



THE SASKATCHEWAN HEALTH LIBRARIES ASSOCIATION

Colleen Haichert, President Saskatchewan Health Libraries Association

The October meeting in Brandon represents the first joint meeting held between the Manitoba Health Libraries Association and one of CHLA's newest chapters, the Saskatchewan Health Libraries Association. MHLA extends it's warmest welcome to the members of SHLA and hopes this meeting is just the first of several to come. The following is a brief overview and history of SHLA.

The Saskatchewan chapter of the Canadian Health Libraries Association was first visualized in 1988 by the Regina Health Sciences Library Council, a consortium of eight health libraries in Regina, who looked into the feasibility of starting a chapter. Our founding meeting was held on October 19, 1988 in Regina. We started with 14 members and have grown to a present membership of 29.

We hold semi annual meetings, alternating meetings in north and south locations. At each meeting we have two or more information sessions with topics which members have voiced as concerns in their library settings. Our membership consists of large Health Science Libraries down to one person overseeing Health Records and the Library.

One of our projects was dealing with

"Patient Access to Information". We held a panel discussion at our fall meeting and had representation from the legal, ethical viewpoint; medical profession, the public library and one of our members. After this meeting a committee was formed to look into this matter in more depth. Questionnaires were sent out and the information was tallied. Our group then came up with a Policy Statement on this issue.

We have not started any new projects for this year but each meeting brings new challenges and questions from our members.

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Calendar of events

October 3-5, 1991

The 10th Anniversary Conference of the Manitoba Writers' Guild, "Write For Your Life", will be held at the Winnipeg Art Gallery and Artspace. Contact the Guild for further info at 942-6134.

October 26, 1991

M.A.L.T. is having a social in honour of their 20th Anniversary. It will have a Halloween theme, with prizes for best costumes.

The social will be at the German Society of Winnipeg, 285 Flora Avenue, lower hall. 8 P.M. Tickets \$8.00 available from the M.A.L.T. Executive or contact Stephen Porrior 888-2300.

October 30-November 2, 1991

The Midwest Federation of Library Associations Conference will be held in Minneapolis at the Hyatt Regency Hotel. Contact Kristi Gibson (612) 372-6606 or James Wells (612) 731-8487 for further info.

November 13-14, 1991

The Ontario Library Association is having a 2 day symposium "Hometown Library: Local Service, Global Access", in Hamilton. Contact Eileen Floody (519) 633-0815 or FAX (519) 633-7661.

November 14-16, 1991

The Ontario Library Association Annual Conference will be held in Hamilton, with the theme "Dangerous Liaisons: The Challenge of Partnerships". Contact OLA at (416) 363-3388 or FAX (416) 941-9581.

November 16, 1991

CLA seminar sponsored by M.A.L.T. "Make Mine Marc" with Jane Beaumont. \$149.00 non members, \$129.00 CLA and M.A.L.T. members, CLA Institutional members, \$55.00 CLA student members. Contact Norma Rocan 945-4782 for further info or write to CLA, Suite 602, 200 Elgin Street, OTTAWA, Ontario, K2P 1L5.

February 5-7, 1992

The Earlham-Eckerd College Bibliographic Instruction Conference will be held at Eckerd College. Contact Dr. Larry Hardesty, Directory of Library Services, P.O. Box 12560, ST. PETERSBURG, FL 33733-2560.

February 18, 1992

MHLA meeting at Concordia Hospital

April 28, 1992

MHLA Annual General Meeting at Health Sciences Centre

MHLA Executive 1990/91

President Marilyn Brooke
President-Elect Greg Wilton
Secretary Jan Johnson
Treasurer Gail Kohut

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1991 membership dues in MHLA are as follows:

PERSONAL	\$15.00
INSTITUTIONAL	50.00
ASSOCIATE	20.00

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From the President

Well, here we are again, rested and ready for another year of MHLA activities and meetings. I hope your summer was as much fun as mine. I attended the CHLA Conference at Hamilton in June, and while I was in Ontario, I attended my High School's 100th Anniversary Reunion in my home town of Meaford, Ontario. I'm still recovering!

We certainly have a busy year ahead of us, starting with the Joint Fall Meeting with Saskatchewan Health Library Association on October 4, in Brandon, and then our workshop at the MHO Conference on October 30, as well as preparing for the winter and spring meetings. Also the CHLA/ABSC Conference Planning Committee will continue to prepare for the conference we will host here in June 92. It seems like a lot of work for a small association, but the executive and I am confident that you will support these activities as you always have in the past through attendance and committee work. I would especially encourage as many members as possible to attend the meeting in Brandon so we can extend a warm welcome to SHLA members.

I would also like to welcome Gail Kohut to the executive as our new treasurer and extend our thanks to Lorna Weiss, who has resigned as treasurer for personal reasons. The executive and I look forward to serving you in the coming year.

See you in Brandon.

Marilyn Brooke

Announcements

CASLIS Manitoba will be holding an all-day seminar on November 30, 1991 entitled "Dealing with Chaos: Leadership Skills Agenda".

Speaker : Jane Dysart, Stephan Abram

Price: \$40.00 CASLIS Manitoba Members
\$60.00 Nonmembers

This course is designed for information managers. It will empower them with specific skills, knowledge, and attitudes to take on leadership roles within their organizations.

To register or find out more information contact:

Marie Speare, Science Library, University of Manitoba,
Winnipeg, MB R3T 2N2
Tel. 474-6740
FAX. 275-3492

This workshop is being subsidized by CASLIS Manitoba.

Health Sciences Centre Library Services is planning to host Telemedicine Canada sessions entitled "Collection Development in Nursing" on October 1st, and "Automating the Small Library" on January 21st, 1992. Anyone outside the H.S.C. is welcome to participate for a \$10.00 fee. H.S.C. will also consider hosting the following if enough interest is shown:

Oct. 22 "Mental Health Information Resources"

Speaker: Mai Why

Librarian

London Psychiatric Hospital

Dec 3 "Evaluating the Clinical Literature: a Guide for the Librarian and the Patron"

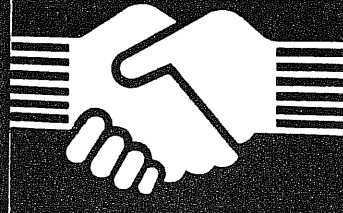
Speaker: Jeannette Buckingham

Collection Coordinator, Health Sciences
Library, University of Alberta

Sessions are 45-50 minute audio presentations beginning at 10 a.m., and provide opportunity for questions and discussion with the presenter. If you are interested in attending, please contact Dana Whyte at 787-2743. Be sure to give as much advance notice as possible for the October 22nd and December 3rd sessions.


HEALTH CARE

Strengthening the Partnership



22nd Annual Health Conference and Exhibition

Wednesday, October 30th to
Friday, November 1st, 1991
Winnipeg Convention Centre
Winnipeg, Manitoba, Canada



MANITOBA HEALTH
ORGANIZATIONS, INC.

**CHLA/ABSC 15th Annual Conference
June 15-19, 1991 Hamilton, Ontario**

Anne Thornton-Trump

In June, the CHLA/ABSC 1991 Annual Conference was held in Hamilton. The Hamilton Conference Planning Committee had checked the smallest detail and the five days were filled with inspiration, instruction, ideas, fellowship, technology and a good healthy measure of food.

The Continuing Education offerings were well attended and enthusiastically received. Perhaps the highlight of the CE sessions was the all day workshop led by Dr. Charles McClure, School of Information Science, Syracuse University, on Evaluating Library Services. All Conference participants also had the opportunity to hear Dr. McClure's challenge to evaluate library services during the second Keynote address.

Dr. Geraldine Kenny-Wallace, President McMaster University gave the first Keynote address entitled "New Directions - Science or Art? Science, technology and information management". Dr. Kenny-Wallace compared today's emerging information technologies to the remarkable stained-glass windows found in the 13th century Gothic cathedral at Chartres. Her insight and intelligence provided a remarkable beginning to the conference.

The exhibits were well attended as exhibitors included book, journal and supplies vendors, data base and automation specialists, and book binders. The exhibit area was conveniently located beside the main meeting room and was used for most coffee breaks thus giving us all an added incentive to meet with the vendors and discuss their products.

The social occasions provided us with an opportunity to relax, meet old friends and make new ones. We had an opportunity to visit the Hamilton Art Gallery during the opening reception, and were entertained by The Gents, an accappella ensemble, following the Banquet. Some energetic people even woke up early and went on guided walks through some nearby areas of Hamilton.

The Hamilton Conference was meaningful for the group from Manitoba. First Ada Ducas assumed the position of CHLA/ABSC President at the close of the business meeting. Secondly, our conference planning committee had opportunities to publicize the CHLA/ABSC 1992 Conference in Winnipeg. Twenty-seven lucky people completed a quiz about Winnipeg and won Nestle mugs with a map of the world on it. The mugs complemented our theme for next year

"Worlds to Explore".

The Hamilton Conference gave us many ideas for the 1992 Conference and provided us with an excellent example to follow.

NEWS FROM THE UNION LIST COMMITTEE

Bev Brown

The 1991 edition of the MHLA Union List of Selected Serials was mailed in early June. The selling price, as agreed upon at the AGM, is \$40.00 for the eighteen contributing libraries, \$10.00 for subsequent copies for contributors and \$45.00 for non-contributors. Lists are still available for purchase and may be ordered from Bev Brown at the Medical Library (788-6466). Cheques should be made payable to MHLA.

The delay in printing the individual contributors' lists was resolved after some electronic messaging between Winnipeg and St. John's. The lists were printed and distributed in early September.

We are delighted that Greg Wilton has agreed to take on the role of editing the union list. With the database (in disk form) that Charley has sent and the documentation, the Committee is optimistic that the transition will be smooth.

Contributors are reminded that changes to holdings and new titles should be submitted to the Committee Chair for publication in the MHLA News. Libraries are strongly urged to send in changes on an ongoing basis. This will keep the database up-to-date and make the work of publishing the next edition in 1993 that much easier.

PEOPLE . . .

Janice Hollosy (library technician for MHINET), had a baby girl, Jessie Caitlin on August 14th, weighing in at 9 pounds. Janice, Jessie, Steve (dad) and brother Daniel are all well.

Sharon McKenzie, is Janice's Maternity leave replacement. Sharon completed her library tech training at RRCC in 1982. Sharon set up the Communications Branch Library for the City of Winnipeg, and also has experience with the St. Boniface School Division, and the Fort McMurray Regional Hospital Library in Alberta. Sharon has been with MHINET since July 29th.

Congratulations go to Janet Kochan from the Grace Hospital Library for completing her Bachelor of Arts degree. Way to go Janet!

MHINET's first year of operation is drawing to a close. It has been one of considerable challenge and interest for us, from coping with the vagaries of our non-climate-controlled office, to juggling the needs and demands of our three sponsoring bodies--the Health Sciences Centre, The Manitoba Health Organizations, and the Manitoba Association of Registered Nurses--and their respective members.

The year has seen the publication or distribution of fourteen special bibliographies, and service to over 275 individuals. While the final count is not complete, statistics indicate that in the course of twelve months, we will have fielded more than 750 requests, most involving multiple information sources. This figure does not include requests we handle for locations through the Union Book Catalogue or Bridge--about 40 items per month.

Following the distribution of MHINET's poster in June, requests from allied health personnel such as social workers, nutritionists and physiotherapists increased noticeably. Topics are as diverse as elder abuse, Lyme disease, diet therapy for Crohn's Disease, resume-writing, backrub procedures, empowerment, workload measurement, flight nursing, confidentiality, dietary fibre, Matrix management, teenage parenting skills, ergonomics and back injuries, developing ambulatory care services and much much more. Computerized literature searches make retrieval of information relatively straightforward, but a major challenge is in finding the time to conduct the searches.

As you already know, MHINET is staffed by one full-time professional librarian, and one half-time library technician. Our services are available to all members of MARN, whether their work setting is a personal care home, acute care or an industrial setting, and regardless of their location in the province. Employees of all MHO facilities and agencies are also eligible to use MHINET. Within this broad mandate, our primary focus is to provide outreach service to areas without access to health information. We encourage

clientele to approach resources in their facility or community first, but where these fail or are lacking we are pleased to "step into the breach" and provide the information service required.

On initial contact with MHINET, patrons might have a journal article or book title in mind, but most frequently they request a literature search on a particular subject. Generally within two weeks (sooner if the need is urgent), the patron receives a list of resources and can request items from it by telephone, fax or mail. Materials housed in the Health Sciences Centre Library are normally sent out within a week to ten days. In times of a crunch, turnaround time is a bit longer.

About 2/3 of our book and journal article requests are filled through the Health Science Centre's holding. The number of interlibrary loan requests varies, but averages around 50 per month--roughly the same as the number of computerized literature searches conducted monthly.

It has taken a while to sort out MHINET's place in the health libraries scheme in Manitoba, but I feel fairly comfortable now in saying that I think we have found our niche. The hope is that our presence has taken the heat off some overtaxed resources and that the end result has been a "payoff" for MHLA library workers--in the form of backup, raised awareness of the need for information services, the Union Book Catalogue checking service, our occasional 'Special Bibliographies', and computerized literature searches for those facilities without access to databases.

For the present, it's back to the fray (24 outstanding search requests await), and I look forward to the Brandon meeting.

Fact Sheet*

The Impact of the Hospital Library

In a recently completed scientific study, 97% of the 208 participating physicians said that information provided by their hospital library contributed to *better informed clinical decisions*. A combination of 15 urban and rural hospitals in the Rochester, New York area took part in the study.

As a result of the information provided by the library, 80% of the physicians said that they *handled some aspect of the care of their patients differently* than they would have handled it otherwise.

The following changes in specific aspects of patient care were reported by the physicians as a result of the information provided by the library:

Per cent of physicians reporting change	
Diagnosis	29%
Choice of tests	51%
Choice of drugs	45%
Reduced length of hospital stay	19%
Changed advice given to the patient	72%

Physicians also said that the information provided by the library contributed to their ability to avoid the following:

Per cent of physicians reporting ability to avoid	
Hospital admission	12%
Patient mortality	19%
Hospital acquired infection	8%
Surgery	21%
Additional tests or procedures	49%
Additional outpatient visits	26%

On average, physicians rated the information provided by the library more highly than other information sources such as diagnostic imaging, lab tests and discussions with colleagues.

The study was funded by the Hospital Library Services Program which is administered in the Rochester area by the Rochester Regional Library Council. An additional Research and Development Grant was received from the Medical Library Association. The study received the support of the Medical Society of the County of Monroe and the Seventh District of the Medical Society of the State of New York.

* This fact sheet is based on results of *The Impact of Information on Clinical Decision-making Study* conducted in the Rochester area between September 1990 and March 1991. A paper describing the study in more detail is being prepared for submission to the *Bulletin of the Medical Library Association*. For further information contact Dr. Joanne Marshall, Research Director, Faculty of Library & Information Science, University of Toronto, 140 St. George St., Toronto, ON, Canada M5S 1A1, (416) 978-4664.

Please note the following change to the MHLA's session at the Manitoba Health Organizations Conference. Due to circumstances beyond our control, we were not able to bring Dr. McLure in for a lecture, but hope to do so later in the year. We are however very excited about the panel presentation which we have arranged. This promises to provide an extremely interesting and practical look at some recent developments in Manitoba libraries

MHO CONFERENCE 1991

Manitoba Health Libraries Association "Information for Decision Making: Assessing Needs and Impacts"

As health libraries move into the 1990's they are facing escalating pressures to reduce costs, while at the same time trying to respond to increasingly sophisticated needs for resources and services from their clientele. In order to reconcile these conflicting demands, librarians must be able to effectively evaluate programs and services, clearly identify the costs and benefits associated with them, and develop innovative and creative ways of responding to user needs. A number of Manitoba libraries have been, or are currently involved in the implementation or development of new systems, services and facilities. Our panel will provide an overview of the evaluation and decision making processes involved in these projects.

1:00 p.m. - 2:00 p.m.

"New Systems, New Facilities = New Opportunities or New Headaches"

Carolynne Presser, Director, University of Manitoba Libraries

The implementation of the PALS system at the University of Manitoba promises significantly improved access to information for the University and St. Boniface hospital libraries and has the potential to support a provincial network as well. An overview of the process of system selection and development and an exploration of the opportunities, concerns and questions related to future network expansion, participation and access.

Audrey Kerr, Acting Head, Neil John Maclean Library

The Neil John Maclean Library now in the planning stages, provides an exciting opportunity to enhance information linkages in a state of the art facility. A look at the planning and evaluation process to date, and at the potential impact that high quality information services and resources can have on both research programs and clinical practice.

Question Period/Coffee Break

2:30 - 3:30

"Sneakernet vs Internet" - Cost Effective Strategies for Improving Information Transfer

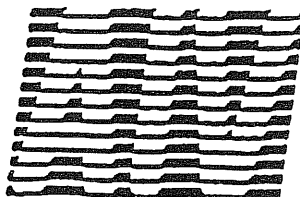
Konrad Erickson, Director of Research, Victoria General Hospital

The Victoria General Hospital is one of the first hospitals in the province to begin implementing a local network, linking microcomputers throughout the facility, and providing multi-user access to a variety of different services, notably CD-ROM literature searching. A review of the steps involved in selecting and implementing a LAN, and a look at some of the costs, benefits, problems and potential of a LAN with a particular emphasis on library services.

Michael Tennenhouse, Acting Head, University of Manitoba Medical Library

Many of us have been told that INTERNET is the wave of the future, but have little information on which to base an evaluation of its use and impact in our own particular settings. A beginners guide to the network maze and the potential that networks offer for facilitating information transfer and sharing with some specific how-to's for deciding whether INTERNET is for you.

Question Period



AUDIO VISUAL INTEREST GROUP

Heart & Stroke Foundation of Manitoba

The Heart & Stroke Foundation of Manitoba (formerly Manitoba Heart Foundation) is a non-profit organization dedicated to the fight against heart disease and stroke, through research and education. Research is necessary to discover the causes and cures for Canada's number one killer, because 42 percent of Canadians still die from heart disease and stroke. The foundation awards grants to researchers, to be used to purchase materials and equipment and to pay for technician costs. Research achievements include open heart surgery, the pacemaker, heart by-pass operations, valve replacements, antibiotics, and new life saving drugs.

A variety of educational services and resources are available to health professionals, health libraries and the general public:

- Speakers Bureau. Speakers are available to provide presentations to schools, church groups, Y-neighbour groups and any other group interested.
- CPR (cardiopulmonary resuscitation) training.
- Heart Smart cooking courses & Restaurant Program.
- Worksite heart health programs.
- Up-to-date information on Emergency Cardiac Care, risk factors and healthy lifestyles.
- Pamphlets and Posters. An extensive selection of information pamphlets is available, please order a minimum of 100 pamphlets. A limited amount of french material is also available.

Audiovisuals:

The foundation has a collection of 30 films and videos for loan. There is no rental charge, but borrowers are

responsible for the cost of shipping both ways. Topics covered are CPR, Fitness, Heart Information Hight Blood Pressure, Healthy Lifestyle, Nutrition, Smoking, Stroke. Formats available are 16 mm and/or VHS.

For Sale:

CPR manuals, instructor kits, textbooks patient education brochures and cookbooks.

The friendly staff of the Heart & Stroke Foundation of Manitoba will be able to be of service to you between the office hours of 8:30-4:30.

For more information about the Foundation, Contact: Sybil Stokoloff - director of communications.
Tel. 949-2017

For ordering pamphlets or films, contact: Jacquie Davis - education resources person.
Tel. 949-2014

Address : Heart & Stroke Foundation of Manitoba, 301 Canada Building, 352 Donald Street, Winnipeg, MB, R3B 2H8

The major source of income at the Heart & Stroke Foundation is fundraising drives by volunteers. If anyone would like to give about 3 hours of their time as a canvasser for the Foundation please call the Foundation office: 949-2021.