mhla news

GRACE GENERAL HOSPITAL

The Salvation Army Grace General Hospital is a 288 bed community hospital located in St. James.

The GGH library was formally established in 1972 when the existing School of Nursing and the individual department libraries were almalgamated into the 2500 square foot facility the library occupies on the ground floor looking out over the back lawns of the hospital. Mrs Rena Kroeker was hired to oversee the development and administration of a hospital wide library whose mandate was to meet the information needs of all staff, students and physicians.

Today the mandate of the library remains much the same (with the addition of meeting the information needs of patients and families) but many other things have changed. There are now over 10,000 books in the collection (the majority of the holdings are located in the library but there are also may satellite libraries around the hospital), 211 journal subscriptions, and 689 audiovisual programs. "Automation" has taken hold at the Grace. A retrospective conversion of the card catalogue was recently completed and we are in the early stages of implementing an automated circulation system. All of our print indexes have been replaced by CD-ROMS. Presently we subscribe to Medline Professional, Cinahl and Health Star. As well, we have a subscription to Grateful Med. And, of course we couldn't be without our Internet access. Recently, we have added a small but growing (and already well-used!) Consumer Health/Patient Education section to the

collection. We are looking forward to participating in Docline in the near future.

The library is staffed by Margaret Amyot, Elsie Douglas and Jill Frith-Harrington. Elsie and Margaret run the library on a day-to-day basis and Jill divides her time between the library and Educational Resources where she is also the AV technician. While there are three people working in the library it is more often than not a "one-person library" as we all work part-time.

Library hours are 8:30 -4:30 Monday, Wednesday, Thursday and Friday and 8:30-8:00pm on Tuesdays. The library is open to all members of the staff in the hospital, students attending the School of Nursing and physicians who are affiliated with the hospital. We welcome members of the public.

From the President

Our Fall meeting was held on October 16th at the River Mandarin. The main items covered were updates from our two enterprises for this fiscal year, the DOCLINE Implementation Committee and the Task Force on Access to Health Care Information Position Paper. By our Winter meeting we hope to have something in hand from the Task Force so that we can give them some final input before they finalize their excellent position paper. As for DOCLINE, the CISTI seminar went off as planned on November 22. Congratulations to all involved in both planning and in participating in this event. It was informative and educational and should equip us well once we actually start using DOCLINE.

Laurie Blanchard, in her capacity as Assistant Editor of BMC, attended the last meeting of the CHLA/ABSC Board and passed on much important information to me and much of it appears in one form or another in this issue of MHLA News. These items include details on how to apply for the CHLA/ABSC Twentieth Anniversary Professional Development Award, how to order CHLA/ABSC bookmarks, and a note about CHLA/ABSC's plans for a health library "survival" kit.

In this issue of MHLA News you will find a note from Susan Murray regarding her concerns (shared by much of the library community) about proposed copyright Bill C-32. There is a strong lobby which is seeking to severely limit copying of materials, including the kind of copying that has traditionally been done by libraries. Please read her note and her sample letters and take action.

Bev Brown and Suzanne Bureau of CISTI have written a "Discussion Paper on Resource Sharing Among Health Sciences Libraries in Canada", which in short announces CISTI's intention to discontinue its updating of holdings information in AMICUS as

MHLA Executive 1996-1997

President . . . . David Colborne
President-Elect . . . . Vera Armann
Secretary . . . . Mark Rabnett
Treasurer . . . . Doug Carlson

of April 1997. Basically the two means of replacing this service which are suggested are relying on SERHOLD (and therefore DOCLINE) or relying on the National Library of Canada by having Canadian health libraries update their own holdings via Access Amicus or via MARA (machine readable archiving). CISTI is exploring possible alternative roles in this process, and has requested input from CHLA/ABSC and in turn Susan Murray has requested a response from all chapters. We had the opportunity to communicate directly to Bev when she was here to give us a DOCLINE seminar.

Which brings me to the MHLA Web site - Vera Keown, Carol Cook, and Christine Shaw-Daigle stepped forward to offer their time and webspertise and now comprise the "MHLA Web Site Committee". They are putting together an experimental site, and along with the executive, will be evaluating its usefulness in a year's time. Please look elsewhere in this issue of MHLA News for more details.

The MLA has apparently put together a "Survival Kit" to support advocacy endeavors on behalf of endangered health libraries. CHLA/ABSC will be assembling its own survival kit. Jim Henderson presented some of the information that he would like to see in such a kit. This issue of MHLA News includes a bibliography some of these papers.

MHLA's session at the upcoming MHO conference has been finalized. It is entitled "Practical Applications of the Internet in the Provision of Health Care". It will take place from 10:45 to 11:45 on February 27, 1997. Please see elsewhere in this MHLA News for details.

There are several important inserts with this issue of the MHLA News.

Doug Carlson has finalized our membership list and

reports that we are up this year to 53 members. His version of the list is a "value added" one and is enclosed with this mailing. For many members their "preferred" means of being contacted is italicized. This will be a great help in ensuring that all members are apprised of Association activities. Thanks to Doug for this extra effort. Future versions of the list will have this "preferred" contact information for all members.

Enclosed you will also find the Draft of the MHLA Position Paper on Access to Health Information submitted to the membership by Judy Inglis, Sharon Allentuck, Bill Poluha, and Mark Rabnett. This represents a tremendous effort on their parts, so please consider it carefully.

Finally the minutes for the Fall General Meeting and the agenda for the Winter General Meeting (slated for March 5 at 2:30 pm at SmartHealth) are enclosed as well. If you have an item that should be place on the agenda, please contact me.

David Colborne
President, MHLA
NRC Information Centre Winnipeg

Copyright News

COPYRIGHT AND BILL C-32

Below you will find the text of an E-mail distributed by Susan Murray to the CHLA-Chapters listserv urging our action as individuals and as associations on proposed Bill C-32.

Dear Chapter Presidents:

As you know, Bill C-32, An Act to Amend the Copyright Act, is before the House of Commons. The revisions include a "fair dealing " exception to the legislation for the educational and library communities which would permit the making of a single copy for private study, research, criticism, review, newspaper reporting or summary.

There is a vigorous lobby, particularly by creators of copyrighted material, to gut this bill. In today's Toronto Star, Margaret Atwood was featured strongly speaking against Bill C-32.

We need your support for Bill C-32! I encourage everyone in your chapter to write individual letters in support of the copyright legislation.

Please also send a letter on behalf of your chapter. Lea Starr, Past-President of CHLA/ABSC, sent letters on behalf of CHLA/ABSC to the Honorable John Manley, Sheila Copps, Lucienne Robillard, and Susan Baldwin, [former] Clerk of the Standing Committee on Canadian Heritage on October 23rd. I have since verified that letters should be faxed to:

Monique Hamilton
Clerk, Standing Committee on Canadian Heritage

Room 658, Wellington Building
Ottawa, ON K1A 0A6   Fax: 613-943-0307

Below is the text of Lea's letters to John Manley and Susan Baldwin that people could use as a basis for their personal letters.

Sample letter #1
Honorable John Manley
Minister, Industry Canada
House of Commons
Confederation Building
Ottawa, ON
K1A 0M5

Dear Mr. Manley:
I am writing to you on behalf of the Canadian Health Libraries Association/ Association des bibliotheques de la sante du Canada in regards to Bill C-32, An Act to Amend the Copyright Act. CHLA/ABSC is a professional organization of approximately 400 individuals in the health sciences library field in Canada. We are committed to improving health and health care by promoting excellence in access to information. This is our collective contribution to society.
Our profession has been cognizant of the need for revisions to the current Copyright legislation. The Bill is a reasonable compromise from the library perspective. We have been waiting a considerable time for this legislation and are eager to proceed to act responsibly with regards to copyright as a great deal of our day to day work will be impacted by the provisions in the current legislation. We sincerely wish for this legislation to pass quickly.

We also believe that further revisions are necessary to define fair dealing and to deal with electronic and multi/media which are inadequately dealt with in this and the previous legislation.
Thank you for your work in this area.

Sincerely,
Lea K. Starr ...

Sample letter #2

Susan Baldwin
Clerk, Standing Committee on Canadian Heritage
180 Wellington Street, Room 613
Ottawa, Ontario
K1A 0A6

Dear Ms. Baldwin:

I am writing on behalf of the Canadian Health Libraries Association/ Association des bibliotheques de la sante du Canada in regards to Bill C-32, An Act to Amend the Copyright Act. We support the Canadian Library Association brief. Further, we are particularly concerned that the proposed definition of library in the Bill excludes those libraries which operate as part of larger organizations in the private sector. In health care, the lines between profit and not-for-profit are often very unclear. In our country, much of the information that is shared between health libraries through interlibrary loan is ultimately used to benefit patient care. We believe that in attempting to delineate between profit and not-for-profit, the bill may limit information sharing which will lead to improved health care.

We would also like to reiterate the CLA position urging further revision of the Copyright Act in the area of fair dealing and also around the rights of electronic and media/multimedia works. In most health care institutions, routine patient care includes research and teaching. The process may begin informally at the patient bedside but ultimately leads to questioning, research, new ideas, and dissemination of these ideas. In North America, a substantial portion of this teaching and research occurs in the not-for-profit sector and the creators are seldom paid for their published work. Private sector institutions such as drug companies may benefit form such research which is published in the public domain. In the proposed legislation, a university researcher may well have to pay for copyright to access an article published by another colleague at a not-for-profit institution but held in the collection of a for-profit organization. In most instances, the researchers will not receive the benefit of the copyright payments.

Electronic and media/multimedia works are increasingly prevalent in health care. Adequate Copyright provisions must be developed to facilitate their use in our discipline.

We look forward to hearing that the work of the Standing Committee has moved quickly and effectively. The CHLA/ASBC has long awaited the proposed revisions and is eager to see this present bill passed and work on the above issues begun quickly.

Thank you for bringing our perspectives to the Standing Committee.

Yours sincerely,

Lea K. Starr...

MHO Conference

The Manitoba Health Libraries Association will be presenting a session at the upcoming MHO conference on February 27, 1997. The session is titled "Practical Applications of the Internet in the Provision of Health Care". It will be a panel discussion featuring : Carl Wiebe, MD, Family Practitioner, Hamiota District Health Centre ; Sandy Klutka, RN, Faculty of Nursing, University of Manitoba; Carol Cook, Librarian, Neil John MacLean Library, University of Manitoba; and Ian Rollo, PhD, Senior Computer Information Project. Join the panel of health care professionals as they share their expertise for using the Internet in their work.

Survival Kit for Health Libraries

CHLA/ABSC will be assembling a "Survival Kit" for use by members who are find themselves in situations where they must justify the existence of health libraries. It will resemble the Medical Library Association's survival kit. Here are some of the papers and unpublished research assembled by Jim Henderson that may be used to put together this kit:

Marshall, JG. Fact sheet: The value and impact of government libraries: the Health Canada study. March 7, 1996. (*This work has not yet been published but consists of the results of research done by Marshall on the value and impact of the Health Canada libraries for its clients*)

Burton, JE. The impact of medical libraries and literature on patient care in New Zealand. *Bulletin of the Medical Libraries Association.* 1995; 83(4):425-30

Urquhart, CJ and JB Hepworth. The value to clinical decision making of information supplied by NHS library and information services. Boston Spa, U.K: British Library. Research and Development Department, 1995; British Library Research and Development Report no. 6205

King, DN. 1995 Medical Library Association Annual Meeting. (*This is a report on a study conducted in* *past year using a critical incident technique (more statistically reliable than the self-reporting method)*

Klein, MS, Ross FV, Adams DL, and Gilbert CM. Effect of online literature searching on length of stay and patient care costs. *Academic Medicine.* 1994; 69(6): 489-95

Lindberg, DA et. al. Use of MEDLINE by physicians for clinical problem solving. *JAMA.* 1993; 269(24):3124-9

Marshall, JG. The impact of the hospital library on clinical decision making: the Rochester study. *Bull Med Lib Assn.* 1992; 80(2):169-78

King DN. The contribution of hospital library services to patient care *Bull Med Lib Assn.* 1987; 75(4):291-301

Scura, G et al. Case related use of the medical literature: clinical librarian services for improving patient care *JAMA.* 198; 245:50-2

Greenberg B et al. Evaluation of a clinical medical librarian program at Yale Medical Library. *Bull Med Lib Assn.* 1978 ; 66(3):319-26

PROMOTE YOUR LIBRARY WITH CHLA BOOKMARKS

Offered in multiples of 50 ($3 per set of 50) , these bookmarks highlight the importance of health

libraries, and provide a conveniently portable means of promotion. All contain the CHLA/ABSC logo in addition to text. Here are the messages: (They are also available in French)

1 "In the information age, make sure your information isn't aged - Visit your health library"

2. " We have the evidence you're looking for - Visit your health library"

Also available:
Tabletop Promotional Display Cards

These cards ($1.00 each) fold to a three-sided 3 1/2" x 4" display which serve to remind clients of the value of their health library. Along with the CHLA/ABSC logo, messages on all cards include:

"A world of information awaits"
"In the information age, make sure your information isn't aged"
"Visit your health library"
"We have evidence your looking for:

Sorry, English only.

Manitoba Library Endowment Fund

Two years ago the executive of the Manitoba Library Association approved a plan put forward by Jim Blanchard to establish a Manitoba Library Endowment Fund. Since then the support for the fund has been broadened and representatives from other associations like MALT are active in promoting the idea of the fund and working for its success.

THE FUND TASK FORCE IS LOOKING FOR NEW MEMBERS. If you are interested in helping with this important project, call Jim Blanchard at 474-6846 (work) or 775-2613 (home) and find out how you can help.

The Fund is still in its early days with only a couple thousand dollars in the bank, but the intention is to build it to a level at which annual grants can be made from the income from interest. The Fund will make grants to any of library or library association for a broad range of projects - the purchase of books or computers, or the underwriting special promotional campaigns are two examples. The point is that these days the traditional sources of library funding just don't provide enough money and more it is hoped that the Fund will fill the gap.

Instead of expecting all their income to come from traditional sources, libraries need to get better at fund raising and creating new sources of income. The Endowment Fund is a good example of this new trend.

The Fund is managed by a committee composed of the President and Treasurer of the Manitoba Library Association and representatives from other library associations in the province. In the first building stage the emphasis will be on reaching a target of $50,000.00. Then income will be sufficient for grants to be made and applications will be requested. Get involved.

Become a volunteer and help build the Endowment Fund for libraries in Manitoba.

CHLA/ABSC 20th Anniversary Professional Development Award

The CHLA/ABSC Twentieth Anniversary Professional Development Award was created in June 1996 at the time of the Toronto Pre-Conference Board Meeting. The purpose of the Professional Development Award is to enhance access to professional development opportunities for individual CHLA/ABSC members.

The amount of a Twentieth Anniversary Professional Award shall be a maximum of $200. The number of awards shall be set by the Board of Directors annually at the fall Board meeting for the following fiscal year.

Applications for awards must be received by the current Continuing Education Director a minimum of six weeks before the activity for which the support is sought. Applications must conform to the Guidelines for Application for Professional Development Award Funding.

For further information please contact:
CHLA
PO Box 94038
3332 Yonge Street
Toronto, On
M4N 3R1
Envoy: CHLA   Telephone/Fax: (416) 485-0377

CISTI News

CISTI Discussion Paper/document de travail de l'icist

CISTI will no longer be cataloguing in AMICUS as of April 1, 1997. For the health information community, this decision has implications for the publication of Canadian Locations for Journals Indexed for MEDLINE, SERHOLD tapes sent via CISTI to NLM and the maintenance of health library holdings in AMICUS and in Romulus. CISTI has prepared a discussion paper and is asking for responses by Nov. 30, 1996. Copies have been distributed to the CHLA/ABSC Board, the CISTI Advisory Committee on Health Sciences Information and the ACMC/AFMC Committee on Medical School Libraries. A French version is available and has been sent to the section de la sante de l'ASTED. For a copy, please contact Bev Brown (beverly.brown@nrc.ca or 1-800-668-1222).

CISTI/CAL Agreement-Researchers to have greater access to world-class library collections

November 18, 1996, Ottawa -- A precedent setting agreement between two government organizations will save money and provide researchers with greater access to scientific and technical library collections, considered among the best in the world.

The agreement between NRC's Canada Institute for Scientific and technical Information (CISTI) and the Canadian Agriculture Library (CAL) not only improves service but also saves money by:- helping the libraries avoid duplicating expensive collections - allowing the two organizations to share technology and business services creating an integrated document delivery service.

Document delivery service provides copies of

articles, conference papers, reports, books and duplicate or paper copies of microfiche. Both libraries provide about half a million documents a year from the two collections.

By 1997, when the implementation is complete, researchers will have a single point of access to both collections through CISTI's online catalogue from the World Wide Web. The catalogue can also be used to send online orders to CISTI where they will be processed using an award-winning document delivery system called IntelliDoc.

Cisti New Available By E-mail

.To receive CISTI News by e-mail, send a message to majordomo@fox.cisti.nrc.ca with the following command in the body of your message: <<subscribe cisti-news>>. You will receive a message confirming your subscription. There is no charge to subscribe.

Plans for new CISTI online catalogue taking shape

CISTI will implement a new catalogue and cataloguing environment using Innovative Interfaces, which will be available to clients by April 1, 1997.

CISTI will continue to provide free access to its catalogue through the WWW, with an option for DATAPAC access at a small hourly rate.

This integrated solution will give CISTI increased flexibility to respond to client's requirements, and be more cost-effective than having a separate system for cataloguing , as we did with AMICUS. CISTI will still contribute records of its holdings to the National Library of Canada's national union catalogue on AMICUS.

Webnews

MHLA Web Site Update

To Web or not to Web...that was the question posed at the Fall general meeting back in October. The response...well, lets give it a try. So, since then, fellow budding Webmasters, Christine Shaw-Diagle, Carol Cooke, and I (Vera Keown) have been busy developing an outline for the MHLA Web site. Once up and running, we hope the site will fulfil the following objectives:

i). Give our association and member libraries world wide exposure;
ii). Help MHLA members both inside, but especially outside Winnipeg, keep up-to-date and involved in association happenings; and
iii).Increase public awareness of how our libraries and services can help Manitobans gain access to quality health information

Carol has taken on the task of finding our site a home (aka a server). Christine is busy collecting information on MHLA member libraries, such as scope of collection, types of services available, hours of service, and whether or not the library is open to the public. If she has not already contacted your library, you can give her call. We are also looking to provide information on MHLA committees, current events, and publications. One experiment will be to make an electronic version of the MHLA News available on the site. Finally, we are hoping to include a "Related Links " section, as well as an employment resource page. All three of us are compiling lists of our favourite health information sites, so if you have any to add, please let one of us know. As for the employment page, we would like to include links to on-line job databases, local and/or national job postings, and possibly MHLA member resumes.

So there you have it. That's the plan for now. We are looking at having the site up and running by late Spring 1997. The outline that we've laid out is just that, an outline. If you have any suggestions or comments, we would be happy to hear from you.

Vera Keown
SmartHealth
987-5814
vkeown@smarthealth.ca

Carol Cook
Neil John Maclean
789-3840
ccooke@cc.umanitoba.ca

Christine Shaw-Daigle
J.W. Crane Memorial Library
831-2152
jwclib@pangea.ca or

New competition for Books In Print on the World Wide Web - AMAZON.COM

Found at http://www.amazon.com/ this amazing database claims to contain over one million books. Since it is designed to have you order the books that you retrieve, it is really a database of in print books. There is, however, no obligation to purchase books that you retrieve, so it is possible to simply use it as a bibliographic resource. You can search by title words, author, or subject. It is a great way to verify references, complete your bibliographic information, or scan what is available (or imminently available) in a particular area. In addition it is possible to have your search run regularly on the AMAZON.COM database updates to see if any new books are being added which meet your search criteria. If there are new books in your area of interest, you receive an E-mail with bibliographic details and a link to the record itself for more information.

Canmedlib Homepage

CANMEDLIB now has a homepage to accompany the E-MAIL Listserv! Point your browser to:

http://scamper.library.mun.ca/canmedlib

Topics available from this homepage include:
> Information about CANMEDLIB
> How to Subscribe to CANMEDLIB
> How to Signoff CANMEDLIB
> Docline Information (Docline for CDN Libraries)
> Dear Dr. Docline (CDN Docline FAQ)
> Connecting to DOCLINE:Technical Tips For CDN Libs.

Any submissions and/or suggestions should be sent to Su Cleyle CANMEDLIB ListOwner/Homepage Owner at scleyle@morgan.ucs.mun.ca.

New Online Column For Health Librarians

Cyberpulse is a new quarterly column of Internet tips of interest to health information professionals.

It is now available online at:

http://www.imr.on.ca/cyberpulse/cyberpulse.htm

and *in paper* in the journal Bibliotheca Medica Canadiana (BMC) - official organ of the Canadian Health Libraries Association (CHLA) and the Association des bibliotheques de la sante du Canada (ABSC).

The purpose of Cyberpulse is to identify important sources of facts, research, news and other information on the Internet that can enhance the provision of quality health information service.

Cyberpulse author is Rita Vine, Medical Librarian and Marketing and Instruction Coordinator, Gerstein Science Information Centre,University of Toronto.

She can be reached via e-mail:
rita.vine@utoronto.ca and telephone: (416) 978-0533 and even by leaving messages at the Cyberpulse Web-site.

Bibliography of Standards and Selected References Related to Preservation in Libraries

Compiled by Suzanne Dodson and Johanna Wellheiser February 1996.
The National Library of Canada is very pleased to announce the availability on the WWW of a substantial bibliography of standards related to preservation. It is our hope that this will be a useful tool for everyone involved in preservation and conservation activities. We are indebted to Suzanne Dodson (University of British Columbia) and Johanna Wellheiser (Metropolitan Toronto Reference Library) who compiled this work.

The bibliography can be accessed at the National Library of Canada s Home Page using the following URL:
http://www.nlc-bnc.ca/resource/presv/eintro.htm

Some Interesting Web sites.....

Subject: Health Canada WWW server
http://www.hwc.ca

Subject: Nursing Sites on the World Wide Web
http://wings.buffalo.edu/libraries/units/hsl/internet/nsgsites.html
by Sharon C. Murphy, MLS, RN
Nancy E. Start, MLS
Lori J. Widzinski, MLS, MS

Subject: Scientific journals:
http://darst-sgi2.rockefeller.edu/links.htm#sci_j

Subject : Lippincott journals:

http://www.lrpub.com/ejournal.html

Subject: Publishers on Line:
http://www.edoc.com/ejournal/publishers.html

Subject: Lancet:
http://www.thelancet.com./

Subject: New England J of Med:
http://www.nejm.org/

Subject: Scientific American:
http://www.sciam.com/WEB/index.html

People

Audrey Kerr

At the Spring Convocation, at the University of Manitoba, Audrey Kerr was one of the six academic staff to receive 'emeritus" status for their distinguished achievements in leadership, scholarship, and teaching.

A 1953 graduate of the Faculty of Arts of the U of M and a graduate in Library Science from UBC, Audrey Kerr joined the University of Manitoba Libraries as a medical librarian in 1953. In 1965 she became a Professor in the Faculty of Medicine. In 1991 she became Acting Head of the Neil John MacLean library and retired in 1995.

Among her accomplishments, Professor Kerr is recognized for her part in founding the Faculty of Medicine archives in 1973; being foremost among Canadian university librarians in making online resource available to the faculty; establishing the grant-funded College of Physicians and Surgeons' extension service for rural physicians; and establishing the first open learning laboratory outfitted with free-standing microcomputers for student use. In 1994 she received the Peter D. Curry Chancellor's Award for exceptional contribution to the University of Manitoba.

Lynn Moxham from the Victoria General Hospital Library has moved to Edmonton to be with her husband. The Victoria Hospital recently advertised for a full time Library Technician to fill Lynn's position. Stay posted.....

Employee: "I've been here 25 years doing three men's work for one man's pay. Now I want a raise."

Boss: "Well, I can't give you a raise, but if you show me who the other two men are, I'll fire them."

DOCLINE News

▷   Manitoba News - from Bill Poluha

Since my last report at the MHLA Fall Meeting , a few things have happened to get us closer to using DOCLINE.

On November 22, 1996 MHLA hosted Bev Brown, DOCLINE Coordinator from CISTI. Bev presented a comprehensive overview of DOCLINE including a demostration of how transactions are carried out. The second part of the session was on establishing routing tables.

As reported at the Fall meeting, MHLA's serials holdings have been successfully converted to SERHOLD format by Paul Ward. However our holdings have yet to be uploaded. There have been some delays at the National Library of Medicine with regards to the uploading schedule. We expect to have our holdings uploaded within the next month. More information will be available at the Winter Meeting

▶   **Other news....**
NLM is working on three system enhancements for DOCLINE and Loansome Doc.

▶   **New prompt in DOCLINE for delivery method**

There will be a new prompt, DELIVERY, in BORROW to accommodate four types of delivery methods - mail, fax, Ariel, and pick-up. The fax option will be removed from the FORM field and placed in the DELIVERY field. The Ariel option will work the same way the fax option works. If a borrowing library selects the Ariel option, then the request will route only to potential lenders that have

an Ariel address stored in their DOCUSER record. In addition, the prompt MEDLINE/HEALTH UI/LD ORDER will be renamed to ENTER UI/LD ORDER.

LD users who use GM/Windows or IGM will have the ability to request delivery options for mail, fax, Ariel, pick-up, e-mail, and printer. We are implementing the E-mail and printer options primarily for NIH staff who are the heaviest users of Loansome Doc. The NIH staff and campus can support the E-mail and printer options. The E-mail option will allow a staff member to have an article delivered by E-mail and can be read at a local PC workstation that has a viewer. The printer option will allow a staff member to have an article sent and printed at a printer that has been assigned an IP address. As these options become more prevalent in the network they will be implemented in the DOCLINE system.

The DOCLINE/Loansome Doc receipts will be modified to display the delivery method requested by the borrowing institution/GM user. The fax phone number, Ariel address, or E-mail address will also display. The voice phone number will be displayed for all delivery methods except mail.

Modifications will be made in LEND to allow the lending institution to update filled requests with the delivery option that was used to provide the document.

NLM will produce new DOCLINE Statistical Reports to identify the delivery methods being supplied by the lending institution and requested by the borrowing institution. Also, NLM will review potential changes to the DOCLINE Statistical Report 5-1 (Loansome Doc Usage) and the regional DOCLINE Statistical Reports. However, these reports will not be ready at the same time that the new system enhancements are implemented in DOCLINE.

I have been in touch with Jay Daly and he is aware of these new system enhancements. He will coordinate his QuickDOC update with NLM's implementation of the system enhancement.

Target date for implementation: January/February 1997

► **DOCLINE/LOANSOME DOC link to all MEDLARS databases**

NLM is working on a system enhancement to allow DOCLINE participants and GM users to request documents from any bibliographic MEDLARS database by entering only the UI.

This feature will be added to IGM to allow GM users to order documents from any bibliographic MEDLARS database. Non-serial titles that are requested will automatically default to the M/A/N routing table.

Target date: January/February 1997

► **COMMENT field for Loansome Doc users**

IGM and GM/Window users will have the ability to add a comment to a Loansome Doc order. The COMMENT field is located on the address screen. If a GM user sends one order with 4 document requests, then each request will carry the same comment.

The COMMENT field will display on the Loansome Doc receipt below the HOLDING field..

Target date: January/February 1997

DOCLINE in Canada Newsletter from CISTI   September 1996

Whats Inside
* DOCLINE: De mare usque ad mare
* Updating DOCUSER and Routing Tables
* SERLINE
* Why Internet for DOCLINE?

Now four months into the Coordinator's role, I have some sense of what needs to be done - a web site for DOCLINE, coordination of revisions to SERHOLD, training and information for new users, routing table guidelines, a directory. These are my ideas, but I also need your input to help me define the tasks ahead. Please contact me with any suggestions, problems, concerns or queries.

► **Changes to DOCUSER Profiles and Routing Tables**

If information in your DOCUSER record changes, especially institution names, address, phone or fax number, please send me the details. I will update the participants list and forward the changes to NLM staff.

As in the past, I will revise routing tables as often as libraries request, at least until our numbers grow too large to make this possible. Five changes (deletions/additions/modifications) can be faxed or e-mailed to me in a short message. For more extensive changes, please send me a corrected copy of your old routing table and, if necessary, describe the changes. Contact me if you need a blank routing table form.

► **SERLINE**

NLM encourages the addition of titles to SERLINE, the database of serial titles for DOCLINE. CISTI has been reporting all new non-SERLINE titles that are within scope and the McGill Health Sciences Library is identifying many retrospective titles.

SERLINE Addition/Modification forms and instructions for submitting titles are available from the Coordinator. Enriching the database, especially with Canadian titles, will benefit everyone.

To find out whether a title is in SERLINE, check Locator, NLM's online serials catalogue. Telnet to locator.nlm.nih.gov. Login as "locator" and follow the on screen instructions. If a title is in Locator, it is held at NLM or one of the regional libraries. If a title is not in Locator and is within scope, you may submit it using the SERLINE Addition/Modification form.

► **Why Internet only?**

What follows is a policy statement from CISTI explaining why libraries are required to use the Internet to access DOCLINE.

Both CISTI and NLM want to maintain DOCLINE as a "free service". CISTI's ability to maintain free access to DOCLINE in Canada is predicated on libraries using the Internet, a "free service", to connect to the system.

Access to DOCLINE by any commercial telecom network (e.g. DATAPAC), is not free in Canada. Through the US FTS2000 network, NLM absorbs all telecommunication charges incurred by American users in connecting to DOCLINE. CISTI cannot absorb comparable telecommunication costs.

It is CISTI's policy to charge back telecommunication costs based on invoices received from commercial networks and usage statistics generated by NLM for connect time. For DOCLINE, however, NLM does not generate telecommunications usage statistics. CISTI thus has no mechanism for equitable billing of DOCLINE telecommunication costs.

Should DATAPAC access to DOCLINE continue or increase, CISTI will have no choice but to recover these costs from all Canadian DOCLINE

participants.

DOCLINE libraries *without reliable Internet access* are asked to contact the Coordinator.

DOCLINE in Canada Newsletter from CISTI   January 1997

What's Inside
* SERHOLD Updates
* Libraries New to DOCLINE
* Presentations
* SERHOLD Data
* CST Code in LEND

► CISTI SERHOLD Updates
The April 1996 correction tape from CISTI was loaded into SERHOLD on September 25. The regular October tape, sent to NLM on October 31, was available in DOCLINE on December 13. This tape contained holdings for 37 Toronto health libraries reporting for the first time as well as updates for 29 libraries which report through CISTI. CISTI will be sending a SERHOLD tape for libraries that report through CISTI in late March 1997.

► New to DOCLINE
Newly active on DOCLINE are 27 of the 37 Toronto libraries, the Gerstein Science Information Centre and the University of Ottawa Health Sciences Library.

The University of Manitoba Neilson Dental Library and Medical Library have merged to form the Neil John MacLean Library (LIBID F00043). The Dental Library LIBID F00872 will be made inactive. Libraries wanting to have LIBID F00872 removed from their routing tables should contact the Coordinator.

Paul Ward has input data for 4 Saskatchewan libraries now active on DOCLINE: Pasqua Hospital, Plains Health Centre, Regina General Hospital and

Wascana Rehabilitation Centre. Fourteen Manitoba libraries are expected to be active in the next month.

► Level X Holdings in SERHOLD
There is a high percentage of Level X holdings in SERHOLD for libraries that send their data via CISTI. The result is that these libraries are receiving many requests for current articles from journals that they
have cancelled in their collections. A fuller explanation and discussion of the problem will be given in a CISTI follow-up to the Discussion Paper on Resource Sharing among Health Sciences Libraries in
Canada. CISTI will also discuss correcting Level X holdings for CISTI-reporting libraries and will present a pricing schedule for online updating in SERHOLD. The follow-up paper will be published in February.

► CST Code on LEND
Entering the CST code (Cost exceeds limit) in LEND will stop a request from further routing and will return it to the requesting library. While many libraries, including CISTI, substitute the NOS code so that requests will continue to route, NLM's policy is to use CST when it is appropriate. NLM's position is that when a potential lending library responds to a request with CST, this ensures that borrowing libraries know when their maximum costs are too low. Consequently, libraries may want to re-organize their routing tables and/or rethink their maximum cost limits.

Please address all questions and comments to:
Bev Brown
DOCLINE Coordinator, Canada
CISTI
Montreal Rd., Building M-55
Ottawa, Ont.
K1A 0S2
Phone: 1-800-668-1222
Email: beverly.brown@nrc.ca   cisti.docline@nrc.ca

National Library News

National Library Responds To Ism Announcement

The National Library has begun discussions with ISM Library Information Services and Canadian libraries that maintain files in the CATSS database to address the potential impact of ISM s decision to sell off their online bibliographic service. The CATSS database is an important component of the national infrastructure that supports resource sharing among Canadian libraries, and the National Library is committed to ensuring that the overall infrastructure continues to function effectively.

In the event that ISM is not successful in finding a buyer to support the database in Canada, the National Library, in cooperation with ISM and its client libraries, will work to minimize the impact on the overall infrastructure and on the objectives of the national resource sharing strategy that has been developed and updated over the last several years in consultation with the Canadian library community. The National Library continues to work with Canadian libraries and private-sector vendors to exploit new technologies for the support of resource sharing and to develop plans for the implementation of a Virtual Canadian Union Catalogue (vCuc). Developments related to the vCuc will be significant for future planning with respect to library files that are part of the CATSS database.

Sale of CATSS Database by ISM

Further to the National Library's posting (National Library responds to ISM Announcement) regarding the sale of the CATSS database by ISM:

As indicated in Stephen Ward's letter to customers dated October 16, ISM is pursuing the sale of the CATSS database business. To date, a number of parties have expressed interest in acquiring the business and ISM is confident that a sale can be completed within the next three to four months. One of ISM's foremost priorities during the evaluation of prospective purchasers is to ensure that our customers' requirements, as demonstrated by their current use of the CATSS database, are fulfilled in as seamless a manner as possible. This objective is shared by all of the prospective purchasers, all of whom recognize that it is essential to maintain the ongoing goodwill of ISM's valued customers.

What's New At The NLC*Net*Bnc WWW site

National Library of Canada
URL: http://www.nlc-bnc.ca/

If you have any comments regarding NLC*NET*BNC, please send an e-mail to: webadmin@nlc-bnc.ca

Announcements And News Releases

A face lift for our Web site! The site has been restructured and it features a new home page, with information grouped int three broad categories: General, Services, and Sources of Canadian Information. The last category offers value-added services for Canadian libraries, publishers, and interested individuals.
http://www.nlc-bnc.ca/ehome.htm

* Government of Canada Internet Usage Survey

http://www.canada.gc.ca/programs/survey/internet.html

GST Rebate

From the November/December 1996 *Feliciter*

Finance Minister Paul Martin has announced a 100% GST rebate on books for public libraries, as well as educational institutions, municipalities, qualifying charities and non-profit organizations.

Rebates can be claimed immediately, retroactive to October 24. The rebates will be handled through the existing GST rebate system.

Eligible institutions can claim the increased rebate on their next GST credit claim. Just cross out an unused line on the form, write in "Book purchase rebate" and report the total spending on eligible books, audio books and periodical subscriptions. Claim a credit equal to 100 per cent rebate of GST paid.

Naturally, you will continue to claim your regular GST rebate for all other purchases. New GST rebate forms with a separate line for book purchase rebate will be issued in late January.

Rebate cheques for the increased amount will be sent beginning in January. Interest will be paid on all claims from the date the claim is submitted, so it's in your interest to begin claiming as soon as possible.

It's also in your interest to ensure that the benefit of this rebate flows through to your acquistions budget. The purpose of the increased rebated is to increase libraries material purchases.

GST Rebate
(forwarded by Susan Murray, President of CHLA)

The rebate takes effect as of October 24th, but rebates will not be sent until the legislation receives royal assent, probably in early 1997.

The 100% GST rebate on books applies to public libraries, educational institutions, municipalities and qualifying charities and non-profit organizations.

I spoke with Kevin White at Finance Canada to see if the rebate applied to hospital libraries (presently, they receive an 83% GST rebate). The short answer is no: hospital libraries were viewed as ancillary activities of hospitals that didn't specifically promote literacy or lend material to the public. I discussed how many hospital libraries were quite proactive in
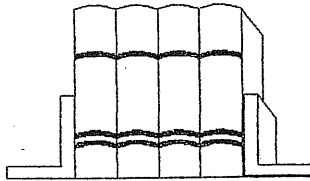
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providing health information to their communities and were promoting health literacy.

I will write to Ruth Dantzer, Director of the Sales Tax Division at the Department of Finance, to make a case for hospital libraries being included in the 100% GST rebate. Please send me information about what your hospital library is doing to provide health information to consumers (by mid-November if possible).
Thank you.
Susan Murray
CHLA/ABSC   PresidentConsumer   Health Information Service
Metro Toronto Reference Library
789 Yonge Street
Toronto, ON
M4W 2G8

Books

Electronic styles A Handbook for Citing Electronic Information / Xia Li and Nancy B. Crane
Information Today, Inc 1996 (Second Edition)
143 Old Marlton Pike Medford NJ 08055
$19.9 ISBN 1-57387-027-7 (pbk)
The book has a comprehensive table of contents and index making it quick and easy to use. It covers both the MLA and APA styles.

At the Crossroads : librarians on the Information Superhighway/ Herbert S. White. Englewood, Colorado : Libraries Unlimited, 1995. 422pp. $55 (US) ISBN 15063081652

Information in Canada: a directory of electronic and support resources/ Jacqueline Halupka, ed. Ottawa, ON : Canadian Library Association, 1996. 372pp. $79.95 ISBN 0888022735

for your information.....
Excellent recent article by Richard Smith: *What clinical information do doctors need?* BMJ 313(7064):1062-1068, October 26, 1996

1997 Healthcare Guide to the Internet
Medicine on the Net/COR Healthcare Resources currently is compiling the Spring 1997 Healthcare Guide to the Internet--a totally revised version of our current 1996 print edition--and we invite medlibbers to suggest favorite Web sites for inclusion in the new edition. We welcome both site suggestions and comments regarding the factors you feel are important to consider in rating sites.

Please send comments and suggestions to Jennifer Wayne-Doppke at webmaster@mednet-i.com.

Continuing Education

Here is a sneak preview of the continuing education courses that we will be offering at the CHLA conference 1997 in Vancouver. Please pass this information on to your members! Registration froms will be available in February in the preliminary programme.

► "Discover and Integrate Internet Information Into Your Medical Library Practice"

Presenter: Rita Vine, Marketing and Instruction Coordinator, Gerstein Science InformationCentre, University of Toronto
Wed. May 28   9:00am --4:30pm
$150CHLA/MLA members/$200.00   nonmembers

► "Copyright in the 90's: Where Are We, How do We Get Here, Where are We Going"

Presenters: Dr. Richard Hopkins, Assistant Professor, School of Library, Archival and Information Studies, University of British Columbia; and Mary Anne Epp, Director of Contract Administration, Langara College
Wed., May 28   9:00 - noon
$75 CHLA/MLA members/$100 nonmembers

► "Information Resources in Alternative Medicine for the Medical Librarian:theory and applications"

Presenter: Deborah Caplow, Head Librarian, Bastyr

University, Seattle, Washington
Wed. May 28   1:30pm - 4:30pm
$75 CHLA/MLA members/$100 nonmembers

▶   "How to Succeed in a Restructured World:
        Regionalization,Reengineering,andtheHealth
        Sciences Library"

Presenter: Jennifer Bayne, Librarian, Fudger Health
Sciences Library,Toronto Hospital
Thurs. May 29 9:00am - 4:30pm
$150 CHLA/MLA members/$200 nonmembers

▶   "Quickdoc Introductory Workshop"

Presenter: Jay Daly, Medical Librarian, Beth Israel
Deaconess Medical Center, Boston, Mass
Thurs. May 29 9:00 - noon
$75 CHLA/MLA members/ $100 nonmembers

▶   "Quickdoc Advanced Workshop"

Presenter: Jay Daly, Medical Librarian, Beth Israel
Deaconess Medical Center, Boston, Mass.
Thurs, May 29 1:30 -4:30pm
$75 CHLA/MLA members/$100   nonmembers

Call for Nominations

Nominations for the MHLA executive positions will
be accepted at the winter meeting on Wednesday,
March 5 at Smart Health.

Please come prepared to participate in the process.

Calender

MHLA Winter Meeting
Wednesday, March 5, 1997
2:30 - 3:30
Smart Health
330 St. Mary Avenue

MHO Conference/MHLA Session
10:45-11:45 on February 27, 1997
Winnipeg
Theme: *Practical Applications of the Internet in the Provision of Health Care*

Alberta Library Conference
April 24-27, 1997, Jasper, AB
Theme: Libraries : *Gateways to the Future.*
For more information contact: Arlene Dutchak @403-464-2834

APLA '97
May 22-25, 1997, Memorial University
St. John, Newfoundland
For more information contact: Suzanne Sexty, (709) 737-7427; Fax (709) 737-2153; E-mail: ssexty@morgan.ucs.mun.ca

Conference -National Library of Canada
May 23-25, 1997, Ottawa, On
Theme: *History of the book in Canada*
For more information contact: Patricia Fleming, Faculty of Information Studies, U of T : Fax: 416-971-1399 e-mail fleming@fis.utoronto.ca

CLA's 52nd Annual Conference and Trade Show
June 18-22, 1997, Ottawa, ON
Theme: *Reinventing Libraries*

Telemedicines

Criteria for Selecting a Web
Search Engine
February 10, 1997 from 3:30 –
4:15 (Eastern)
Dr. Kathlyn Reed
Librarian, Texas Medical Center
Library

Librarian Participation in
Evidence-Based Medicine (EBM)
March 3, 1997 from 3:30 – 4:15
(Eastern)
Jessie McGowan
Manger, Library Services,
Ottawa General Hospital

If MHLA members are interested
in either hosting one of these
Telemedicine sessions, or in
having it hosted elsewhere in
Winnipeg, please contact a
member of MHLA Program
committee (Laurie Blanchard or
Vera Keown).