



BRANDON GENERAL HOSPITAL LIBRARY



Left to right: Wendy Thompson, Anna Enns, Laura Clark, Elfrieda Dyck.

The Brandon General Hospital Library is located on the main floor of the Nurses Residence building. It contains approximately 6800 books, has current subscriptions for over 200 journals and houses an audiovisual software collection of approximately 450 titles.

The library staff is dedicated to providing and facilitating access to health and related information resources for all customers in the Brandon community and regional referral area/

The library provides a variety of services including : photocopying , interlibrary loans, literature searches/reference requests, audiovisual hardware loans, maintenance of several pamphlet racks throughout the facility and management of the BGH Archives. The Library recently received a grant approval

from the Brandon General Hospital Foundation for computerization. Installation of the new computers with Internet access, is expected to be completed by September 1, 1998. (Continued. page 15)

What's inside

President's message.....	2
Committee Reports.....	5
Doctine News.....	6
Conference.....	8
Survey Results.....	10
Listserv News.....	16
Mental Health Bibliography.....	17

From the President

MHLA President's Annual Report May 5, 1998

What a difference a year makes. This time last year I was slinging sandbags amidst snow and slush. This year, I've already managed to acquire a mighty fine sunburn! The time between sandbags and sunburns has been a very active one for our association. Below, are the highlights of our successes this year.

I would first like to thank Judy Inglis, Mark Rabnett, Bill Poluha, and Sharon Allentuck for all of their hard work and dedication to the production of the MHLA's position paper, "Access to Knowledge-Based Health Information in Manitoba". The paper was about 2 years in the making, and was finally approved and passed by the members at this year's Annual General Meeting (April 22, 1998). A copy of the position paper was sent to Real Cloutier, Associate Vice-president, Allied Health & Support Services for the Winnipeg Hospital Authority, with plans to distribute copies to other key healthcare administrators in the province. This paper will go a long way towards identifying our health libraries as an important part of maintaining and improving healthcare and research in the province. Also, thanks to all that took the time to submit recommendations to the committee. Your critical analysis and input was invaluable in making this a great success.

The *MHLA news* (ISSN 0848-9009) is published three times a year in September, February, and May by the Manitoba Health Libraries Association. The opinions expressed herein by the editor and contributors are not necessarily the official policy of the Association. Any articles not specifically credited may be assumed to be the work of the Editors. Distribution is free to both individual and institutional members of the Association and to other regional chapters of the Canadian Health Libraries Association.

1997-98 membership dues in MHLA are as follows:

PERSONAL	\$15.00
INSTITUTIONAL	50.00
ASSOCIATE	20.00

This issue of the News was produced using WordPerfect v6.01win. It was printed in Times using a Canon BJ-200e. Submissions for the Spring issue should be received by August 28, 1998 at the following address:

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Editorial Staff:
Margaret Amyot - Co-editor
Diana Pollock - Co-editor/Official Nagger

Docline is another project that began a couple of years ago, and is finally taking hold in our province. Much thanks goes out to our Docline Committee, Bill Poluha, Judy Inglis, Mark Rabnett, and Mary Lynne East for all of their time, effort, and devotion to this implementation. I would also like to thank CISTI's Docline Coordinator, Bev Brown for helping us through this process. Some of you may not be aware, but Bev gave up a day of her vacation time here in Winnipeg, to provide a much needed, and

much appreciated Docline training program on May 1, 1998. Mary Lynne East and Bill Poluha did a great job hosting the event. There are now 13 Manitoba health libraries participating in Docline. The participants in the May 1st training session have agreed that June 15th will be the official "Start using your Docline" day. Mark that day on your calendar. We need everyone participation in order to make Docline successful in Manitoba.

Another milestone reached this year involved the creation of the MHLA listserv. Carol Cooke was instrumental in getting this invaluable communication tool up and running. At the moment, the list is moderated by Carol and myself. Future moderators will be the members of the Networking Committee. More information on the scope of the listserv, and how to subscribe can be found in this issue of the MHLA news.

Just last month, our Executive undertook the task of surveying our membership. As a member you would have received our MHLA membership survey in March. The intent of this survey was to get a general feel for the make-up of our membership, and solicit everyone's ideas on how we can continue to improve and grow our association. Although we only received a 31% response rate, the comments provided by our membership were great. You will find a summary of the survey results in this issue of the MHLA news. This survey will prove to be a great planning tool for this year's executive and executive members in

the future. Thanks to everyone that took the time to respond.

By the time you receive this issue of the news, we will have had our meeting with Real Cloutier. I would like to extend a personal thank you to Sharon Allentuck and Donna Pacholok for the efforts on this year's Programme Committee. As we recently discovered, booking and securing a member of the new health authorities is no easy task. But, persistence paid off in the end, and I'm hoping that our planned May 20th meeting with Mr. Cloutier goes well.

In the middle of the year, we reported on the updating and restructuring of the committees. We now have four official committees, the Professional Development / Programme committee, the Publications / Promotions committee, the Networking committee, and the Nominations committee. Best of all, we've managed to secure volunteers for all of these committees in the upcoming year. There is still room on the Publications / Promotions committee for anyone who is interested in taking on some promotions work for the association. If you are interested, please let Hal Loewen know. You will find a list of the new committee members in this issue of the News.

Speaking of the Publications committee, I would like to thank Margaret Amyot and Diana Pollock for their effort and dedication to the production of the MHLA news. As always, they've succeeded in churning out

an abundant amount of high quality information to our members.

I closing I would like to introduce our new executive. Hal Loewen will be taking over the helm as President. Tania Gottschalk has graciously agreed to take on the position of President-elect. And last but certainly not least, Analyn Baker will be taking over as Secretary. At the time of this writing, we are still looking for someone to fill the position of Treasurer. I think I can speak for past Executive members, that participation on the MHLA executive is a wonderful learning experience and extremely rewarding. So, if you were ever thinking of becoming a member of the executive, here's your chance. If you are interested in the position of Treasurer, please contact Hal Loewen.

Best of luck to our new executive. I hope you all have an enjoyable summer. See you in the Fall.

Vera Keown



1998-99 Executive

President – Hal Loewen
President-Elect – Tania Gottschalk
Secretary – Analyn Baker

Committee Members 1998-99

Networking Committee

Mark Rabnett
Justine Larocque
Vera Keown

Professional Development / Programme Committee

Laurie Blanchard
David Colborne

Nominations Committee

Sharon Allentuck

Publications/ Promotions Committee

Margaret Amyot
Diana Pollock

COMMITTEE REPORTS 1997-1998

Report on Access to knowledge-based health information in Manitoba - Position Paper Task Force - Judy Inglis, Mark Rabnett, Bill Poluha, Sharon Allentuck

At the Annual General Meeting of the Manitoba Health Libraries Association on April 22, 1998 the position paper by the Manitoba Health Libraries Association was approved by the membership. The position paper was developed in response to the ongoing changes in the healthcare environment.

It documents the importance of library and information services and will serve to provide a vision for the future development of library services in the province. The paper will serve as a useful supporting document for individual libraries in their planning processes and for the library community in their future discussions with healthcare planners.

MHLA NEWS - Margaret Amyot, Diana Pollock

Three issues of the MHLA news have been published this year. We will continue to profile different health libraries around the province in each issue and report on the "news". Diana and I will be meeting in August to discuss ways to improve the newsletter and make it more meaningful to the membership. If you have and suggestions or comments to pass onto us about what you would like to see in the newsletter, please don't hesitate to contact either Diana or myself. Diana - 789-3635, Margaret - 837-0127

Program Committee - Sharon Allentuck & Donna Pacholok

The Program Committee arranged two events this past year. In October the fall meeting was combined with a social gathering at the Delicious Vegetarian Restaurant on Pembina Highway. On May 20, the Program Committee arranged for Real Cloutier, Associate Vice-President, Allied Health and Support Services for the Winnipeg Hospital Authority to speak to all MHLA members about the new Winnipeg Hospital Authority.

Docline Committee - Bill Poluha, Judy Inglis, Mark Rabnett, and Mary Lynn East

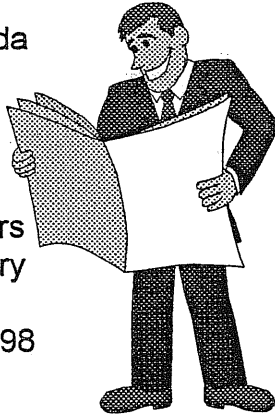
On May 1, 1998 Bev Brown from CISTI conducted a day long workshop on Docline. The workshop provided participants with hands on experience and the opportunity to discuss Docline implementation in Manitoba. June 15, 1998 was set as the implementation date. All libraries with the technical ability will be expected to use Docline to request and provide interlibrary loans after this date. For those people requiring additional training, an interactive CD-ROM tutorial is available. Contact Judy Inglis at the J.W. Crane Library to borrow the CD-ROM. Also, the document delivery staff at the Neil John MacLean Library will provide a hands-on training session. For more information about Docline training, contact Ju-Dai Chuang @ 789-3707.

DOCLINE NEWS

Docline in Canada Newsletter from Cisti April 1998

What's Inside

- *DOCLINE Libraries in Canada
- * DOCLINE Presentations
- *SERHOLD Lists
- *New DOCLINE Manual Available
- *DOCLINE Request Numbers
- *CISTI Document Delivery Prices
- *CHLA/ABSC Conference 1998



There are currently 140 Canadian libraries in DOCLINE.

New Libraries:

1. Atlantic Health Sciences Corporation (St. John, N.B.) F00813 / IAH
2. Canadian Nurses' Association (Ottawa) F10021 / NNA
3. Centre hospitalier regional de l'Outaouais (Hull, Que.) F81222 / OUT
4. Georgian College of Applied Arts and Technology (Barrie Campus) F81005 / GGA
5. Georgian College of Applied Arts and Technology (Orillia Campus) F05000 / GCP
6. Ottawa Civic Hospital F00211 / AWW
Region 3 Hospital Corporation (Fredericton, N.B.) F71055 / RGN
7. Royal Victoria Hospital (Barrie, Ont.) F71040 / VRA
8. Society for Manitobans with Disabilities (Winnipeg, Man.) F17033 / SYD

9. Western Regional Health Centre (Yarmouth, N.S.) F81000 / WRG

Journal Listings from SERHOLD

CISTI has received the Canadian SERHOLD file from NLM and is now working on creating and printing each library's journal holdings list. Lists will be mailed beginning in mid-April. Included with the mailing will be a printout of each library's DOCUSER profile and instructions for updating it. The regional consortia listings will be printed after the individual library lists.

There is still time for those interested in a regional list to request one. The cost for one copy of a regional union list is \$50.00.

DOCLINE Manual

NLM has completely revised the Manual and made it available on the web at <http://www.nlm.nih.gov/psd/cas/docline/contents.html>.

Libraries should replace their existing manuals with this new version. The updated information describes the current hours of operation, the new prompts in BORROW and LEND, the MEDLARS databases that are linked to DOCLINE and NLM's REFER ON service (chapter 15). Contact the DOCLINE Coordinator if you need a copy.

* DOCLINE Request Numbers

The DOCLINE request number has 14 characters. The first three characters are the SERHOLD code of the library placing

DOCLINE NEWS

the request. The fourth character is a hyphen, which must be included any time the request is entered in DOCLINE. The next six characters indicate the date the request was created, in the format YR-MO-DAY. The last four digits are assigned sequentially by DOCLINE. Because the system has only these final four digits with which to provide a unique number to each request, the letters A,B, C, D or E may appear. The 1000th DOCLINE request for any day ends with A000. The 2000th request is B000, and so on. By using these letters as part of the numbering DOCLINE can accommodate as many as 27,000 requests in a day and still use only four digits to uniquely number each request.

CISTI Document Delivery Prices

On April 1, 1998, CISTI document delivery prices for Direct Supply service have increased. For orders received and sent electronically, the price has changed from \$8.00 to \$9.00 per article. For orders received non-electronically or those sent by courier, the price has increased from \$11.00 to \$12.00. DOCLINE users that receive CISTI documents via fax or Ariel qualify for the \$9.00 rate.

Also please note that CISTI's stand-alone search service has been discontinued.

Remember that how you receive documents and messages from CISTI depends on how you are registered as a CISTI document delivery client. You can change your CISTI account any time using the web form at <http://www.nrc.ca/cisti/register.html>.

CHLA/ABSC Conference 1998

There will be an open forum on DOCLINE and resource sharing issues on June 8 at the CHLA/ABSC conference in Hull/Ottawa. This is an opportunity for DOCLINE users and those interested in DOCLINE to meet, ask questions and share ideas. Comments and suggestions about the DOCLINE web site, journal lists and support materials are welcome.

IMPORTANT NOTICE TO ALL MANITOBA DOCLINE USERS.

Mark Monday, June 15th on your calendars. This is the date that all members of the Manitoba Health Libraries Association will begin to use Docline to request and provide interlibrary loans.

Conferences

CHLA/ABSC's 22nd annual conference.

The Conference theme: "CAPITALIZING
ON INFORMATION"

Monday, June 8- Thursday,
June 11, 1998
Ottawa, Ontario



Keynote speaker, Mr. Alan Nymark,
Associate Deputy Minister, HealthCanada

Visit our completely updated web site

<http://www.uottawa.ca/library/health/chla98>

Canadian Libraries Association Conference -53rd Annual Conference

Reality Check: Seductive Futures, Sobering
Present"

53rd Annual Conference and Trade Show



Canadian
Library
Association
June 17 -

21, 1998, Victoria, British Columbia

For a complete list of conference programs,

preconference workshops (Wednesday,
June 17th), registration form and practical
information, visit the CLA Conference
Web Site at:

<http://www.yonahs.com/cla98/>, or link
through the CLA Web Site at
<http://cla.amlibs.ca>.

Internet librarian '98

Monterey Conference Center, Doubletree
& Marriott Hotels
November 1-5,
1998



Call for Speakers

& Papers

To receive information registration and
the preliminary program brochure later
this year, please contact Information
Today Inc., custserv@infotoday.com,
800/300-9868, www.infotoday.com

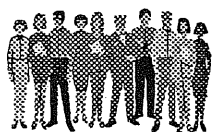
For more information, please contact:

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Conferences

CAIS/ACSI '98 Programme

CAIS/ACSI '98 PROGRAMME "Information Science at the Dawn of the Next Millennium" 26th Annual Conference of the Canadian Association for Information Science/ Association canadienne des sciences de l'information 3-5 June 1998, Université d'Ottawa



For information about paper submission details,

registration and conference locale consult:
<http://www.mgmt.dal.ca/slis/cais98>

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Fax:613-563-9895
Email:ai075@freenet.carleton.ca

URL:<http://www.cla.amlibs.ca>

Access '98,

Oct 2-4, 1998, Saskatoon Saskatchewan!

Keynote Speaker: Roy Tennant, University of California, Berkeley
Full details may be found at the conference website:



<http://library.usask.ca/access98/>
For more information contact:

Peter Scott,
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Home
Page:<http://www.usask.ca/~scott/>

Manitoba Health Libraries Association 1998 Membership Survey

Questions	Percent of Respondents	No. of Responses	Total No. of Respondents for the question
1 How long have you been a member of MHLA?			
a) More than 20 years	6%	1	16
b) 16-19 years	6%	1	16
c) 12-15 years	13%	2	16
d) 8-11 years	6%	1	16
e) 4-7 years	31%	5	16
f) 0-3 years	38%	6	16
2 How many times have you held an Executive			
a) Never - please answer question 3	38%	6	16
b) Once - please skip to question 4	25%	4	16
c) Twice - please skip to question 4	25%	4	16
d) More than 3 times - please skip to question 4	13%	2	16
3 If your answer to question 2 was "Never", why?			
a) No time, e.g. heavy work/family commitments	17%	1	6
b) No desire	33%	2	6
c) Other, please explain	50%	3	6
i). I don't have time to attend the general meetings and although of interest, this			
ii). Doing executive work in other areas of life; not able to attend			
iii). I have held other "non-executive" positions which have required			
4 How many times have you been a member of a committee			
a) Never - please answer question 5	19%	3	16
b) Once - please skip to question 6	31%	5	16
c) Twice - please skip to question 6	38%	6	16
d) More then 3 times - please skip to question 6	13%	2	16
5 If your answer to question 4 was "Never", why?			
a) No time, e.g., heavy work/family commitments	0%	0	3
b) No desire	67%	2	3
c) Other, please explain	33%	1	3
i). I am new to health libraries and MHLA and still familiarizing			
6 How many times have you participated in special task forces or committees			
a) Never	69%	11	16
b) Once	13%	2	16
c) Twice	6%	1	16
d) More then 3 times	13%	2	16

Manitoba Health Libraries Association 1998 Membership Survey

7 How many general meetings have you attended

a) 6 - please skip to question 9	38%	6	16
b) 4-5 - please skip to question 9	6%	1	16
c) 1-3 - please skip to question 9	44%	7	16
d) None - please answer question 8	13%	2	16

8 If your answer to question 7 was "None",

a) Meeting time was not convenient	50%	1	4
b) Meeting location was not convenient	0%	0	4
c) Could not get time off from work to attend	50%	1	4
d) No desire to attend a meeting	100%	2	4
e) Other, please explain	0%	0	4

9 Which functions of the MHLA do you think are important? Please rank from 1-3,

a) MHLA News			
1 - Very important	75%	12	16
2 - Nice to have, but not necessary	19%	3	16
3 - Not important	0%	0	16
b) Union List of Serials			
1 - Very important	88%	14	16
2 - Nice to have, but not necessary	13%	2	16
3 - Not important	0%	0	16
c) Coordinated Resource Sharing - Document			
1 - Very important	75%	12	16
2 - Nice to have, but not necessary	13%	2	16
3 - Not important	6%	1	16
d) Promotion/Marketing/Lobbying of Health libraries and Health library			
1 - Very important	38%	6	16
2 - Nice to have, but not necessary	56%	9	16
3 - Not important	0%	0	16
e) MHLA centred Doctline coordination			
1 - Very important	63%	10	16
2 - Nice to have, but not necessary	25%	4	16
3 - Not important	6%	1	16
f) Continuing Education / Skills enhancement			
1 - Very important	50%	8	16
2 - Nice to have, but not necessary	50%	8	16
3 - Not important	0%	0	16
g) Liaison with CHLA (a Manitoba voice within			
1 - Very important	31%	5	16
2 - Nice to have, but not necessary	50%	8	16
3 - Not important	13%	2	16
h) Other, please explain			
	0%	0	16

10 What do you expect to get out of an association such as the MHLA? Please rank

a) Membership privileges, e.g. free ILL and

1 - Very important	63%	10	16
2 - Nice to have, but not necessary	25%	4	16

Manitoba Health Libraries Association 1998 Membership Survey

3 - Not important	13%	2	16
b) Access to seminars, workshops, etc. geared towards			
1 - Very important	75%	12	16
2 - Nice to have, but not necessary	19%	3	16
3 - Not important	6%	1	16
c) Support in promoting your library and it's services to the public as			
1 - Very important	25%	4	16
2 - Nice to have, but not necessary	50%	8	16
3 - Not important	19%	3	16
d) Opportunities to enhance your skills, e.g., giving public seminars, teaching courses to health care works, students, the public, etc.			
1 - Very important	25%	4	16
2 - Nice to have, but not necessary	63%	10	16
3 - Not important	6%	1	16
e) Regular contact with peers / networking			
1 - Very important	88%	14	16
2 - Nice to have, but not necessary	6%	1	16
3 - Not important	0%	0	16
f) Other, please explain			
	0%	0	16
11 Of answers a to f in question 10, which do you believe the MHLA has be able to successfully provide to its members? Please rank from 1-3, with 1 being			
a) Membership privileges, e.g. free ILL and			
1 - Very important	87%	13	15
2 - Nice to have, but not necessary	7%	1	15
3 - Not important	7%	1	15
b) Access to seminars, workshops, etc. geared towards			
1 - Very important	33%	5	15
2 - Nice to have, but not necessary	60%	9	15
3 - Not important	7%	1	15
c) Support in promoting your library and it's services to the public as			
1 - Very important	13%	2	15
2 - Nice to have, but not necessary	47%	7	15
3 - Not important	33%	5	15
d) Opportunities to enhance your skills, e.g., giving public seminars, teaching courses to health care works, students, the public, etc.			
1 - Very important	27%	4	15
2 - Nice to have, but not necessary	40%	6	15
3 - Not important	27%	4	15
e) Regular contact with peers / Networking			
1 - Very important	80%	12	15
2 - Nice to have, but not necessary	20%	3	15
3 - Not important	0%	0	15
f) Other, as indicated in question 10			
	0%	0	15
12 Do you think our membership is too small to support the services and functions			

Manitoba Health Libraries Association 1998 Membership Survey

a) Yes			
b) No	13%	2	16
	88%	14	16

13 If MHLA did not exist, do you think that CHLA would be able to effectively provide

a) Yes			
b) No	0%	0	16
	100%	16	16

14 If MHLA did not exist, do you think that the Manitoba Library Association would be

a) Yes			
b) No	6%	1	16
	94%	15	16

15 Do you think MHLA should encourage more non-library institutions, and

a) Yes - please answer question 16			
b) No - please skip to question 17	67%	10	15
	33%	5	15

16 If you answered "Yes" to question 15, what benefits should these groups receive

a) Reduced fees for literature searches	44%	4	9
b) Reduced fees for document delivery / ILL	44%	4	9
c) Special services, e.g. specialty bibliographies;	44%	4	9
d) Other, please explain	44%	4	9

- i). Who would provide these services?
 ii). Updates in information access/literature search & evaluation
 iii). For their membership, these other groups should receive the full benefit that MHLA
 iv). It is my understanding that MHLA cannot dictate the policy of individual libraries. The
 v). None, but other health assoc./orgs could have associate membership & help when

17 Do you believe that there needs to be changes to the way

a) Yes - please skip to question 18			
b) No - please answer question 19	46%	6	13
	54%	7	13

18 What do you believe needs to be changed?

a) Please explain

- i). Terms of office should be longer (2 years)
 ii). Participation by members/less apathy by some members.
 iii). Decreasing members & limited resources mean careful selection of priorities and
 iv). More emphasis on workshops and peer
 v). I am not sure, but I know that MHLA is suffering from malaise which is widespread in
 vi). Only 2 general meetings required, with agendas & minutes. One informal meeting for
 a workshop or seminar. Greater use of Internet site & listserv for communication. Focus
 vii). More participation by members

19 Have you ever considered terminating your

a) Yes - please answer question 20			
b) No	0%	0	15
	100%	15	15

Manitoba Health Libraries Association 1998 Membership Survey

20 If you've considered terminating your

a) Did not find value in belonging	0%	0	0
b) No time to participate	0%	0	0
c) Other, please explain	0%	0	0

Comments

i). With regards to having MLA represent health libraries in Manitoba, we are too small;

ii). I believe that MHLA is an important organization & should continue. However it is

iii). I think MHLA should consider collaborating with other organizations in the province. For instance CASLIS Manitoba could offer programs of interest to MHLA members and

iv). In our faculty we have a small library. It is very difficult to maintain current and

v). Would like to see equal opportunities for access to info for community, (something)

vi). Resource sharing is an economic necessity and will go on whether

vii). For at least 3 years we have been spinning our wheels with a few large initiatives involving much work by a small core of members, by and large, very little interest on the part of members in their initiatives (Docline, position paper). Part of our problem is a

We seem to have progressively less is common (hospital, academic, & special) that is specifically related to health, and more in common that is related to library and information generally. For this reason it would be worth looking into a relationship with

viii). I am a relative newcomer to MHLA and, therefore, 'learning the ropes' so to speak. I think there is great potential to an organization such as this. I must add however, that the last meeting left me a little disconcerted. It came across that not all opinions/perspectives

ix). I have always valued the collegial environment of the MHLA - the recognition that all libraries (large or small) and all library staff (librarians & volunteers) do important work. I

Brandon General Hospital Library Continued from page 1

The library currently uses a manual card catalogue system, but with the arrival of the new computers, an automated catalogue will be available. (Automation has been "in the works" for several years.

The library is staffed by : Wendy Thompson, Director of Library Services, Anna Enns, Clerk, Laura Clark, Library Technician, Elfrieda Dyck, Clerk. The hours of operation are Monday-Friday 7:45-4:30. Limited evening and weekend coverage is provided by the receptionist of the Nurses Residence. If you have any questions please call the Brandon Hospital Library at 726-2256 or fax them at 727-0317.

Medical bloopers.....

A vet informs a woman that her dog has diabete. The woman responds; " How can that be? No one in our family has diabetes. "

MHLA Member Listserv Up and Running

This is a moderated mailing list offered to the MHLA members and interested parties.

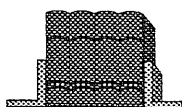
The purpose of this list is to provide the subscriber with important news and events within the MHLA. Also it it to be a forum for discussing local issues concerning the members of the MHLA. Announcements of LOCAL (ie Manitoba) Internet resources relating to Health and Librarianship are encouraged. Other examples of possible uses for this listserv are:

MHLA meeting notices
Membership surveys by MHLA committees

There are many other mailing lists such as CANMEDLIB< MEDLIB-L and Medical Matrix that offer a more comprehensive listing of new Internet resources. The MHLA-News Mailing list will not duplicate these resources.

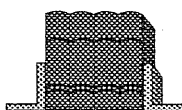
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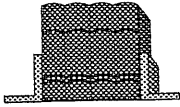
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