



A PUBLICATION OF THE MANITOBA HEALTH LIBRARIES ASSOCIATION

mhla news

VOLUME 21. NUMBER 2 WINTER 1999

BURNTWOOD REGIONAL HEALTH AUTHORITY STAFF LIBRARY

In December 1997, a new health library opened at the Thompson General Hospital (TGH) in Thompson, Manitoba. The library was initially set up to serve the needs of hospital health professionals. The new library houses a core collection of 800 reference titles. As well, the library subscribes to 25 Journal titles that were selected to meet staff continuing education needs. The Library plans to retain three years of each journal title. The library also has three computers with internet access. Two are available for staff use. The third computer is used by the library technician, Justine Larocque. Justine staffs the library in the afternoons. At other times, staff can use the library by obtaining the key from the Admitting department.

Support is provided to the new library from the Neil John Maclean Health Sciences Library (NJMHSL) in Winnipeg. The NJMHSL has provided ongoing assistance with establishing and developing the library collection. Librarians at the NJMHSL conduct searches for TGH staff in the health databases available through the UM Libraries NETDOC system. Search results are delivered via e-mail for print-out in the Library. As well, NJMHSL Document Delivery sends copies of articles to the TGH Library and assists in obtaining materials from outside the province. Articles are currently delivered by mail. Rush deliveries are made by fax.

The library is now part of the new Burntwood Regional Health Authority (BRHA). The Library's role is expanding and the name of the new library is now the BRHA Staff Library. Staff affiliated with Family and Community Health and the Burntwood Community Health Resource Centre, a new clinic in Thompson, use the Library. Health professionals in Gillam, Leaf Rapids, Lynn Lake, and the Bayline Area will also be using the Library. The Library is now looking at ways to provide support within the entire Burntwood Region. Future plans include looking at an electronic catalogue that can be accessed via the Worldwide Web, networking some of the more frequently consulted reference materials, and joining Docline. For further information about the BRHA Staff Library, please contact Justine Larocque (204-677-2381) of the BRHA Staff Library, or Tania Gottschalk (204-789-3365) of the Neil John Maclean Health Sciences Library.

WHAT'S INSIDE

President's Message	2
Galliard Code ...	4
People	6
Conferences/Workshops/Meetings	7
Survey	13
Bibliography	25
Web Sites	27

P R E S I D E N T ' S M E S S A G E

It has been a rather difficult fall and winter for many MHLA members. So many changes are occurring within the Manitoba healthcare system. We have yet to fully realize the impact that these will have on our ability to deliver information services to healthcare providers and consumers. I would have to characterize this time as one of both positives and negatives for us.

On the positive side, we had a very good turn out at the October Workshops, "Just Get Me the Good Stuff" and "The WWW: An Introduction". Those that attended were very impressed by Tom Flemming's knowledge and the professional quality of his presentation. The workshop turned a good profit and provided a nice boost to our budget. The workshop was attended by MHLA members and by interested health care professionals. Many thanks to Laurie Blanchard for organizing the workshops and for obtaining Development Funds from the CHLA. Also, thanks to the CHLA for providing the funds to support the workshops.

A decided negative was the unexpected closure of the Manitoba Health Library. This Library had been used by health care professionals and consumers. As well, MHLA members had relied on the holdings for interlibrary loan requests. Many of the journal holdings were unique to Manitoba. Fortunately all of our colleagues at the Manitoba Health Library have moved on to new positions. We will truly miss their contribution to health library services.

Another positive development has been the formation of the Consumer Health Information Working Group. Coordinated by MHLA member Laurie Blanchard of the Deer Lodge Library and Sari Tudiver of the Women's Health Center, the group has been meeting to talk about current state of consumer health information (distribution, resource development, etc) in Manitoba and to develop a collaborative strategy for providing health information and information services to consumers in Manitoba. The first two meetings included representatives not only from health libraries but also from the many health information providers within the Winnipeg area. Laurie provides a brief report on progress of this group in this newsletter. I look forward to continued meetings with this group and am excited about their potential.

Speaking of consumer health, you may notice that this issue of the newsletter contains information about consumer health collections in Manitoba. Many, many thanks to Diana Stoyanovic-Lewis and Kanchan Sthankiya for collecting this information and putting it into the newsletter. The information in this issue reveals the diversity of services and information available.

My apologies for any confusion at our fall meeting. Because we did not hold the fall dinner meeting this year, the MHLA executive has chosen to hold the Annual General Meeting (AGM) as a dinner meeting. I would like to invite all MHLA members to attend our 1999 AGM. This will be on March 11th from 6:00-8:00 at DeLuca's. Ada Ducas, Head of the Neil John Maclean Health Sciences Library, will be updating us on recent developments with the Manitoba Health Library, Victoria General Hospital, and the Winnipeg Health Authority. Mark Rabnett, MHLA vice-president,

will be leading us in a general discussion on the MHLA position paper. It has been a year since we adopted the position paper and we now need to look at how we might accomplish some of the key recommendations in light of recent events.

The Annual General Meeting is also our opportunity to elect a new executive. As you know, Mark Rabnett will be the MHLA president next year. The MHLA needs a president-elect, secretary and treasurer. If you are interested in any of these positions, please submit your nomination to Sharon Allentuck of the Miseracordia. As well, we are looking for volunteers for our MHLA committees. We will also be discussing MHLA's possible participation in a Year 2000 Conference with the MLA and PLS. I will have further information about this for the AGM. If there are other items you would like added to the agenda, please do not hesitate to contact me.

Finally, I would like to draw your attention to two workshops that are being jointly sponsored by the MLA and MHLA this Spring. Both workshops are being done by our own Carol Cooke. The first one will cover HTML coding and the second one is a look at Front Page '98. Information about these workshops is available in this newsletter.

Hope to see you at the AGM.

Just a reminder to MHLA Members...

Due to my negligence, rental fees for the MHLA mailbox were not paid. As a result mail, including membership checks were returned "Address Unknown". If this happened to you, or if you are wondering about the status of your membership, please contact Doug Carleson at (204) 786-7371 or by e-mail at carlsond@mb.sympatico.ca. Rental fees have been paid for the box for the next year and there should be no further problems.

Sorry for any inconvenience this might have caused.

Tania Gottschalk
MHLA President

GALLIARD RELEASED ON CD

For immediate release - The co-publishers of AACR, the Canadian Library Association, American Library Association, and Library Association (U.K.), are pleased to announce the release of AACRe, the Anglo-American Cataloguing Rules, Second Edition, 1998 Revision, Electronic Version 1.0 on CD-ROM. AACRe runs in FolioVIEWS hypertext software. Users can create notes, highlight key text, save groups of related topics for ready reference, and save all these in future editions. Libraries with their own Folio Infobase Production Kit licence can create hypertext links between AACRe and the Library of Congress Cataloger's Desktop, Classification Plus, and other Folio-based cataloguing tools and customized databases. Improve cataloguing productivity! Users can easily:

- * Jump to particular rules with keyword or rule-number searches.
- * Access and display related rules either in sequence or simultaneously in multiple windows.
- * Search the Table of Contents and jump straight from it to any rule.
- * View the Table of Contents and text simultaneously in side-by-side windows.
- * Limit a search to specific chapters or subheads, or expand it to all of AACR.

Like its print counterpart published simultaneously, AACRe incorporates the group of revisions previously published as Amendments 1993 and additional revisions approved by the Joint Steering Committee for Revision of AACR between 1992 and 1996. These previously unpublished revisions are also listed separately.

Anglo-American Cataloguing Rules, Second Edition, 1998 Revision is also available in a consolidated edition in paperback and hardcover. AACRe and Anglo-American Cataloguing Rules, Second Edition, 1998 Revision print edition are available in Canada exclusively through the Canadian Library Association and in the United States and Mexico exclusively through the American Library Association.

Platform/hardware requirements:

Windows 3.x, Windows 95 or Windows NT. Runs on minimum configuration of 80386/25PC with 4MB RAM, CD-ROM drive, and 7MB free hard disk space. Recommended minimum configuration: 80486/33PC with 8MB RAM. VGA or SVGA colour monitor required. No additional software needed!

Anglo-American Cataloguing Rules, Second Edition, 1998 Revision
Electronic Version 1.0/CD-ROM
Joint Steering Committee for Revision of AACR
Ralph Manning, Chair
December 1998

Single-user licence * Item code CB-2197-3A * \$350 * ISBN 0-88802-279-4
Network licences * Item code CB-2198-1A:
2-5 concurrent users * \$250 per user licence * ISBN 0-88802-285-9

6-10 concurrent users * \$225 per user licence * ISBN 0-88802-288-3 11 or more concurrent users * \$2,250 + \$55 for each user over 10 * ISBN 0-88802-289-1

For more information about AACRe or to obtain a review/demo copy, contact Elizabeth Morton, CLA, at (613) 232-9625, ext. 322; Fax: (613) 563-9895; e-mail: bj491@freenet.carleton.ca.

To place an order call the CLA Order Desk at (613) 232-9625, ext. 310 or fax (613) 563-9895.

Elizabeth Morton, Editor, Monographs Voice: (613) 232-9625 ext. 322

Canadian Library Association Fax: (613) 563-9895
200 Elgin Street, Suite 602 E-mail: bj491@freenet.carleton.ca
Ottawa, Ont. K2P 1L5 Web: www.cla.amlibs.ca

CORRECTION

For immediate release. A press release issued last week by the Canadian Library Association concerning the availability of AACRe incorrectly stated that AACRe will support hypertext links between AACRe and other Folio-based products such as Cataloger's Desktop or Classification Plus from the Library of Congress. This information is incorrect, and we apologize for any inconvenience it may have caused.

AACRe runs on FolioVIEWS version 3.1, which is included on the CD.

For further information please contact Elizabeth Morton, Editor, Monographs, at CLA at (613) 232-9625, ext. 322; Fax (613) 563-9895; e-mail: bj491@freenet.carleton.ca.

CASLIS Award for Special Librarianship in Canada

Do you know a special librarian who has made an outstanding contribution to special librarianship in Canada through publication, research, teaching or any other noteworthy activity of benefit to the profession?

Nominate him/her for the CASLIS Award for Special Librarianship in Canada. Any CASLIS member in good standing is eligible for the award.

Nomination letters must be signed by at least two CLA members. They should include a career outline of the nominee, special professional achievements and a supporting statement giving the reasons for the nomination. Closing date for nominations is **MARCH 31, 1999**.

Nomination letters should be sent to:

Katy Nelson
Convenor, CASLIS Award for Special Librarianship in Canada
Committee
Science Reference Librarian

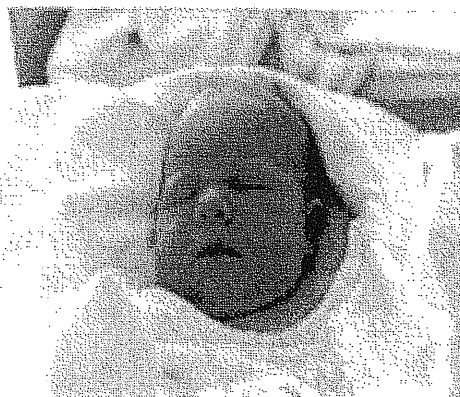
C
A
S
L
I
S

A
W
A
R
D

McPherson Library
University of Victoria
P.O. Box 1800
Victoria, British Columbia V8W 3H5
Fax: (250) 721-8215
e-mail:kajn@uvic.ca

PEOPLE

BIRTH ANNOUNCEMENT



Doug Carlson and Lorraine Decock are proud to announce the birth of their first child, Madelaine Claire, on Sunday, January 17, 1999, weighing in at 9 lbs 4 oz, with her Daddy's eyes and Mom's smile. She was 20 and $\frac{3}{4}$ inches long and was born at St. Boniface General Hospital.

POSITION CHANGES

DOUG CARLSON – Doug has moved from the Manitoba Health Library to a new position with Manitoba Health as the *Co-ordinator, with the Manitoba Health Correspondence and Information Unit*.

VERA KEOWN – Vera has left her position with Smart Health and is now residing as the *Head of the NRC Information Centre*.

JANICE LINTON – Janice was the Librarian of the Pacific AIDS Resource Centre (PARC) Library for AIDS Vancouver. In November Janice joined the staff of the Neil John Maclean Health Sciences Library as the *Aboriginal Health Librarian*.

DOCLINE UPDATE

MHLA recently received from CISTI the DOCLINE registration invoice. As agreed at the Fall 1995 MHLA meeting, MHLA will pay for DOCLINE registration and initial input of holdings into SERHOLD for participating Manitoba health libraries.

A DOCLINE users meeting will be held after the Winter MHLA meeting. This meeting will discuss the status of DOCLINE in Manitoba, issues in using DOCLINE and future directions.

C O N F E R E N C E S W O R K S H O P S M E E T I N G S

MARCH 1999

Manitoba Consumer Health Information Working Group (MEETING)

Thursday, March 4th at 9:30 a.m.
Neil John Maclean Health Sciences Library
727 McDermot Avenue

HAND CODING HTML (WORKSHOP)

Saturday, March 27, 1999
9:30 am to 4:30 pm
Neil John Maclean Health Sciences Library

Instructor: *Carol Cooke*, Neil John Maclean Health Sciences Library
Sponsored by: Manitoba Library Association and Manitoba Health Libraries Association

You've just been asked to create a web page for your library or update an old web page. You have no experience in creating or maintaining a web page. What do you do? Don't panic.

You are using a web page editor that doesn't always display your work the way you think it should. Want to be able to trouble shoot your problem? Learn what's going on behind the scenes.

If you fall into either of these categories, attend the "Hand Coding HTML Workshop" jointly sponsored by the Manitoba Library association and the Manitoba Health Libraries Association.

At this one day workshop you will receive hands-on experience in creating a web page, using HTML Code. Using Netscape and MS Notepad, you will learn basic HTML coding including: formatting tips, creating hyperlinks, adding images to your web page, creating tables, and using colours.

By the end of the workshop you will be able to create and maintain web pages, and you will also have a clearer understanding of how HTML works.

Space is limited to 15 participants.

Prerequisites:

- Be able to use a computer and mouse
- Be familiar with using a web browser

APRIL 1999

OVERVIEW of MICROSOFT FrontPage 98 (WORKSHOP)

Friday, April 9, 1999

2:30 pm – 4:00 pm

Neil John Maclean Health Sciences Library

Presenter: *Carol Cooke*, Resource Development Librarian, NJMHSL
Sponsored by: Manitoba Library Association and Manitoba Health Library Association

Microsoft FrontPage 98 is a software package integrating a web page editor and web site management software. It can make web site development easy for people with little or no HTML coding experience. It can also make web site management less time consuming for more experienced users.

For some straight talk about the pros and cons of using Microsoft FrontPage 98 as your web site package, attend this presentation.

EVIDENCE FOR EVIDENCE

GETTING VALUE FOR MONEY IN ECONOMIC EVALUATIONS OF HEALTH AND HEALTH CARE

Shaw Conference Center

Edmonton, Alberta

29 & 30 April 1999

The purpose of the conference is to share the experiences of health and health care professionals in applying evidence in general, and economic evaluations in particular, in decision making.

Registration Fee:

\$ 500.00 (Cdn), \$100.00 (Cdn) for students

For further information, please contact Joseph Gebran at the Institute of Pharmaco-Economics by telephone (403-448-4881), fax (403-448-0018), or email jgebran@ipe.ab.ca

MARCH IS:

Improve Your Management Skills Month
National Craft Month
Hemophilia Month

MAY 1999

MEDICAL LIBRARY ASSOCIATION

Chicago, Illinois
May 14-20, 1999

Theme: "Present Tense-Future Perfect?"

The preliminary program is also on the Web at
<http://www.mlanet.org/>

CANADIAN HEALTH LIBRARIES ASSOCIATION

23rd Annual Conference
Halifax, Nova Scotia
25-29 May, 1999

Theme: "A Bridge to the New Millennium"
WEB SITE

<http://www.library.dal.ca/chla-absc99/>

JUNE 1999

CALL FOR PAPERS

26th Annual Conference of the
Canadian Association for Information Science

Sherbrooke, Quebec
June 9-11, 1999

Theme: Information science: Where has it been, where is it going?
for more information:
<http://tornado.ere.umontreal.ca/~turner/english/cais1999.html>

CONFERENCE ANNOUNCEMENT AND CALL FOR PAPERS

COMMUNITY ECONOMIC DEVELOPMENT IN A CONNECTED CANADA -
LIBRARIES AND SMART COMMUNITIES 1999

A pre-conference to the Annual Conference of the Canadian Library
Association

Metro Toronto Convention Centre

Toronto, Ontario
June 15 -16, 1999

ASM's Web Site: <http://www.asm-consultants.com>

CANADIAN LIBRARY ASSOCIATION
54TH Annual Conference

Metro Toronto Convention Centre
Toronto, Ontario
June 16-20, 1999

YEAR 2000

CALL FOR SYMPOSIUM PROPOSALS
MLA 2000, VANCOUVER

Do you have a great idea for a symposium that would be of interest to the MLA membership? MLA is now accepting proposals for symposia for the 2000 Annual Meeting in Vancouver, British Columbia, Canada. Symposia are usually sponsored by an MLA section or unit and organized by a committee of members.

For further information and a copy of the official MLA Symposium

Guidelines, please see MLANET at:

<http://www.mlanet.org/education/sympos.html> or contact Kathleen Gaydos, coordinator of continuing education, 312/419-9094 x29; mlapdl@mlahq.org.

INTERNATIONAL CONGRESS ON MEDICAL LIBRARIANSHIP

Queen Elizabeth Conference Centre
London - July 1-3, 2000

Details of this major event for medical and health librarians and information professionals can be found on the ICML Website at: <http://www.icml.org>

March 1999 is.....

American Red Cross Month
Deaf History Month (3/13-4/15)
Mental Retardation Awareness Month
National Eye Donor Month

Manitoba Health Libraries Association

1999 Annual General Meeting

Date: March 11th, 1999

Time: 6:00-8:00

Place: DeLuca's, Restaurant, 950 Portage Avenue

Cost: \$15.00 per person. Please make checks to Manitoba Health Libraries Association. Doug Carleson, MHLA treasurer will be collecting checks at the dinner.

Dinner: The dinner will include three different kinds of pasta, a salad, and bread. It will be buffet style. Drinks (wine, beer, coffee, tea) are not included with the meal but can be purchased by attendees.

RSVP: So that we can provide DeLuca's with the number of people who will be attending, please call Tania Gottschalk at 789-3365 (or e-mail at tania_gottschalk@umanitoba.ca) by no later than March 5th, 1999 if you plan to attend.

CONSUMER HEALTH INFORMATION WORKING GROUP

In November, 1998, Sari Tudiver of the Women's Health Centre called a group of consumer health information providers together to meet at the Neil John Maclean Health Sciences Library to discuss consumer health information in Manitoba. Participants at the November 23rd meeting included representatives from hospital libraries as well as from community health resource centres. The group shared information on what services their library or resource centre provided, and discussed the process of initiating a collaborative coordinated strategy for providing consumer health information in Manitoba.

Some of the issues which arose from the meeting were:

Access to information:
Accessibility issues (i.e. physical accessibility for disabled, plus at a location perceived as accessible) Language formats (i.e. non-English and literacy) print and electronic information (computer literacy)
Information should be current, balanced, accurate and authoritative

Interpersonal issues in consumer health information work
Privacy counselling vs. reference

Duplication of services. The need to inventory existing resources without duplication of existing work (i.e. Contact)

It was decided to use the MHLA listserv as a forum for planning future meetings, and discussion of further issues.

For further information contact: Laurie Blanchard : 831-2152 or
lblanchd@deerlodge.mb.ca
Laurie Blanchard
J. W. Crane Memorial Library
Deer Lodge Centre
2109 Portage Avenue
Winnipeg, Manitoba
R3J OL3

BRANDON HILL LIST FOR CONSUMER HEALTH

Healthnet: Connecticut Consumer Health Information Network at the Lyman Maynard Stowe Library, University of Connecticut Health Center publishes a list of 72 reference books for consumer health information.

The list is updated once a year. A print copy of the list is available free for new subscribers to Healthnet News or for \$5.00 for non subscribers.

The list is also on the Healthnet web site at
<http://www3.uchc.edu/~uchclib/departm/hnet/>
PH: (204) 831-2152 FAX: (204) 888-1805

CONSUMER HEALTH LISTSERV

This excellent listserv is sponsored by the MLA Consumer and Patient Health Information Section of MLA, which provides instructions and a lot more information on consumer health via their website at
<http://www.njc.org/caphis/caphis.html>

Send an email message to
listserv@hslc.org <<mailto:listserv@hslc.org>> (subject line blank)
Your message should read:
Subscribe CAPHIS your first name your last name

FROM THE EDITORS

First, I would like to thank all the libraries and Consumer Health Organizations that responded to the survey. However there seems to be some confusion regarding this survey and the one conducted by CONSUMER HEALTH INFORMATION NETWORK. The survey that appears in this issue was done with the intention of providing our members with some idea of what type of Consumer Health Resources are available among the health libraries.

We hope that the information provided is useful to one and all.

mhla NEWS
CONSUMER HEALTH SURVEY

WHO ARE YOUR PRIMARY USERS

**CHILDREN'S HOSPITAL FAMILY
INFORMATION LIBRARY**

◆ Mainly children and families within the Children's Hospital of Winnipeg catchment area (i.e. Manitoba, Northwestern Ontario, North West Territories and the Keewatin District). Also staff, students and the general public.

CONCORDIA HOSPITAL

◆ Primary Clientele is hospital staff and doctors

GRACE GENERAL HOSPITAL

◆ Primary clients are hospital staff. We also provide service to physicians, patients and patients' families, students doing clinic training, and the general public.

HEALTH LINKS

◆ Primary users of health Links are the general public

HOPE CANCER RESOURCE CENTRE

◆ Adult women and their families who have concern regarding breast health and/or breast cancer. Secondary users, Health professionals and general public

J.W. CRANE MEMORIAL LIBRARY

◆ Our primary clientele are family and friends of residents of Deer Lodge Centre; Deer Lodge Centre staff, and members of the general public, including the St. James Senior Centre.

MFL OCCUPATIONAL HEALTH CENTRE

◆ Our clientele consists of staff, patients, and the general public of Manitoba.

**MANITOBA CANCER TREATMENT AND
RESEARCH LIBRARY**

◆ Primary clientele are patients and their families.

**NEIL JOHN MACLEAN HEALTH SCIENCES
LIBRARY**

◆ The Neil John Maclean Health Sciences Library serves the faculty, staff, and students of the University of Manitoba, the Health Sciences Centre, and the St. Boniface Hospital and Research Centre. The Library acts as a backup resource for health science information in the Province of Manitoba.

PUBLIC LIBRARY SERVICES

◆ Our primary users are the people of rural Manitoba.

ST. BONIFACE GENERAL HOSPITAL LIBRARY

◆ SBGH staff and students, hospital patients, general public

SELKIRK MENTAL HEALTH CENTRE LIBRARY

◆ Primary clientele is the staff

SEXUALITY EDUCATION RESOURCE CENTRE

- ♦ Primary users: educators, service providers in Winnipeg Resource Centre; and community members, parents plus service providers in Brandon

SOCIETY FOR MANITOBIANS WITH DISABILITIES. STEPHEN SPARLING LIBRARY

- ♦ Primary Users are the staff, clients and board members of SMD. The general public may borrow from the library. There is a small service charge for anyone other than staff, clients and board members.

WINNIPEG PUBLIC LIBRARY (MAIN BRANCH)

- ♦ Anyone who calls WPL or visits the library in person is a primary user. We have no restrictions on who may use library materials, although a library card is needed to borrow. We also loan to people and institutions outside Winnipeg, through ILL and non-resident library cards.

WOMEN'S HEALTH CLINIC RESOURCE CENTRE

- ♦ The Resource Centre provides information to Women's Health Clinic community health centre staff, volunteers and clients, and to the general public (preferably by appointment): individual women and/or family members, practitioners - eg public health nurses, school counselors, students, etc. The majority of our users are in Winnipeg, but we receive calls from other parts of Manitoba and elsewhere in Canada.

WHAT IS THE POLICY IN THE LIBRARY REGARDING CONSUMER HEALTH

CHILDREN'S HOSPITAL FAMILY INFORMATION LIBRARY

- ♦ To provide current information about various aspects of child health at the layperson's level to the general public.

CONCORDIA HOSPITAL

- ♦ No hospital policies on Consumer Health

GRACE GENERAL HOSPITAL

- ♦ The borrowing policy for Consumer Health is the same as for our regular collection - anything can be borrowed by anyone except those items considered as reference. The collection development policy is not too well defined yet - our collection is very new yet.

HEALTH LINKS

- ♦ Policy re. consumer health - one of the main reasons that we were developed was to serve as a source of consumer oriented health information.

HOPE CANCER RESOURCE CENTRE

- ♦ Policy regarding consumer health? Consumers have right to access current, accurate and a broad range of health information. Consumers have the capacity to make informed decisions regarding their health.

J.W. CRANE MEMORIAL LIBRARY

- ♦ The Library's policy is to provide easy access to timely and appropriate sources of consumer health information at suitable level of literacy and language.

MFL OCCUPATIONAL HEALTH CENTRE

♦ We do not presently have a policy on Consumer Health.

MANITOBA CANCER TREATMENT AND RESEARCH LIBRARY

♦ If you have been "touched by cancer" either personally or as a concerned family member of friend, this service is available to you

NEIL JOHN MACLEAN HEALTH SCIENCES LIBRARY

♦ The Library provides reference services to those patrons seeking Consumer Health Information. The Library does not have the funds to develop a Consumer Health collection. However, the Library is committed to providing a small circulating collection and reference collection in this subject area. The Library is seeking funding to help support this collection.

PUBLIC LIBRARY SERVICES

♦ The policy of the library is to update material on an ongoing basis

ST. BONIFACE GENERAL HOSPITAL LIBRARY

♦ The SBGH Library collects a modest amount of CH books each year. We welcome consumer health inquiries and make full use of existing resources, including online databases and the Internet, in order to satisfy a consumer's information needs.

SELKIRK MENTAL HEALTH CENTRE LIBRARY

♦ Provided, if requested

SEXUALITY EDUCATION RESOURCE CENTRE

♦ Policy: To provide current, pro-choice information and referral.

SOCIETY FOR MANITOBANS WITH DISABILITIES. STEPHEN SPARLING LIBRARY

♦ The library will loan books and videos to the general public, journals are loaned to staff and board members only.

WINNIPEG PUBLIC LIBRARY (MAIN BRANCH)

♦ Our policy regarding Consumer Health is to order materials which have received favourable reviews whenever possible, to keep abreast of current health topics, to obtain most recent editions of existing titles, to maintain an up-to-date reference area, to weed out-of-date material and to collect materials at a variety of reading levels. We do not offer advice on the content of books, articles, etc. or other medical opinions.

WOMEN'S HEALTH CLINIC RESOURCE CENTRE

♦ We are committed to providing information accessible to consumers and to empowering women to make informed choices about their health. We often help women who have slipped through the cracks of the health care system, who are intimidated to ask their practitioner questions. We serve as a bridge for a woman to debrief a bit with someone about their issues and how to talk with their doctor or where to go for further information. We offer resources to help women critically evaluate the health information they receive.

WHAT IS THE GOAL/PURPOSE OF THE COLLECTION

CHILDREN'S HOSPITAL FAMILY INFORMATION LIBRARY

- ◆ The Family Information Library supports family centered care at the Children's Hospital of Winnipeg by providing information and resource services to patients, their families and staff

CONCORDIA HOSPITAL

- ◆ It is to keep what journals we have now and order reference materials for the departments.

GRACE GENERAL HOSPITAL

- ◆ It is to provide health information at the lay reading level for patients, their families, the public, and hospital staff who may not have an extensive medical background. Also alternative/complimentary health information.

HEALTH LINKS

- ◆ Goal/purpose of collection - we have a number of resources on site and they are strictly for the use of the Health Links nurses

HOPE CANCER RESOURCE CENTRE

- ◆ To provide a broad range of current information regarding breast health/cancer.

J.W. CRANE MEMORIAL LIBRARY

- ◆ The purpose of the collection is to provide consumer health information on topics relevant to our client base and within the scope of our subject focus, i.e. issues relating to aging, chronic illness, caregiving, long-term care, grief/death/bereavement, as well as some general consumer health information.

MFL OCCUPATIONAL HEALTH CENTRE

- ◆ The objective of our collection is to provide information on workplace health and safety issues.

MANITOBA CANCER TREATMENT AND RESEARCH LIBRARY

- ◆ The library can provide answers to questions a patron may have regarding physical and/or emotional experiences which they face. The library provides supplemental information provided by the doctor, nurse or health care professional.

NEIL JOHN MACLEAN HEALTH SCIENCES LIBRARY

- ◆ The Library's Consumer Health collection is intended to provide health information in lay terminology. The content of the collection is determined by reference staff and is loosely based on the frequency of questions asked on a particular subject.

PUBLIC LIBRARY SERVICES

- ◆ The purpose of the collection is to serve the needs of the people of Manitoba

ST. BONIFACE GENERAL HOSPITAL LIBRARY

- ◆ To provide basic CH resources for our clientele on a broad range of subjects. Book purchases focus primarily on topics likely to meet the needs of St. Boniface General Hospital patients, e.g., cancer, recovery from surgery, diabetes, dialysis, breastfeeding.

- SELKIRK MENTAL HEALTH CENTRE LIBRARY** ♦ One collection for professional material, one collection for leisure reading material and information on illness (Consumer Health)
- SEXUALITY EDUCATION RESOURCE CENTRE** ♦ To provide background/support to educators, staff, and students in Winnipeg; and to do the same, plus distribute resources out of Brandon.
- SOCIETY FOR MANITOBBANS WITH DISABILITIES. STEPHEN SPARLING LIBRARY** ♦ The purpose of the collection is to provide information on disabilities, rehabilitation and related topics
- WINNIPEG PUBLIC LIBRARY (MAIN BRANCH)** ♦ The purpose of WPL's consumer health collection is to give people the information they need to be informed consumers of health care.
- WOMEN'S HEALTH CLINIC RESOURCE CENTRE** ♦ The goal/purpose of the collection is to provide current, balanced information, for Women's Health Clinic staff, volunteers and accessible to women from a variety of backgrounds about women's health issues and concerns.

DO YOU KEEP PROMOTIONAL MATERIAL FROM OTHER ORGANIZATIONS SUCH AS THE CANCER FOUNDATION, CANADIAN DIABETES ASSOCIATION ETC?

- CHILDREN'S HOSPITAL FAMILY INFORMATION LIBRARY (PALATINO)** ♦ The Family Information Library maintains a clearinghouse of pamphlet materials from outside organizations. There are approximately 600 pamphlet titles within this collection.
- CONCORDIA HOSPITAL** ♦ Yes, the library keeps promotional materials from other organizations.
- GRACE GENERAL HOSPITAL** ♦ Yes, some of it is in binders, some in vertical files and some in a display of ephemera
- HEALTH LINKS** ♦ we do not keep any, except one/organization for our own information.
- HOPE CANCER RESOURCE CENTRE** ♦ Yes, from:
Canadian Cancer Society
Manitoba Cancer treatment and Research Foundation
Breast Cancer Action
Ontario Breast Cancer Information Exchange Project
Canadian Breast Cancer Network
B.C. Cancer Agency
Canadian Breast Cancer Research Initiative
Breast Cancer Infolink
- J.W. CRANE MEMORIAL LIBRARY** ♦ We maintain a pamphlet file from other organizations.

MFL OCCUPATIONAL HEALTH CENTRE	♦ We do keep promotional material from other organizations. For the most part those organizations that in some way relate to work, but not exclusively.
MANITOBA CANCER TREATMENT AND RESEARCH LIBRARY	♦ Yes
NEIL JOHN MACLEAN HEALTH SCIENCES LIBRARY	♦ No
PUBLIC LIBRARY SERVICES	♦ We keep very little promotional material from organizations
ST. BONIFACE GENERAL HOSPITAL LIBRARY	♦ No
SELKIRK MENTAL HEALTH CENTRE LIBRARY	♦ Yes
SEXUALITY EDUCATION RESOURCE CENTRE	♦ Yes
SOCIETY FOR MANITOBIANS WITH DISABILITIES. STEPHEN SPARLING LIBRARY	♦ Yes
WINNIPEG PUBLIC LIBRARY (MAIN BRANCH)	♦ Yes, we distribute promotional materials from other organizations and include suitable material from them in our vertical files
WOMEN'S HEALTH CLINIC RESOURCE CENTRE	♦ We keep a wide range of promotional materials (brochures, newsletters, reports) from other health-related and social service organizations and agencies in Manitoba and nationally that provide services to women. We maintain organizational files for referral.

WHAT DOES THE COLLECTION CONSIST OF? e.g. BOOKS, JOURNALS, POPULAR MAGAZINES, VIDEOS, ETC?

CHILDREN'S HOSPITAL FAMILY INFORMATION LIBRARY	♦ Books, journals, videos, pamphlets
CONCORDIA HOSPITAL	♦ Current medical journals, and related book needs on the medical wards, eg. The CPS
GRACE GENERAL HOSPITAL	♦ We have books and videos primarily, as well as a collection of pamphlets
HEALTH LINKS	♦ Medical and nursing texts, public oriented, health information resource books and a large number of file folders with misc. information about a number of topics.
HOPE CANCER RESOURCE CENTRE	♦ Books, pamphlets, research reports, audio tapes,

- audiovisual tapes, journals, newsletters
- J.W. CRANE MEMORIAL LIBRARY** ♦ The collection is mainly books and videos; we have some audiocassettes, plus we subscribe to selected newsletters.
- MFL OCCUPATIONAL HEALTH CENTRE** ♦ Our collection consists of books, journals, vertical files, and some CD ROMs. We have a few, less than 12, videos.
- MANITOBA CANCER TREATMENT AND RESEARCH LIBRARY** ♦ Books, journals, magazines, videos
- NEIL JOHN MACLEAN HEALTH SCIENCES LIBRARY** ♦ The collection primarily consists of books. The Library also contains newsletters, some videocassettes, and journals that may be of use to Consumer Health patrons.
- PUBLIC LIBRARY SERVICES** ♦ The collection consists of books, videos, some journal article (EBSCOhost), vertical file and some Government Documents
- ST. BONIFACE GENERAL HOSPITAL LIBRARY** ♦ Books only
- SELKIRK MENTAL HEALTH CENTRE LIBRARY** ♦ All the above mentioned.
- SEXUALITY EDUCATION RESOURCE CENTRE** ♦ books, journals, pamphlets, posters, videos, teaching kits
- SOCIETY FOR MANITOBIANS WITH DISABILITIES. STEPHEN SPARLING LIBRARY** ♦ The collection consists of books, journals, and videos, including a section of children's books. We also have a Software Lending Library for children with disabilities. Journals are not loaned to the general public.
- WINNIPEG PUBLIC LIBRARY (MAIN BRANCH)** ♦ Our collection includes books, periodicals, audiovisual materials and electronic resources.
- WOMEN'S HEALTH CLINIC RESOURCE CENTRE** ♦ The collection consists of: - books, magazines, journals, newsletters (some online services), videos - and covers a broad spectrum from biomedical, some complementary health, to advocacy and policy-relevant issues on women's health, population health, models of care. (Books and videos circulate). We maintain a set of topical files on a wide range of women's health issues. We also produce and distribute resources: Womanly Times newsletter, A FRIEND INDEED, an international newsletter on menopause and midlife, information packages, Catching Our Breath Journal and Facilitator's Guide on smoking cessation for women; booklets on endometriosis, motherhood stress, pros and cons of hormone therapy. We sell some health resources: Montreal Health Press booklets on birth control, sexual assault, menopause, etc.

DO YOU HAVE ANY ELECTRONIC RESOURCES AVAILABLE e.g. CD-ROM OR WEB SITES SPECIFICALLY FOR CONSUMER HEALTH?**CHILDREN'S HOSPITAL FAMILY INFORMATION LIBRARY**

♦ We have the capability to provide resources on CD-ROM but do not do so at present. There is a workstation available for patrons to access health information on the Internet.

CONCORDIA HOSPITAL

♦ NO

GRACE GENERAL HOSPITAL

♦ NO

HEALTH LINKS

♦ We have no electronic resources available currently, but may have them in the near future

HOPE CANCER RESOURCE CENTRE

♦ Internet Access only.

J.W. CRANE MEMORIAL LIBRARY

♦ We bookmark relevant WWW sites.

MFL OCCUPATIONAL HEALTH CENTRE

♦ We have some CD ROMs from the Canadian Centre for Occupational Health and Safety which are available for patrons to access. I don't know if it would be considered specifically consumer health.

MANITOBA CANCER TREATMENT AND RESEARCH LIBRARY

♦ Internet Access

NEIL JOHN MACLEAN HEALTH SCIENCES LIBRARY

♦ Yes. The University of Manitoba subscribes to an Internet resource called Health Reference Centre - Academic. Health Reference Center is a **full-text**, multi-source database for health and wellness research. Designed especially for consumer health research and patient education, Health Reference Center provides information in terms that everyone can understand. This resource is freely available in the Library.

PUBLIC LIBRARY SERVICES

♦ Our electronic resources is our online database, our Internet connection and a very few CD-ROMS.

ST. BONIFACE GENERAL HOSPITAL LIBRARY

♦ We bookmark appropriate web sites so as to be prepared for reference inquiries. We carry no audiovisual resources

SELKIRK MENTAL HEALTH CENTRE LIBRARY

♦ Nurses will conduct Literature Search with the patient on the Internet for patient newspaper.

SEXUALITY EDUCATION RESOURCE CENTRE

♦ not yet

SOCIETY FOR MANITOBANS WITH DISABILITIES. STEPHEN SPARLING LIBRARY

♦ The internet is available for staff, board members and clients of SMD.

WINNIPEG PUBLIC LIBRARY (MAIN

♦ Our electronic resources include:

BRANCH)

- cd-roms - Health Disc available to the public at the Sir William Stephenson branch and soon to be available at Centennial and other selected branches.
- health topics can be searched on Canadian Business and Current Affairs (CBCA) which indexes a number of Canadian medical publications.
- internet resources - many different health related websites
- Ebscohost full-text periodical index is available through WPL's web page.

WOMEN'S HEALTH CLINIC RESOURCE CENTRE

- ◆ Electronic resources: internet access for staff; working with the Canadian Women's health Network to access their databases on women's health resources and research. No CD-ROM resources at this time.

WHAT KIND OF RESOURCES DOES THE STAFF USE MOST OFTEN FOR QUICK REFERENCE QUESTIONS?
CHILDREN'S HOSPITAL FAMILY INFORMATION LIBRARY

- ◆ The New Child Health Encyclopedia: the complete guide for parents Boston Children's Hospital
- Physicians' Guide to Rare Diseases
- Mayo Clinic Family Health Book
- The World Book Rush-Presbyterian-St. Luke's Medical Center Medical Encyclopedia: Your Guide to Good Health
- Jablonski's Dictionary of Syndromes & Eponymic Diseases

CONCORDIA HOSPITAL

- ◆ ME

GRACE GENERAL HOSPITAL

- ◆ We use Well-Connected

HEALTH LINKS

- ◆ Staff frequently use a number of our books for quick reference questions, including the Merk Manual.

HOPE CANCER RESOURCE CENTRE

- ◆ Subject files, "general" books.

J.W. CRANE MEMORIAL LIBRARY

- ◆ Reference books such as the Merck Manual or WWW resources.

MFL OCCUPATIONAL HEALTH CENTRE

- ◆ Staff would usually use either books, vertical files, or CCINFO for quick reference.

MANITOBA CANCER TREATMENT AND RESEARCH LIBRARY

- ◆ P.D.Q.

NEIL JOHN MACLEAN HEALTH SCIENCES LIBRARY

- ◆ Internet (excellent resource if you know where to look)
 - Health Reference Centre - Academic.
 - Stat-Ref!
 - MEDLINE.
 - Medical Housecall
- Dictionaries, Directories, Disease Handbooks.

PUBLIC LIBRARY SERVICES

- ♦ The staff uses a number of resources for quick reference; it mostly depends on the question.

ST. BONIFACE GENERAL HOSPITAL LIBRARY

- ♦ The Internet, BISON online catalogue, reference textbooks, journals articles found after quick MEDLINE or CINAHL search.

SELKIRK MENTAL HEALTH CENTRE LIBRARY

- ♦ Brochures ordered from a variety of sources.

SEXUALITY EDUCATION RESOURCE CENTRE

- ♦ Staff most often refer to journals, books, internet.

SOCIETY FOR MANITOBIANS WITH DISABILITIES. STEPHEN SPARLING LIBRARY

- ♦ For quick reference staff usually use the internet or the reference collection.

WINNIPEG PUBLIC LIBRARY (MAIN BRANCH)

- ♦ The kinds of resources most frequently used at Centennial for quick reference questions are medical dictionaries (we have a number of different ones), associations directories, the Omnigraphics sourcebooks, the Family Heath Encyclopedia, etc.

WOMEN'S HEALTH CLINIC RESOURCE CENTRE

- ♦ Kinds of resources used most often for quick reference questions: our own files and info sheets and packages on topics such as hysterectomy, menopause, endometriosis, etc and some key resources - from newsletters and sources we feel are evidence-based, balanced and clearly written. (E.g. A Friend Indeed newsletter on menopause; Endometriosis Association). We use the CONTACT community guide for referring women on to other services.

DO YOU REFER PATRONS TO OTHER INSTITUTIONS?
--

CHILDREN'S HOSPITAL FAMILY INFORMATION LIBRARY

- ♦ Yes, mainly support groups

CONCORDIA HOSPITAL

- ♦ Staff use other institutions when they have the time to go

GRACE GENERAL HOSPITAL

- ♦ We refer patrons to the Addictions Foundation Library, the Winnipeg Public Library, Age and Opportunity, etc.

HEALTH LINKS

- ♦ We frequently refer callers to other institutions.

HOPE CANCER RESOURCE CENTRE

- ♦ Yes, to a range of institutions but mainly:
Women's Health Clinic
Cancer Foundation
Canadian Cancer Society

J.W. CRANE MEMORIAL LIBRARY

- ♦ Yes, when appropriate.

- | | |
|--|--|
| MFL OCCUPATIONAL HEALTH CENTRE | ♦ We do refer patrons to other institutions when appropriate. |
| MANITOBA CANCER TREATMENT AND RESEARCH LIBRARY | ♦ No reply |
| NEIL JOHN MACLEAN HEALTH SCIENCES LIBRARY | ♦ Yes, depending on patron needs. |
| PUBLIC LIBRARY SERVICES | ♦ We do refer patrons to other institutions when we cannot provide a complete answer or when more specialized information or detail is needed. |
| ST. BONIFACE GENERAL HOSPITAL LIBRARY | ♦ Yes, depending upon the need. Usually other MHLA libraries or the Winnipeg Public Library. |
| SELKIRK MENTAL HEALTH CENTRE LIBRARY | ♦ Yes |
| SEXUALITY EDUCATION RESOURCE CENTRE | ♦ Yes, we refer to other agencies for information in addition to what we provide and when we are unable to respond to a request. |
| SOCIETY FOR MANITOBIANS WITH DISABILITIES. STEPHEN SPARLING LIBRARY | ♦ We do refer patrons to other institutions |
| WINNIPEG PUBLIC LIBRARY (MAIN BRANCH) | ♦ Yes, we frequently refer patrons to HealthLinks, to other libraries and to various self-help and medical condition oriented associations. |
| WOMEN'S HEALTH CLINIC RESOURCE CENTRE | ♦ We refer patrons on to the more extensive health library collections (university, Addictions Foundation of Manitoba, and previously Manitoba Health Library) for particular needs. |

DOES YOUR LIBRARY PROVIDE A DISCLAIMER WHEN PROVIDING INFORMATION SUCH AS LITERATUR SEARCH, OR INFORMATION DOWNLOADED FROM THE INTERNET

- | | |
|---|---|
| CHILDREN'S HOSPITAL FAMILY INFORMATION LIBRARY | ♦ Yes, as follows <i>"This material provides information only. It does not replace the advice or counsel of a doctor or the healthcare team."</i> |
| CONCORDIA HOSPITAL | ♦ I have not used a disclaimer, but have made the patrons aware that the information came from the Internet. |
| GRACE GENERAL HOSPITAL | ♦ We put a disclaimer stamp on material printed from the Internet. We also have a disclaimer stamped inside our Consumer Health books. |

HEALTH LINKS	♦ No disclaimer is provided.
HOPE CANCER RESOURCE CENTRE	♦ Verbal disclaimers only for information from collection. If information from internet, disclaimer from web site used.
J.W. CRANE MEMORIAL LIBRARY	♦ We will often include a note with Internet searches, indicating that information included may not necessarily be from a conventional, authoritative source.
MFL OCCUPATIONAL HEALTH CENTRE	♦ We do not provide a disclaimer.
MANITOBA CANCER TREATMENT AND RESEARCH LIBRARY	♦ Yes, for printed material.
NEIL JOHN MACLEAN HEALTH SCIENCES LIBRARY	♦ The Library does not at this time provide a disclaimer when providing a literature search. There is a service disclaimer on the Library's Internet web site.
PUBLIC LIBRARY SERVICES	♦ We sometimes issue a disclaimer when providing information, it depends on the circumstances.
ST. BONIFACE GENERAL HOSPITAL LIBRARY	♦ Not a printed one. We usually discuss materials with users and warn them that this information should be used within the context of care from an appropriate health care provider. However, a disclaimer should be part of any printed package we may give a user who is not a student or a health professional, and SBGH Library will soon be instituting such a procedure.
SELKIRK MENTAL HEALTH CENTRE LIBRARY	♦ No.
SEXUALITY EDUCATION RESOURCE CENTRE	♦ Not yet
SOCIETY FOR MANITOBIANS WITH DISABILITIES. STEPHEN SPARLING LIBRARY	♦ We do not provide a disclaimer.
WINNIPEG PUBLIC LIBRARY (MAIN BRANCH)	♦ There is a disclaimer regarding use of the internet through WPL's home page but no disclaimer is used when providing other health information to patrons.
WOMEN'S HEALTH CLINIC RESOURCE CENTRE	♦ we regularly inform consumers that we cannot provide advice; we don't currently provide a formal disclaimer on all information provided.

ANY OTHER THOUGHTS!!!!!!!!!!**PUBLIC LIBRARY SERVICES**

- ♦ We are primarily a support for the rural public libraries in the province and as such health information is a part of our collection focus.

ST. BONIFACE GENERAL HOSPITAL LIBRARY

- ♦ If it is appropriate, we will also try to connect a user to support groups or other special resource networks for a particular health issue.

WOMEN'S HEALTH CLINIC RESOURCE CENTRE

- ♦ We are currently working on a document on consumer health information needs, in relation to women's health in Manitoba and a plan for more effective services and expansion of the WHC Resource Centre: computerization, integration into other provincial and national information systems. We are interested in a collaborative approach to overall planning re consumer health info in Manitoba, and particularly in resource centres working in complementary ways with the health libraries in the new environment of health restructuring and with other initiatives (e.g. Canadian Health Network).

We would like to see a coordinated system in Manitoba of identifying who has expertise in particular areas for production of consumer health information and allocation of adequate resources for such production. Resources developed should be accessible on line.

BIBLIOGRAPHY

Stead, W.W (1998). The networked health enterprise: a vision for 2008. Journal of the American Medical Informatics Association, 5(5), 412-5.

Bang, D.L., Farrar, S., Sellors, J.W., Buchanan, D.H. (1998). Consumer health information services: preliminary findings about who is using them. Journal of Medical Systems, 22(2), 103-15.

Kiley, R. (1998). Consumer health information on the Internet. Journal of the Royal Society of Medicine, 91(4), 202-3.

Izenberg, N., Lieberman, D.A. (1998). The Web, communication trends, and children's health. Part 3: The Web and health consumers. Clinical Pediatrics, 37(5), 275-85.

- Allen, H.M. Jr., Rogers, W.H. (1997). The consumer health plan value survey: round two. Health Affairs, 16(4), 156-66.
- Ferguson, T. (1997). Health online and the empowered medical consumer. Joint Commission Journal on Quality Improvement, 23(5), 251-7.
- Pifalo, V., Hollander, S., Henderson, C.L., DeSalvo, P., Gill, G.P. (1997). The impact of consumer health information provided by libraries: the Delaware experience. Bulletin of the Medical Library Association, 85(1), 16-22.
- Morris, T.A., Guard, J.R., Marine, S.A., Schick, L., Haag, D., Tsipis, G., Kaya, B., Shoemaker, S. (1997). Approaching equity in consumer health information delivery: NetWellness. Journal of the American Medical Information Association, 4(1), 6-13.
- Milne, R., Oliver, S. (1996). Evidence-based consumer health information: developing teaching in critical appraisal skills. International Journal for Quality in Health Care, 8(5), 439-45.
- Entwistle, V.A., Sheldon, T.A., Sowden, A.J., Watt, I.S. (1996). Supporting consumer involvement in decision making: what constitutes quality in consumer health information? International Journal for Quality in Health Care, 8(5), 425-37.
- Guard, R., Haag, D., Kaya, B., Marine, S., Morris, T., Schick, L., Shoemaker, S. (1996). An electronic consumer health library: NetWellness. Bulletin of the Medical Library Association, 84(4), 468-77.
- Rogers, S. (1996). National clearinghouse serves mental health consumer movement. Journal of Psychosocial Nursing and Mental Health Services, 34(9), 22-5.
- Calvano, M., Needham, G. (1996). Public empowerment through accessible health information. Bulletin of the Medical Library Association, 84(2), 253-6.
- Hollander, S. (1996). Consumer health information partnerships: the health science library and multitype library system. Bulletin of the Medical Library Association, 84(2), 247-52.
- Martin, E.R., Lanier, D. (1996). Networking consumer health information: bringing the patient into the medical information loop. Bulletin of the Medical Library Association, 84(2), 240-6.
- The librarian's role in the provision of consumer health information and patient education. Medical Library Association. Consumer and Patient Health Information Section (CAPHIS/MLA). (1996). Bulletin of the Medical Library Association, 84(2), 238-9.
- Deering, M.J., Harris, J. (1996). Consumer health information demand and delivery: implications for libraries. Bulletin of the Medical Library Association, 84(2), 209-16.
- Brown, W.J., Doran, F.M. (1996). Women's health: consumer views for planning local health promotion and health care priorities. Australian and New Zealand Journal of Public Health, 20(2), 149-54.
- Consumers ... largest consumer health survey in history. (1995). Hospitals and Health Networks, 69(23), 26.
- Notkin, H. (1994). How a consumer health library can help streamline your practice. Western Journal of Medicine, 161(2), 184-5.
- Phillips, S.A., Zorn, M.J. (1994). Assessing consumer health information needs in a community hospital. Bulletin of the Medical Library Association, 82(3), 288-93.

Humphries, A.W., Kochi, J.K. (1994). Providing consumer health information through institutional collaboration. Bulletin of the Medical Library Association, 82(1), 52-6.

LaRocco, A. (1994). The role of the medical school-based consumer health information service. Bulletin of the Medical Library Association, 82(1), 46-51.

Elliott, B.J., Polkinhorn, J.S. (1994). Provision of consumer health information in general practice. British Medical Journal, 308(6927): 509-10.

Longe, Mary E. (1998). *Consumer health resource centers : a guide to successful planning and implementation* . Chicago : American Hospital Pub.

NJMHSL -- CALL NUMBER: W 85 L852c 1998

Alan M. Rees, ed. (1998). *The consumer health information source book* . 5th ed. Phoenix, AZ : Oryx Press.

NJMHSL -- CALL NUMBER: Z 6673 C758c5 1998

Alan M. Rees, ed. (1997). *Consumer health USA : essential information from the federal health network* .: Phoenix, Ariz. : Oryx Press.

SBGH Library -- CALL NUMBER: WB120 C758c 1997

Lomas, Jonathan. (1995). *If you build it, who will come? : governments, consultation and biased publics* , Hamilton, Ont. : McMaster University. SERIES: CHEPA working paper series ; no. 95-12

NJMHSL -- CALL NUMBER: WA 525 C519c

Murray, Susan. (1995). *Developing a consumer health information service : a practical guide*.

[Toronto] : Metropolitan Toronto Reference Library, Consumer Health Information Service.

NJMHSL -- CALL NUMBER: WA 590 M984d 1995

Angus, Douglas E. (1990). *Co-op/consumer sponsored health care delivery effectiveness*.

Ottawa : Canadian Co-operative Association.

NJMHSL -- CALL NUMBER: WA 546 DC2 A595c 1990

CONSUMER HEALTH WEB SITES

MLA Consumer and Patient Health Information Section (CAPHIS) web site at
<http://www.njc.org/caphis/ConsHealthBib.html>

The Health Library, Stanford University Hospital
<http://www.med.stanford.edu/healthlib/>

Healthfinder
www.healthfinder.gov

American Academy of Family Physicians Health information for patients
<http://www.aafp.org/patientinfo/>

NOAH (New York Online Access to Health)

<http://www.noah.cuny.edu/>

Mayo Clinic+s Health Oasis

<http://www.mayohealth.org/>

Healthweb Consumer Health

<http://www.uic.edu/depts/lib/health/hw/consumer/chmain.html>

Combined Health Information Database

<http://chid.nih.gov/>

National Institutes of Health+ Consumer Health Information

<http://www.nih.gov/health/consumer/conicd.htm>

HealthWeb

<http://healthweb.org/>

Federal Information Centers and Clearinghouses

<http://www.omhrc.gov/pocket/info-ctr.htm>

National Heart, Lung, and Blood Institute

http://www.nhlbi.nih.gov/nhlbi/edumat/pub_gen.htm

Self-Help Sourcebook Online

<http://www.cmhcsys.com/selfhelp/>

Patient Information

<http://indy.radiology.uiowa.edu/Patients/IHB/Depts.html>

Family Village

<http://www.familyvillage.wisc.edu/>

Easy-to-Read Publications

<http://www.fda.gov/opacom/lowlit/7lowlit.html>

The Selected Internet Resources Project

<http://www.med.yale.edu/library/sir>

Web Links -- Consumer Health

<http://www.llu.edu/llumc/jmlc/Chsites.HTM>

KidsHealth.org

<http://kidshealth.org/index2.html>

Links to Canadian Health Libraries

Home page: <http://www.bccancer.bc.ca/>

Library info page: <http://www.bccancer.bc.ca/vcc/library.html>

ACT Library and its catalogues: www.actoronto.org/library

JAMA Patient Page

<http://www.ama-assn.org/public/journals/jama/patient.htm>

National Network of Health

<http://www.fis.utoronto.ca/people/faculty/marshall/nnhl/index.htm>

Health Library

<http://www.thriveonline.com/health/lookitup.html>

THE MAY ISSUE
OF THE MHLA NEWS

WILL BE ON:

HEALTH

&

FITNESS

The MHLA news (ISSN 0848-9009) is published three times a year in September, February, and May by the Manitoba Health Libraries Association. The opinions expressed herein by the editor and contributors are not necessarily the official policy of the Association. Any articles not specifically credited may be assumed to be the work of the Editors. Distribution is free to both individual and institutional members of the Association and to other regional chapters of the Canadian Health Libraries Association.

1998-99 membership dues in MHLA ARE AS FOLLOWS :

PERSONAL	\$15.00
INSTITUTIONAL	50.00
ASSOCIATE	20.00

This issue of the News was produced using Microsoft Office97. It was printed in Galliard BT using a HP Laserjet 5. Submissions for the spring issue should be received by April 23, 1999, at the following address:

MHLA news
C/O Diana Stojanovic-Lewis
Neil John Maclean
Health Sciences Library
University of Manitoba
770 Bannatyne Avenue
Winnipeg, Manitoba
R3E 0W3

Phone: 789-3635
Fax: 789-3923
e-mail:

Diana_Stojanovic-
Lewis@umanitoba.ca

Editorial Staff:

Diana Stojanovic-Lewis
Kanchan Sthankiya