



NEW RESOURCE CENTRE

"The Reading Room", an information centre for seniors and their friends and families, will be opening soon in the J.W. Crane Memorial Library. An exciting new addition to the programs and services provided by the Deer Lodge Centre for residents, families, and the community, the Reading Room provides a quiet, comfortable and cosy spot to read, relax, and obtain information on a broad range of issues and concerns related to healthy aging.

The Reading Room contains a wide variety of books, magazines and videos providing current and authoritative information on specific diseases, disabilities, and medical problems, for those seeking to be more informed about their health. It also provides resources and support materials for caregivers and families. Cookbooks, exercise videos, newsletters and magazines contain tips, techniques and ideas for healthy living and stress management.

Materials may be used in the Reading Room or borrowed. A sampling of some of the items available in the Reading Room is listed below, and new resources are added regularly.

• *Gerontopoly : the Game of Aging Successfully*

- *Moving to Live video*
- *Joslin Diabetes Gourmet Cookbook : Heart-Healthy, Everyday Recipes for Family and Friends*
- *Living in the Labyrinth : a Personal Journey Through the Maze of Alzheimer's*
- *Living With Parkinson's : a Guide for the Patient and Caregiver*

Funding for the Reading Room has been generously provided through the Deer Lodge Centre Foundation. For further information, contact the J.W. Crane Memorial Library at 831-2152.

What's Inside

From the President	2
DOCLINE	3
Nursing, the Periodical	4
Union List Committee Report	4
People	5
Calendar	6
News from the Internet	7
Current Awareness	10

From the President

On this mild January day, its easy to look ahead to the spring and some of its upcoming events. As a result of some collaboration and open discussion, and negotiation among the provincial library associations: CASLIS, MHLA, MSLA, MALT, MLTA and the Manitoba Library Association, there has been a clarification of the role of participating library organizations in the Joint Conference. The official name of the conference is the *1995 Spring Conference of Manitoba Library Associations* and will be held May 10-13 at the Days Inn (formerly the Marlborough). The theme of the conference is *Changing Libraries, Changing Lives*. Sharon Allentuck and Dallas Bagby are representing MHLA in the planning of the conference. If you are interested in helping them out, I'm sure they would welcome your input.

I was fortunate to attend one day of the CHLA Winter Board Meeting and to observe the board members in their formidable task of discussing national issues in one weekend. The topic of DOCLINE surfaced frequently; CHLA's Task Force on Resource Sharing will be exploring DOCLINE, and Greg Wilton has agreed to be MHLA's chapter liaison for the Task Force. We are exploring the idea of having a representative from the Valley Medical Network come and speak to us about their experience in implementing DOCLINE.

The process of updating the *MHLA Union List of Serials* and the *Union List of Audiovisual Resources* will be beginning in February. We are lucky to have the commitment of members like Bev Brown and Greg Wilton to continue these projects, as they represent the heart of MHLA, resource sharing among member libraries. Again, any co-operation they could receive from other members, would be appreciated.

We have received a letter from MHO inviting us to submit a proposal for a session at the 1995 conference. A MHLA representative will be attending an informational meeting on January 18, and will report on this at the February Meeting. We can discuss whether we wish to apply to do a session at that time. If you have any thoughts on this issue, I would be happy to discuss them with you prior to the meeting.

Please keep in mind that a call for nominations for the

1995/6 Executive will be issued in the near future. Nominate someone you think would be interested in serving on the Executive, or nominate yourself if you like, don't be shy, all nominations will be gratefully accepted!

I am looking forward to seeing you at the February Meeting, and touring one of our member libraries.

Yours,
Laurie Blanchard

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1994-95 membership dues in MHLA are as follows:

PERSONAL	\$15.00
INSTITUTIONAL	50.00
ASSOCIATE	20.00

This issue of the News was produced using WordPerfect v5.1. It was printed in CG Times and Univers using an HP Laserwriter III. Submissions for the Spring issue should be received by April 3, 1995 at the following address:

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MHLA Executive 1994/95

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President-Elect Bev Brown
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Treasurer Edith Konoplenko

Resource Sharing with DOCLINE

One library's experience

A comparison of our DOCLINE statistical reports for the April through June periods of 1993 and 1994 revealed some startling changes in resource-sharing patterns.

We sent our first requests via DOCLINE June 10, 1993, so the total number of requests generated in the two quarters are not strictly comparable. What's interesting is the change in suppliers. At the end of June 1993, 93% of our ILL requests were filled by MLS and UBC, and NLM filled the other 7%. This definitely was in line with our pre-DOCLINE experience, except that CISTI (which had not yet started participating in DOCLINE) probably would have supplied the 7% had we been sending requests via the mail.

By the end of June 1994, a dramatically different pattern had emerged. MLS/UBC supplied only 33.6% of our requests during this quarter. Other BC libraries supplied 40%, CISTI supplied 4.9%, and other Canadian libraries supplied 4%. US libraries (primarily, but not exclusively NLM) supplied us with 17.4% of requests filled during the three month period. This last figure may be an anomaly as a special project on gambling (which is apparently not a subject specialty for many Canadian libraries) forced us to look quite far afield for suppliers.

Docline encourages use of the collections of smaller, local health libraries, especially as these libraries are placed in our routing tables before MLS, and other large collections. Articles arrive quite promptly, regardless of whether they come from Coquitlam, Prince George, Burnaby or Victoria. We had always had great ILL services from MLS, and truthfully, we were a little reluctant to hop aboard DOCLINE, but any worries we

had about possible slowdowns in delivery time have been laid to rest. Our turnaround time from the sending of an ILL request to delivery to the client has diminished by 50% or more to an average of one week. Needless to say our patrons are impressed!

Our serial holdings did not get added to SERHOLD until the end of March 1994 so the quarter ending June 1993 shows no requests for us to lend items. This was in keeping with our pre-DOCLINE ILL experience, when we typically filled less than 30 requests per year from other libraries. Now however our collection is being accessed by others on a regular basis.

We were able to fill a whopping 59 requests during the April-June 1994 quarter! That may not seem very impressive, but it is a 800% increase in use!

All indications suggest that using DOCLINE will decrease our ILL costs. By this time last year we had already paid over \$5400 for ILLs;

despite similar borrowing statistics this year, we've only paid \$1600 (mind you we still haven't received invoices from all our suppliers). This wasn't an effect that we expected to find, and we can't help but wonder if other small libraries are experiencing this, and if so, what affect this loss of revenue will have on the larger libraries.

Our experience in the past year shows there is no doubt that DOCLINE maximizes resource sharing.

Cathy Rayment
Vancouver Health Department Library

Reprinted with permission from the HLABC Forum.

"Our turnaround time from the sending of an ILL request to delivery to the client has diminished by 50% or more..."

The Many Faces of Nursing, the Periodical

At the Health Sciences Centre Library Services a few weeks ago, we had occasion to rediscover that the Springhouse publication *Nursing* (year), issues different editions.

This came to our attention when a student asked for help with a citation to an article in November issue of *Nursing* 1991. Said article was not in our bound volume, but the library at the Misericordia had a spare issue in which the article did exist. Misericordia's issue contained over a hundred extra pages featuring 'The best of NURSING over the years', including the article the student had retrieved from CINAHL. Our issue was lacking these indexed pages, our curiosity was aroused, and we discovered that our issue had, writ small on the contents page the words: WORLD EDITION.

We then checked the NLM *List of Serials Indexed for Online Users* to discover that more than one edition is published and that there is a demographic edition which includes additional sections with page numberings of (eg.) 32A, 32B, 64A, 64B, etc. A subsequent sampling of random issues showed that issues **without** the specially numbered pages, seem to bear the designation, on the contents page (or on the verso): WORLD EDITION.

This WORLD EDITION, turns out to be missing more than just the kind of occasional special feature noted above. In the demographic edition, the specially numbered pages feature such items as: skills review material; care tips, and patient education ideas under such generic headings as 'HOSPITAL NURSING SECTION' and 'CRITICAL CARE SECTION'. Exploration of Silver Platter CINAHL, revealed that these sections in the demographic edition are **not** indexed.

When we called the publishers, we discovered that subscribers should specify which edition they want, and the publishers do keep a record of this. All in all, it looks as though kardexers should scan issues of this journal to make certain they are receiving the most complete edition, and we should all be a little wary of just how comprehensive indexing services are.

Mary Lynne East

Report from the Union List of Selected Serials Committee

Now that the last copy of the 1993 ed. of the *Union List* has been sold, it is time to begin working on a new edition. Contributors will be contacted and asked to attend workshops planned for February and March. The plan is to update both the *Union List* and the *AV List* for publication in June 1995.

The *Union List of Selected Serials* is now com-

plete and up-to-date in Bridge. Please be aware that there is a problem if you search by serials format i.e. use the "FO SE" command. Avoid this method of narrowing a search. Try to search more precisely (TT or TI) or limit your results by searching under individual institutions (MHA,UML,UWO) instead of SYS. Note that this problem applies only to MHA records in Bridge.

Bibliotheca Medica Canadiana

Call for papers

BMC needs submissions from you and your colleagues. If you are trying something new in your library, if you are doing research relevant to Canadian health libraries, or if you have news about health librarianship in any part of the country, please consider publishing in BMC. If you would like to review a book, an Internet resource, or a product such as a CD-ROM, BMC is a good place to do it.

If you are interested, please contact David Colborne. The next publication deadline for issue 16(4) is Feb 28 1995.

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People

On January 2, 1995, Health Sciences Centre Library Services welcomed Diana Pollock to the position of Library Technician III, responsible for cataloguing, reference and searching duties. Diana came to the HSC from the J.W. Crane Library at Deer Lodge. She has also worked at Public Library Services, and the Institute for Research in Sustainable Development and brings a variety of library experience with her. HSC staff look forward to working with her.

Pat Routledge has joined the staff at the Bibliothèque Carolyn Sifton-Helene Fuld Library as Reference Librarian. Pat has had more than ten years experience working in special libraries including two engineering consulting firms and a community college library in Toronto, the University of Manitoba Engineering Library, Manitoba

Telephone System Information Resource Centre, and the Canadian Aging and Rehabilitation Development Corporation (ARCOR) Resource Library. For the last two years, she has been assisting in the development of the Library and Information Technology Diploma Program and instructing at Red River Community College. Congratulations on your appointment and a warm welcome.

Hélène Proteau has rejoined the University of Manitoba Medical Library staff part-time until April 1995. Hélène was the Extension Librarian at the Medical Library before Hussein Davoodifar. She will be working with INFO-Rx and assisting at the Info Desk on Mondays and Thursdays. Welcome back Hélène.

Carol Cooke has also joined the Medical Library staff as a Reference Librarian. Carol graduated from SLIS at the University of Western Ontario in 1993. She recently completed a contract at the Red Cross, setting up a library in the Blood Services Dept. Welcome Carol.

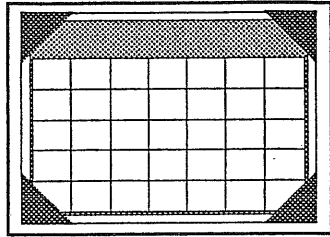
Orders to CISTI through Internet

Cisti's Document Delivery has released a number of new options for sending formatted electronic orders through the Internet. If you are interested in the documentation describing any of these new formats, please contact:

Wanda Nowosielski
Systems Librarian
Document Delivery
Tel: (613) 993-3940
Envoy: Nowosielski.W
Internet: wanda.nowosielski@nrc.ca

Desk: a wastebasket with drawers.

Calendar



Feb-Apr 1995

Toronto, Ont. The Continuing Education Department, Faculty of Information Studies, University of Toronto, is offering the following workshops. For more information, contact Marcia Chen at the Office of Continuing Education, Faculty of Information Studies, (416) 978-7111; FAX: (416) 971-1399; E-mail: chen@fis.utoronto.ca

Feb 3 (2 workshops)

Making the Right Choice for Your Records Management Software & Legal Literature

Feb 17

Indexing : a Hands-on Workshop

Mar 11

Internet Intermediate (also offered on Mar 25 and Apr 8)

Mar 17 (2 workshops)

How to Find Out What People Really Want to Know : a Workshop for Librarians and Other Information Providers & Software and Bibliography

Apr 20

Fundamentals of Records Management (also offered on Apr 21)

Apr 21

Public Library Funding : Where the Money Comes From and Where It Goes

Feb 16

MHLA meeting, at the Addictions Foundation of Manitoba, 1031 Portage Ave., at 1:00 pm.

Feb 27

Washington, D.C. The National Federation of Abstracting and Information Services (NFAIS) will hold its annual conference, entitled *Hot Links : New Electronic Links Between Users and Content*. For more

information, contact NFAIS at (215) 893-1561.

Mar 19-Apr 1

Pittsburgh, Pennsylvania. The Association of College and Research Libraries holds its conference.

May 10-12

Washington, D.C. The seventh international congress on medical librarianship meets, following the 95th annual meeting of the Medical Library Association (May 7-10). Theme is *Health Information for the Global Village*.

May 10-13

1995 Spring Conference of the Manitoba Library Associations held at the Days Inn (formerly the Marlborough). The theme of the conference is *Changing Libraries, Changing Lives*.

June 10-15

Montreal, Que. The Special Libraries Association annual conference.

June 2-7

St. John's, Newfoundland. The 1995 CHLA/ABSC Conference will be held at the Radisson Plaza Hotel. The theme is *Old World - New World*. Registration packages will be available in February. For further information contact Bev Brown.

June 11-14

Calgary, Alta. The Fourth Interlending and Document Supply International Conference takes place. Co-sponsored by the National Library of Canada, CLA and IFLA, this conference will focus on national and international developments, management issues and reports on the latest technological advances. For more information, contact Carrol Lunau, National and International Programs, National Library of Canada, 395 Wellington St., Ottawa, Ont., K1A 0N4; (613) 996-3262; FAX: (613) 947-2916; E-mail: carrol.lunau@nlc-bnc.ca

June 15-18

Calgary, Alta. The CLA annual conference takes place. For more information, contact the CLA Office, Susanne Fletcher, (613) 232-9625, ext. 304.

CISTI Reduces its Price for Tables of Contents

CISTI has reduced the price for its Table of Contents Service from \$25 to \$5.50 per journal title, per year (\$4.00 U.S.). This flat rate applies to all publications regardless of the frequency or the number of pages in the table of contents.

Subscribers can choose from any of 16,000 journals from around the world in all areas of science, engineering and medicine. The table of contents from any of these journals are faxed to subscribers as soon as the issues arrive at CISTI.

CISTI's Table of Contents Service is available to any organization or individual in Canada and the United States. Copies of the complete articles can be ordered from CISTI's Document Delivery Service.

For a free brochure on the Table of Contents Service call 1-800-668-1222, FAX: (613) 952-8243 or Internet: cisti.info@nrc.ca

Health Sciences Libraries Publications

Medical Library Association/Scarecrow Press have announced their new eight volume series that replaces MLA's classic *Handbook of Medical Library Practice* -

Current Practice in Health Sciences Librarianship. Series editor: Alison Bunting

Volume 1

Reference and Information Services in Health Sciences Libraries. Sandra Wood, ed.

Forthcoming:

Educational Services in Health Sciences Libraries, Francesca Allegri, ed.

Information Access and Delivery in Health Sciences Libraries, Carolyn Lipscomb, ed.

Medical Library Association/Scarecrow Press
P.O. Box 4167
Metuchen, NJ 08840
1-800-537-7107
908-548-8600

NEWS FROM THE INTERNET

Adis International Gopher On-line

Adis International, publisher of independent and evaluated information about all aspects of drugs and drug therapy, have announced that the cumulative Table of Contents from all their International Review Journals can be viewed either via:

Telnet:topgun.adis.co.nz/login:gopher/password:gopher or gopher:topgun.adis.co.nz:70

The cumulative table of contents begins with January 1994 issues and is updated monthly.

A sampling of the journals include:

- Drugs. Evaluations of Drugs and Drug Therapy
- Drugs & Aging. Evaluations of Drug Therapy in Older Patients
- Drug Safety. Evaluations of Adverse Drug Experience

Internet Bibliography

Now available on the National Library GOPHER under National Library of Canada publications

Library Development Centre Bibliography # 12
The Internet: a Selective Bibliography

AIDS Information Sources

A comprehensive online and free source of information (including statistics on reported cases) about AIDS around the world can be found on the World Health Organization's gopher in Switzerland. To access this information:

gopher to gopher.who.ch, and choose item #3 -- WHO's major programmes -- from the first menu. Then, choose item #5 -- Global Programme on AIDS -- from the next menu.

Under the heading: "Current Global Situation ..." you can find up-to-date AIDS statistics organized first by broad geographic area and then by country.

You can also access a list of AIDS BBS, and get AIDS information from the NIH and HIVNET, to which links are provided. There is a large FAQ on AIDS available on the WHO gopher. Lots of sources of AIDS information are available on the Internet, but this is probably the most complete and useful for academic interests in the subject.

Physicians' GenRx International

The Physicians' GenRx International, the popular drug compendium, is now available via telnet.

Through GenRx, drug information can be accessed by any brand name ever used, by the generic name and by any category. Multiple drugs can be tagged and searched for interactions

amongst the entered list. Additionally, specialized category terms are maintained, including HCFA reimbursement codes, FDA approval date, patent expiration date, FDA's evaluation of new molecular entities, and relative sales volume of the drug.

To access Physician's GenRx International:

Telnet to "genrx.icsi.net"

Login: "genrx"

Password: "genrx"

Select the appropriate terminal emulation, then login as "guest."

UNIX and VMS versions of Physicians' GenRx International will soon be available.

Medical Resource List

There is a comprehensive program that lists many medical resources, whether mailing lists, freenets, or whatever. Here's how to get it.

FTP to ftp.uci.edu

Go through /med-ed/ms-dos/education (I think. Look around)

The program you are looking for is matrix.zip
It requires Windows to run.

NIH Consensus Statements

NIH Consensus statements are available on the Internet by the following routes:

gopher://gopher.nih.gov/Health and Clinical Information

http://text.nlm.nih.gov

ftp://public.nlm.nih.gov/hstat/nihcdcs

*Good judgement comes from experience.
Experience comes from bad judgement.*

New Ways to Access NLM Publications

The National Library of Medicine is pleased to announce two new ways to access NLM publications. NLM publications including Fact Sheets, bibliographies, manuals and newsletters have been available via anonymous ftp and the NLM Gopher for some time. The methods described below will allow additional users to access these files.

1. E-mailing files: Users with only e-mail access to the Internet may now use this method to obtain files available on NLM's anonymous FTP server. To obtain information about this service, send an e-mail message to:

files@mailserv.nlm.nih.gov

Leave the subject line blank. In the body of the message place the commands:

BEGIN

send help

END

Questions and comments about the NLM e-mail file server may be directed to:

admin@mailserv.nlm.nih.gov

2. Telnet to the NLM Gopher: A telnet option now provides limited access to the NLM Gopher for users who have a telnet program but do not have a gopher client program. The option allows users to view selections, e-mail ASCII (DOS) text files, and explore other NIH gophers. It does not allow viewing or e-mailing of other types of files such as WordPerfect files or access to online services such as Locator. To use this service:

Telnet to <gopher.nlm.nih.gov>
login as gopher

Questions and comments about telnet to the NLM Gopher may be directed to:

admin@gopher.nlm.nih.gov

CISTI on World Wide Web

With browser software such as MOSAIC, Cello, or Lynx, you can now get information about CISTI, via the internet, on the World Wide Web (WWW). The WWW is a hypertext environment that allows layers of information to be built up, one behind the other. Enter CISTI's address (see below), and the first thing you will see is CISTI's "home page" giving a brief overview of its services. Embedded in this basic text are underlined topics, which when clicked on, will take you to files containing more detailed information. This seamless interlinking also takes you to home pages for other CISTI products and services, such as Research Journals or CAN/SND, each with its own embedded hypertext links.

World Wide Web Addresses

CISTI:

<http://www.cisti.nrc.ca/cisti/cisti.html>

Contains: CISTI information, CISTI News, fact sheets on a dozen or more services, price lists, the CAN/OLE catalogue of databases, client registration form and document delivery order form (for faxing), CISTI forum

CAN/SND:

<http://www.cisti.nrc.ca/cansnd/cansnd1.html>

Contains: Information on the scientific numeric database service, databases and search software, access information

Research Journals

<http://www.cisti.nrc.ca/journals/rj.html>

Contains: Journal information, instructions to authors, price list

Canadian Guide to Clinical Preventive Health Care

The *Canadian Guide to Clinical Preventive Health Care* was published Nov. 1, 1994. This

1000-page book, published simultaneously in English and French, is the culmination of 18 years of work by the Canadian Task Force on the Periodic Health Examination. The book is a systematic evaluation of methods of preventing the major conditions adversely affecting the health of Canadians.

The *Canadian Guide* updates previous Task Force reviews and recommendations for clinical preventive health care. Rather than providing a simple "yes" or "no" for or against each preventive activity, the book grades the quality of the evidence and makes recommendations of different grades of strength for or against carrying out a particular preventive activity. It is expected that the book will serve as an essential guide for doctors and other caregivers in ensuring that they provide comprehensive preventive care, performing only those tests and interventions that are of proven benefit.

The book is published by:

Canada Communications Group
Ottawa, Canada K1A 0S9

It is available from Canada Communications Group and from local bookstores.

NLM Classification, 5th Edition, 1994

The U.S. Govt. Printing Office (U.S. GPO) has notified the National Library of Medicine that the *National Library of Medicine Classification*, 5th ed. is now scheduled for distribution at the end of February. GPO anticipates delivery of the publication on Feb. 24/95.

How do I show my mood in my e-mail?

Answer: Smiley faces

:o Wow!
:-) Smiling
:-| Grim
:-V Shout
:-D Said with a smile
|-{ "Good grief"

Source: The Unofficial Smiley Dictionary

Current Awareness

Bronson RJ. The basics of searching NLM's AIDS databases part 1. *Medical Reference Services Quarterly* 1994 Fall; 13(3): 59-68.

Butter KA. Red Sage: the next step in delivery of electronic journals...development of a system to manage the delivery of medical and scientific information. *Medical Reference Services Quarterly* 1994 Fall; 13(3): 75-81.

Doyle JD. Knowledge-based information management: implications for information services. *Medical Reference Services Quarterly* 1994 Summer; 13(2): 85-97.

The 1994 Joint Commission on the Accreditation of Healthcare Organizations (JCAHO) standards for information management will change the way health care librarians respond to JCAHO accreditation surveys and may affect the way libraries are managed. This article will highlight the changes in the standards and the new opportunities they offer. Implications for library operations and the challenges inherent in working with the new *Accreditation Manual for Hospitals (AMH)* are also explored. The long-awaited *1994 Joint Commission on the Accreditation of Healthcare Organizations (JCAHO) Accreditation Manual for Hospitals (AMH)* is now on most hospital library shelves. As expected, librarians will find that the section on Professional Library Services (the PR chapter) has disappeared and that the standards previously in that section are now incorporated in part into the new Management of Information, or IM chapter. Although this method of grouping standards may be new to many health sciences librarians, the incorporation of library services into IM may actually provide many more opportunities for librarians than the previous method of addressing library services separately.

Free databases make electronic information more accessible. *AIDS Alert* 1994 Mar; 9(3): Common Sense About AIDS: 1-2.

Ghilardi F. The information center of the future : the professional's role. *Online* Nov-Dec 1994; 18(6) : 8-9.

Gresehover BA. Bibliographic instruction in the hospital library. *Medical Reference Services Quarterly* 1994 Fall; 13(3): 93-7.

The Union Memorial Hospital (UMH), located in Baltimore, Maryland, is a 350-bed patient care, teaching, and research facility specializing in hand surgery, orthopedics, and sports

medicine. The Library and Information Resources Division of UMH (UMH Library) serves all affiliated personnel including attending staff, nurses, 130 housestaff and fellows, and over 600 nursing school students in three nursing school programs. The UMH Library is fortunate to have a staff of five -- three full-time librarians with M.L.S. degrees, and two Library Assistants with Bachelor's degrees. The UMH Library provides formalized bibliographic instruction to its clientele in several programs that will be described in this article. The bibliographic instruction programs are: 1. Nursing Student Orientations; 2. Housestaff Orientations; 3. Library Research Techniques Instruction; and 4. Grateful Med/CD Plus MEDLINE Instruction.

McKinney WP, Barnas GP, Golub RM. The medical applications of the Internet : informational resources for research, education, and patient care. *Journal of General Internal Medicine* 1994 Nov; 9(11): 627-634.

Mehnert R. Computer access to clinical practice guidelines [letter]. *Canadian Medical Association Journal* 1994 Aug 1; 151(3) : 273.

Mitchell C. Sources for health information: your library has the answer. *Computers in Nursing* 1994 May-Jun; 12(3): 132-4.

In the past, library personnel had trouble finding information for health and medical questions. Libraries must be sensitive to the private nature of medical questions and must be cautious not to provide misinformation or personal opinions. In this article, the author describes how a subscription to the Health Reference Center from the Information Access Company (Foster City, CA) solves these problems and more.

National Library of Medicine sets AIDS databases free. *AIDS Alert* 1994 Mar; 9(3): 45-6.

Ohles, J. Tips for the new internet trainer. *Specialist* (The Newsletter of the Special Libraries Association). 1994 Nov; 17(11): 1,14-15.

Pettengill MM; Gillies DA; Clark CC. Factors encouraging and discouraging the use of nursing research findings. *Image : Journal of Nursing Scholarship* 1994 Summer; 26(2) : 142-7.

Reed KL. Locating information on psychological and educational tests. *Medical Reference Services Quarterly* 1994 Fall; 13(3): 27-36.

Users expect librarians to help locate information about psychological and educational tests including critiques or reviews of tests, discussions about test development and application, and copies of test forms. Locating information on tests can represent a difficult challenge to a librarian not trained in tests and measurement. Tests appear in multiple sources and, except for a relatively few well-known tests, are not indexed by name. In addition, tests are frequently referred to by initials or short forms. Issues such as test publication, reliability, and validity are not routinely discussed in the library education curriculum. This article is a guide to locating information about tests by name, subject, and source in print and online databases. Establishing a library collection of tests is also discussed.

Sumner P. Just the ticket... a resource library to provide information for clients. *Nursing Times* 1994 May 25-31; 90(21): 50-1.

A resource library can provide answers to many questions that worry anxious healthcare users. Pat Sumner offers a leaf out of her book.