Education. The article is titled: Libraries and Librarians on the Internet. I think you'll find it well worth your time in reading it. It's by Lucy Rowland who's Head of Science Collections and Branch Services at the U. of Georgia Libraries. I know she'd appreicate your comments. Her Internet address is LROWLAND@UGA.CC.CGA.EDU" Guy Coffee

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PILOT PROJECT TESTS INTERNET-BASED SYSTEM FOR ACCESSING GOVERNMENT INFORMATION

OTTAWA, May 19, 1994 Industry Minister John Manley today announced the launch of a pilot project to evaluate an Internet-based service for informing Canadians about the workings of Canada's federal government.

"The Open Government Pilot represents an important step in making government information, officials and Members of Parliament more accessible to Canadians and others by using networks such as the Internet," said Mr. Manley. "The project will enable us to develop and test methods for using the information highway to inform and educate the public about government".

The Open Government Pilot provides access to various segments of the federal government including: the House of Commons, the Senate, the Supreme Court, and federal departments and agencies. Intended to be an information tool, it is available in a variety of formats over the global Internet, however, it has been designed to take advantage of a multimedia, hypertext application called World-Wide-Web.

The Open Government Pilot is accessible over the Internet at several sites including the Industry Canada host site, the Universities of New Brunswick, Montreal, Calgary, and British Columbia and the Canadian Centre for Inland Water (Environment Canada). It will also be available at the Helsinki Public Library in Finland and interest has been expressed in hosting the Pilot at the University of Lausanne in Switzerland.

Internet is a global system of networks consisting of approximately 10,000 interconnected networks and serves over 30 million users in 152 countries. There are approximately one million users in Canada.

SITES:

www mother site:
http://debra.dgbt.doc.ca/opengov

www mirrors:
http://www.culturenet.ucalgary.ca/opengov
http://www1.cciw.ca/opengov
http://www.unb.ca/opengov
http://www.emr.ca/opengov
http://www.kaapeli.fi/opengov/
http://www.cs.ubc.ca/opengov
http://brise.ere.umontreal.ca:6764/opengov

gopher mother site:
debra.dgbt.doc.ca

gopher mirrors:
gopher.emr.ca

For more information, contact:
Andrew Siman   Bill Milliken
Communications Development Directorate Office of the Minister 613/990-2000; 613/995-9001

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OH THOSE PHOTOCOPIERS!!

Have you heard of:

... the law students that refuse to evacuate when the alarms go off for fear of losing their place in line for the copy machine.

... "recently we had the fire alarm go off here, and several people grumbled about having to leave the photocopier lines. While we were standing around outside waiting for the "all clear" some of us speculated that the alarm could have been set off by someone who hid until everyone was out, then went to do her/his photocopying, thus avoiding having to wait for ages for an open machine..."

CURRENT AWARENESS

At the Spring Meeting, a decision was made to discontinue the Current Awareness Service which circulated a package of Table of Contents of journals of interest to the library profession. While this was a useful service, it was felt that the effort and time it took to compile, exceeded its usefulness. Instead, it was felt that a regular feature of the MHLA news could be a list of some current articles of interest in the literature. Here is the first installment. I am open to any feedback; suggestions, etc. you may have.

Laurie Blanchard

Blythe J; Royle JA. Assessing nurses' information needs in the work environment. Bulletin of the Medical Library Association. 1993 Oct; 81(4) : 433-5.

Brandon AN ; Hill DR. Selected list of nursing books and journals. Nursing Outlook 1994; 42(2) : 71-82.

Glowniak JV; Bushway MK. Computer networks as a medical resource : accessing and using the Internet. JAMA 1994 June; 271 (24) : 1934 -

Klein MS; Ross FV; Adams DL, Gilbert CM. Effect on online literature searching on length of stay and patient care costs. Academic Medicine 1994 June; 69 (6) : 489 -495.

Masterson GR; Ashcroft GS. The scandal of poor medical research. Better libraries and more journal clubs would help [letter]. BMJ 1994 Feb 26; 308(6928) : 592-3.

Okuma E. Selecting CD-ROM databases for nursing students: a comparison of MEDLINE and the Cumulative Index to Nursing and Allied Health Literature (CINAHL). Bulletin of the Medical Library Association 1994 Jan; 82(1)-25-9.

Smith JT Jr. Assessing information : it's easier than you think. Nursing Dynamics 1993 May; 2(1): 15-20.

CHLA/ABSC '95 Conference

Call for Papers/Posters

Theme "OLD WORLD-NEW WORLD"

For the contributed papers session, the Conference Planning Committee is inviting submissions. Papers may describe innovative programs/practices or new research findings. Suggested topics include, but are not limited to: Library outreach to rural health practitioners; Application of traditional library skills in non-traditional areas; Bibliographic instruction for remote users; Organizing information on the Internet; Using multimedia in library instruction or medical education; Information resources for alternative/traditional/native medicine; Cooperative bibliographic instruction programs; Conservation needs in the virtual library.

To be considered, please submit a short abstract of 250 words or less, including primary author's name, address and business phone number.

The Committee also invites proposals for poster sessions to share research and information more informally, Please submit topic, brief description and author's information.

The deadline for Paper/Poster submissions is November 20, 1994.

The Committee is particularly interested in getting feedback from hospital librarians and would like to know if there are any topics this group would like to see on the programme. Other topics they would like to incorporate into the programme are the impact on library services when hospital libraries amalgamate; and accreditation and the new standards.

Send submissions or enquiries to:

Elaine Duffie or Linda Barnett
Health Sciences Library
Memorial University of Newfoundland
St. John's, Nfld. A1B 3V6
Internet: eduffie@morgan.ucs.mun.ca
         lbarnett@morgan.ucs.mun.ca
Envoy: nfsmm.ill
Tel: (709) 737-6025
Fax: (709) 737-6866

REACHING OUT TO OUR COMMUNITY

The Misericordia General Hospital and the Winnipeg Public Library have joined forces to present a four part family health talk series. Commencing October 18 and continuing the three Tuesdays following, Misericordia employees and medical staff will present these talks at noon at the Winnipeg Centenniala Library.

The four topics are:

October 18 - The care and feeding of your family medicine chest
October 25 - Breast Health
November 1 - Prostate Health
November 8 - Alzheimer's Disease - A family challenge

Bibliographies and handout material will be prepared in co-operation with the Misericordia Hospital and the Winnipeg Public Library.

Besides myself, there are two other members of this committee. They are Dallas Bagby and Susan Rogers. Susan is a volunteer at the Misericordia General Hospital and former MHLA member.

Sharon Allentuck

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