mhla news

The Plight of the Health Consumer

by Carol A. Cooke

I am sure that most health librarians will agree that there is nothing more painful than talking to the mother who's son has just been diagnosed with a rare disease. She's looking for basic, easy to understand information on the disease and it's treatment. As most of you know, she's in a difficult situation, the majority of our libraries are not mandated to cover consumer health and thus she may end up with information that is too clinical for her needs.

We work during a time when more and more people are looking for answers to their own health problems. Doctors have less time to spend with patients and they have less time to research their patients health problems. This means that health library personnel will be dealing more often with patrons seeking consumer health care information. This situation becomes increasingly tragic when you realize that there is very little, basic, up-to-date information available for these patrons.

What we need in Manitoba is a collection devoted entirely for consumer health information. In this consumer health collection there would be easy-to-understand, up-to-date information on various different diseases and syndromes, basic information for those high school students doing projects, information on the self-help groups and associations available in Manitoba for those people with health

problems, and a sympathetic ear. This would be the ideal solution to our problems.

The reality is, that with budgetary difficulties and limited staff time, this collection may not come to pass any time soon. This leaves the health care consumer out in the cold. What we need is a solution.

What I would like to see is a running column of resources that the MHLA libraries have for consumer information. Perhaps amoungst ourselves we can share resources and make life a little easier for health consumers who are looking for help.

From the President

At our fall meeting we passed a resolution to proceed with implementing DOCLINE in Manitoba. The ground work is being established for what hopes to be a successful implementation. A DOCLINE implementation committee has been created and a target date for implementation is set for May 1996. The first step is to have the MHLA Serials Union List updates from contributing libraries submitted by January 1996. The updates will then be loaded in NLM's SERHOLD. We realize that funding may be an issue for many member libraries to follow through with our implementation plans. A second resolution was passed at the fall meeting to address this concern. MHLA will subsidize the initial DOCLINE registration fee and the cost of uploading the MHLA Serials Union List into SERHOLD. We are also aware that not all libraries may have the necessary hardware to proceed with implementation and may need time to acquire the necessary equipment. As a result, implementation will be divided into two phases. Phase I will focus on the libraries that will be ready to proceed with DOCLINE by the target date. Phase II will implement DOCLINE in other libraries as they become ready to do so. The committee is currently planning workshops to assist libraries in implementing DOCLINE. Information on this will be sent out soon.

The current trend in government budget cuts to our health care system has alerted MHLA to the potential compromise in the quality of health care information services. In response to this, a committee has been organized to write a position paper on this issue and to send it to the Minister of Health of the Province of Manitoba and to other relevant parties. I hope that this will be the beginning of a dialogue with our organization and the people responsible for planning the future path of health care in our province.

Our winter meeting is scheduled on Wednesday, February 21, 1996, at the Deer Lodge Centre. An excellent program is planned in conjunction with the meeting. We arepleased to have Login Brothers present the latest healthcare CD-ROM and software products at a multi-media fair. I encourage all to attend and see what the future in information technology has in store for our profession.

Bill Poluha

MHLA Executive 1995/96

President . . . . Bill Poluha
President-Elect . . . . David Colborne
Secretary . . . . Mary Lynne East
Treasurer . . . . Edith Konoplenko

If you've done better than you thought you could, then it's a victory.

In order to start things off I'd like to indicate a couple of interesting health resources available at the University of Manitoba Medical Library and over the internet.

The first one is a software product called Medical House Call. This product was reviewed by Bill Poluha a while back but the information is worth repeating. This product gives simple, easy to access information on a wide variety of illnesses. Each illness is cross referenced with drug and treatment information that the patient can understand.

A CD-ROM product that the Medical Library has that is more clinical in nature but still useful to the consumer is STAT-Ref. This CD-ROM product contains the full text of 27 standard medical textbooks including the USP DI drug handbooks and the Current Treatment and Diagnosis series. STAT-Ref has a simple search interface that shows search relevancy information.

Internet Resources for Consumer Health Information:

Consumer Health Information (Inter-Links, USA)
http://www.nova.edu/Inter-links/health/consumer.html

This is an excellent resource containing basic information on common ailments and afflictions. It covers such subjects as Asthma, Alzheimers, Communicable Diseases, Chronic Fatigue Syndrome, and a host of other health problems. Check it out!

CancerNet (NIH, USA)
gopher://gopher.nih.gov:70/11/clin/cancernet/pdqinfo/pif

This has probably been mentioned before, but the consumer information found in this site is worth mentioning again. This is one of the best resources for Patient Cancer Information. This site includes basic information about the various diseases, as well as stages of the diseases and treatment options.

The best antique is an old friend

CALENDAR

February 21, 1996
Deer Lodge Centre, 12 Noon - Bring your lunch.
Presentation by Login Brothers will start at 1 P.M.

February 27-29, 1996
11th annual Computers in Libraries
Hyatt Regency Crystal City, Arlington, Virginia. For more info contact: Information Today, Inc., 143 Old Marlton Pike, Medford, NJ 08055-8750; 1-800-300-9868; E-Mail: custserv@infotoday.com ; or visit the Website at: http:www.infotoday.com/cil.html

May 14-16, 1996
National Online Meeting
May 15-16, 1996
Integrated Online Library Systems

For more info on location, etc. contact:
National Online Meeting, Information Today, Inc., 143 Old Marlton Pike, Medford, NJ 08055. Voice: 609-654-6266; FAX 609-654-4309; E-Mail: custserv@infotoday.com

May 19-June 1, 1996
Libraries and Librarianship: past, present, and future. University of Oxford, England. For more info contact: The Division of Continuing Education, CB# 1020 UNC-Chapel Hill, Chapel Hill, NC 27599-1020. Voice: 1-800-845-8640 or 919-962-1124; FAX 919-962-2061

June 12-17, 1996
CHLA/ABSC 1996 Meeting and 20th anniversary celebration - CREATIVE CONNECTIONS. Location: Delta Chelsea Inn, Toronto. Check the Web Home Page for more info:
http://www.imr.on.ca/~contact/chla96.html

May 23-28, 1997
MLA'97 will be in Seattle

May 29-31, 1997
CHLA/ABSC 1997 Meeting. Vancouver - DRAWING CLOSER .. REACHING FARTHER

People

The J.W. Crane Memorial Library welcomes **Yvonne Campbell**, our new library assistant. Yvonne comes to the Crane from the Deer Lodge Centre's ENT Clinic and brings with her many years of clerical experience, an active interest in computer applications, and a dedication to keeping us organized and tidy!

The J.W. Crane Memorial Library bids farewell to **Sonia Yaskiw**, our retrospective conversion technician, at the end of January. Sonia has nearly completed the mammoth task of inventorying, reconciling and converting our holdings to machine readable form. We don't know how we would have done it without her!

Vera Armann has moved from the University of Manitoba Medical Library to Smarthealth. See an article by Vera later in this issue of the News, telling us what her position is all about.

The Neilson Dental Library has bid adieu to **Barry Frayer**, who has gone to seek his fortune in the United Arab Emirates. Barry will be working in a college library there and will report to us in the future.

The Neilson Dental Library welcomes **Cheryle Martineau**. She will be working in Circulation, along with having responsibility for Document Delivery and Serials Check-in. Cheryle is working in a term position until June, 1996. She was formerly with the Medical Library, before going to Red River C.C. to obtain her Library Technician Diploma.

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Professional Development

University of Toronto, Office of Continuing Education, Faculty of Information Studies
Contact: Marcia Chen 416-978-7111, E-Mail: chen@fis.utoronto.ca or FAX: 416-971-1399

February 10, 1996
Internet Basics: Focus on Medline and Health
9 a.m. - 4 p.m.

$225 if application post-marked, received or delivered on or before Jan. 26, 1996 - $250 after Jan. 26, 1996

February 23, 1996
Cataloguing Internet Resources
9 a.m. - 4 p.m.
$225 if application post-marked, received or delivered on or before Feb 9, 1996 - $250 after Feb. 9, 1996

Special Libraries Association's 1996 Middle Management Institute. The Middle Management Institute (MMI) concentrates on five subject areas vital to the effective operation of an information centre. It is designed to increase job effectiveness and professionalism as it grooms mid-level information professionals for leadership roles. Participants should be familiar with the basics of management and have a working knowledge of current office and information technologies.

January 28-29, Cleveland, OH
Technology and Applications

March 21-22, San Francisco, CA
Management Skills

June 8-9, Boston MA
Human Resources
Analytical Tools

August 8-9, Toronto, ON
Marketing and Public Relations

October 29-30 Albuquerque, NM
Technology and Applications

To receive a 1996 brochure or more information, contact Tracy Lofty, SLA Manager of Professionala Development, Voice: 202-234-4700, EXT 649; E-Mail: tracy@sla.org. Be sure to include your postal mailing address!

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Do You Know??

● That Medline (back to 1966) is available on AOL without a surcharge. Use GO HEALTH to get to it. Carolyn Weaver of the University of Washington

{cweaver@u.washington.edu} reports that the search engine is simplistic, but it does allow both MeSH and free-text searching, plus different print formats. Well worth it for those who need only occasional access, but expensive for library use after the first 5 hours.

● That NLM has a new database: SPACELINE. SPACELINE covers clinical medical support to humans in space; physiology, metabolism, and growth and development of the cells, organs, and systems of humans, animals, and plants as they are affected by the space environment; environmental protection and life support for humans in space; psychological, behavioural, and human factors involved in living in the space environment; and, applications of space life sciences research to the improvement of life on Earth. SPACELINE consists of references to journal articles, technical reports, books, bookk chapters, conference proceedings, meeting abstracts, bibliographies, and audiovisual materials. Sources consist of all references is scope from several NLM databases, including MEDLINE journal article references from 1966 on, and thousands of citations from 1961 to the present contributed by NASA.
Online access is available to anyone holding a valid NLM user code. Information on how to gain access to SPACELINE is available from the NLM Public Information Office (e-mail: publicinfo@nlm.nih.gov)

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New Resources

Searcher: the magazine for database professionals
A new publication that explores and deliberates on a comprehensive range of issues important to the professional database searcher. The magazine is targeted to experienced, knowledgeable searchers and combines evaluations of data content with discussions of delivery media. Its scope includes all electronic media - online, CD-ROM, diskette, tape leasing, etc. Published 10/year   ISSN: 1070-4795
$62.50/year U.S. in Canada. Express orders for a free issue: 609-654-6266, FAX 609-654-4309 or write to: Information Today, Inc. 143 Old Marlton Pike, Medford, NJ 08055.

ProCite in Libraries: Applications in bibliographic database management. Edited by Deb Reneé Biggs. Divided into two parts, Collection Management, and Library Functions and Special Services, **Procite...** covers database develoment and management, indexing, cataloguing from MARC records, utilizing ProCite in special applications, as a management tool, in thesaurus development for computer searching, and other relevant topics. ISBN 0938734903 $39.50 U.S. plus $3.95 shipping and handling. Available from Information Today, Inc. 143 Old Marlton Pike, Medford, NJ 08055, or call 609-654-6266, FAX 609-654-4309

An Internet Guide for the Health Professional, 2nd ed. For more info, see http://www.midtown.net/~medguide/
Ed. Note:The Medical Library already has a copy of this book.

Consumer Health Information Manual, edited by Susan Murray. A how-to guide to assist librarians in providing health information directly to consumers. Canadian examples are utilized to highlight the key concepts for a consumer health information service, pointing out useful sources, and offering practical advice about service and collection issues.
Available for $96.25 ($89.95 + $6.30 GST) includes shipping, prepayment required. For more information contact Susan Murray, Consumer Health Information Service, Voice 416-393-7168, E-Mail: smurray@mtrl.toronto.on.ca

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Technical Services Information

The Library of Congress is putting the finishing touches on **Classification Plus**, a new automated cataloguing tool. It is a full-text, Windows-based CD-ROM product combining Library of Congress Subject Headings, and Library of Congress Classification. Both will be published on a single CD-ROM disc. Driving **Classification Plus** is the same Folio software used in the companion product Cataloger's Desktop. Users can follow hypertext links between files, view headings in an expandable hierarchical display, and construct complex query searches using boolean, keyword, phrase, wild card, truncated, and proximity

searching. **Classification Plus** will be available as an annuala subscription with quarterly issues, for single-user workstation or on a local area network. More info can be obtained from the Library of Congress.

The Library of Congress is creating a new subclass, ZA, Information Resources, to accommodate new information media, such as computer networks, databases, online services, and CD-ROMs. More information and an outline of the proposed subclass is available by contacting: Barbara B. Tillett, Chief, Cataloging Policy and Support Office, Library of Congress, Washington, DC 20540-4305. Fax 202-707-6629; E-Mail: cpso@mail.loc.gov

Now available from the Library of Congress is a new classification schedule R: Medicine, 1995 edition. This is first update in 9 years. ISBN 0-8444-0879-4 Price $34.00 US. Order from: Library of Congress, CDS/MU, P.O..Box 75840, Washington, DC 20013-5840. or: Voice: 202-707-6100, FAX 202-707-1334, E-Mail: cdsinfo@mail.loc.gov

Technical Services Web Sites

Acquisitions:
● AcqWeb:
http://www.library.vanderbilt.edu/law/acqs.html
The Acquisitions Librarians Electronic Network is the most all-inclusive acuisitions site around, with links to hundreds of publishers, verifications, and collection development tools.
● Electronic Texts and Publishing Resources:
http://lcweb.loc.gov/z3950
Contains links to various Z39.50 resources
●Library of Congress Acquisitions and Serials Divisions:
gopher://marvel.loc.gov:70/11/services/acqser
●MIT:
http://wonder.mit.edu/acq.html
This searchable acquisitions achives includes Gov't Docs information.

Cataloguing:
●University of Michigan's Cataloguing Tools:
http://www.lib.umich.edu/libhome/ocu/ctool2.htm
●Library of Congress Cataloguing Division:
gopher://marvel.loc.gov:70/11/services/cataloging
●Internet Cataloging project (INTERCAT):
http://www.oclc.org/oclc/man/catproj/catcall.htm
●Machine-Readable Cataloguing (MARC):

http://lcweb.loc.gov/marc
Everything you ever wanted to know about USMARC and more ...

Serials:
●Interactive Electronic Serials Cataloging Aid (IESCA):
http://www.library.nwu.edu/iesca/
This site primarily instructs serials cataloguers on cataloguing electronic serials on the Internet.
●ISSN Web Page:
http://www.well.com/user/issnic/index.html
Bilingual (French/English) site for ISSN information, including a list of ISSN National Centres to contact for any problem related to ISSN assignment.
●Serials in Cyberspace: Collections, Resources and Services:
http://www.uvm.edu:80/~bmaclenn/
Features the most complete list of sites for electronic journal collections and services

Health Sciences Resources:
●Medical Library Associations, Technical Services Section:
http://www-mlatss.stanford.edu/

Manitoba Library Service Award

Nominations are invited for the first annual Manitoba Library Service Award. The Award is being sponsored by the Manitoba Library Endowment Fund as part of the Fund's work in encouraging excellence in Manitoba libraries.

The purpose of the award is to honour people - librarians, library workers, trustees, volunteers - who have made an important contribution to the development of libraries and library services in our province. Each year the winner will be presented with a plaque at the Conference Banquet and their name will be publicized widely in the Province. The first annual Award will be presented at the Manitoba Libraries Conference banquet, planned for May 9, 1996.

The deadline for nominations is March 30, 1996. Anyone may make a nomination, on their own behalf or on behalf of an organization. Nominations should be submitted in the form of a letter of not more than two pages, naming he person and detailing the work they have done for libraries. A Committee representing

various library organizations and the Endowment Fund will consider the nominations and choose the winner.

Please help make this important project a success. We all know of people who have contributed a lot to our field; now is the time to give them the credit they deserve. Nominations should be sent to: Jim Blanchard, c/o Elizabeth Dafoe Library, University of Manitoba, Winnipeg, MB R3T 2N2

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Book Review

Current practice in health sciences librarianship. Alison Bunting, editor-in-chief. Metuchen, NJ: Medical Library Association and Scarecrow Press, 1994- Vol. 1, Reference and Information Services in Health Sciences Libraries. Edited by M. Sandra Wood. 1994. Vol. 2, Educational Services in Health Sciences Libraries. Edited by Francesca Allegri. 1995.

The first two of the eight projected volumes of this series have now appeared, and they are a welcome replacement for MLA's largely outdated three-volume Handbook of Medical Library Practice. Like the earlier publication, this new handbook aims to serve as a outdated three-volume Handbook of Medical Library Practice. Like the earlier publication, this new handbook aims to serve as a general introduction to the field of health sciences librarianship for both students and library staff and as a basic reference work for health sciences librarians and other information specialists. Volumes 1 and 2 are devoted to reference and educational services. Future volumes will cover information access and delivery, collection development, acquisitions, bibliographic management, the health sciences environment and librarianship, and finally, administration and management. Although most of the authors are affiliated with academic medical centres, an effort is made throughout to consider the hospital library context as well. In general, both published volumes are authoritative and well-documented, providing an excellent introduction to the major issues and going into considerable depth. The first volume on reference and information services is also complemented by the latest edition of Roper and Boorkman's Introduction to Reference Sources in the

Health Sciences (3rd ed. MLA & Scarecrow Press, 1994.) of Roper and Boorkman's Introduction to Reference Sources in the Health Sciences (3rd ed. MLA & Scarecrow Press, 1994.) Owing to the very rapid developments in the profession, this series cannot be perfectly up-to-date. Important topics, such as the current developments in the use of the Internet, are regrettably absent. Nevertheless, the editors have included a great deal of useful information. Especially valuable are the discussions of evaluation techniques that appear throughout. Volume 1 on reference and information services covers the basics while going into some depth on database searching and other aspects of technology, to which two chapters are devoted. Another helpful chapter provides a thorough overview of management issues.

Volume 2 on educational services starts with a discussion of the context and ethics of library education and a theoretical overview of teaching and learning. An excellent discussion of standard educational methods follows, with a final chapter on evaluation and of teaching and learning. An excellent discussion of standard educational methods follows, with a final chapter on evaluation and future trends. Both published volumes are worthy successors to prior editions of the MLA Handbook. Despite the rapid developments in library and information science, MLA's new resource is a valuable guide to past and current practice as well as future trends. It will be especially valuable for the student and the new librarian or library manager seeking to get a foothold on changing terrain.

Mark Rabnett, Head Librarian
Carolyn Sifton-Helene Fuld Library
St. Boniface General Hospital

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News from Elsevier Science

Elsevier Science has signed an agreement with Cambridge Scientific Abstracts through which 15 Excerpta Medica Abstract Journals will be available on a subscription basis via Cambridge Scientific's Internet Database Service. Existing subscribers to the Excerpta Medica Abstract Journals will have the opportunity to add electronic access to their print subscriptions. New subscribers may choose print only, electronic access only, or print plus electronic access. Updated monthly, each electronic journal will feature the current year's

data and a five-year backfile, as well as additional records not included in the print journal equivalents. Cambridge Scientific's web site is: http:///www.csa.com

The following Excerpta Medica Abstract Journals titles are available:

• Anatomy, Anthropology, Embryology &   Histology
• Arthritis & Rheumatism
• Biophysics, Bioengineering & Medical Instrumentation
• Clinical & Experimental Biochemistry
• Endocrinology
•Environmental Health & Pollution Control
•General Pathology & Pathological Anatomy
•Gerontology & Geriatrics
•Human Genetics
•Immunology, Serology & Transplantation
•Microbiology: Bacteriology, Mycology, Parasitology & Virology
•Occupational Health & Industrial Medicine
•Physiology
•Public Health, Social Medicine & Epidemiology

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Readmore Announces BackMed Internet List

Readmore, Inc. Has announced the creation of BackMed, a new Internet list devoted exclusively to the informal exchange of back issues of medicala and health sciences series and books among libraries. BackMed is part of Readmore's lager Backserv project and provides a specific forum for the listing of both available and desired serial issues and books in primarily medical subject areas. BackMed is available to the library community free of charge. To subscribe to BackMed, send a message with no subject line to: listserv@sun.readmore.com The message should read: subscribe backmed firstname lastname. For more info, contact Marilyn Geller - Voice: 617-484-7379; Email: mgeller@readmore.com or Amira Aaron - Voice: 617-860-7224 or Email: aaron@readmore.com

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EBSCO Publishing Expands Full-Text Backfile

EBSCO publishing has begun expanding its full-text backfile. Currently, 1000 full-text titles are offered. The expansion project will bring the number of full-text titles with backfiles to 1990 up to 500, plus

backfiles will be extended to 1993 or 1994 for most of the remaining titles. Some of the backfile is expected to be available via selected EBSCO Publishing products in early 1996.
For more info, contact EBSCO, Peabody, MA, 508-53508500 or Email: ep@epnet.com or http: //www.epnet.com

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ISI Adds Coverage to *SciSearch*

The Institute for Scientific Information (ISI) has expanded journal coverage for *SciSearch*. Coverage has been expanded in the areas of neuroscience, chemistry, biochemistry, biotechnology and materials sciences by 267 titles. The additional coverage includes abstracts and journala literature on: behavioural sciences, biochemistry, biophysics, biotechnology, cell biology, clinical neurology, genetics, heredity, materials cience, materials processing, medicinal chemistry, metallurgy, metallurgical engineering, microbiology, molecular biology, neurobiology, neuropsychology, neuropharmacology, neurosciences, organic chemistry, polymer science, psychiatry, psychology, and psychophysiology.
For more info, contact Barbara Nagy-Teti at ISI, 800-33604474, ext. 1290.

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Canadian Edition of Books in Print Plus

R.R. Bowker has announced the release of the new *Books in Print Plus* Canadian edition. This CD-ROM edition contains information about Canadian publications, U.S. and foreing titles available in Canada with Canadian prices, and U.S. publications. Coverage provides complete, up-to-date bibiographic and ordering data for 1.6 million bindings, from monographs to bestsellers. For more info, contact Reed Reference Publishing, Markham, Ont. Voice: 800-668-6481, ext. 837/838, or Email: strojman@reedref.com or sturnbull@reedref.com

The one thing that is okay to swallow that won't result in indigestion is your pride

CHLA/ABSC 96 - Call for Papers

CREATIVE CONNECTIONS

**Canadian Health Libraries Association
Association des bibliotheques de la sante du
Canada
20th Annual Conference
June 12 - 17, 1996 - Toronto, Ontario**

Have you made a creative connection? Would you like to share it with your colleagues from across Canada at CHLA/ABSC in Toronto next June?

If you'd like to present a paper, or if you'd like more Information about the contributed papers sessions, please send your abstract (400 words or less, please) or questions to:

Ray Banks
CHLA Program Committee
Registered Nurses Association of Ontario
438 University Ave.
Toronto, Ontario
M5G 2K8
Tel: (416) 599-1925
Fax: (416) 599-1926

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CHLA/ABSC 96 - Call for Posters

Creative Connections are Everywhere

Call for Posters
20th Anniversary Conference of the Canadian Health Libraries Association/ Association des bibliotheques de la sante du Canada Toronto, June 12-17, 1996

Posters offer an informal alternative to formal papers and represent an opportunity to share information about research, new projects or programmes and initiatives in the field. They are a visual representation which also allows presenter and conference attendees to meet and discuss common interests and problems.

As the term "Poster Session" suggests, information is mounted on a posterboard background and may be composed of any combination of texts, charts, graphs,

photographs, objects and maps; occasionally a video or slide presentation is incorporated. Related handouts can also be a very popular adjunct to the session.

In this 20th anniversary year of CHLA/ABSC, the theme is CREATIVE CONNECTIONS so the topics for inclusion are limited only by your (or your library's) imagination and activities. Think of a circle of Clinical Care, Technology, Community and Education, with your library as the core that makes those connections possible! Finally, don't forget the historical links suggested by our anniversary as a further theme for exploration. Widening electronic resources and shrinking financial ones make creativity not only endless but necessary.

In addition to the formal poster session, the displays will remain up for an entire day for informal browsing. We will also be providing tables and poster panels. To contribute to this exciting session at this historic conference, call for more information or submit a proposal with a 350-400 word abstract. Deadline to be included in the Preliminary Program is December 31; for the Final Program the deadline is April 15, 1996.

Please send your abstracts or further questions to:

Eva Gulbinowicz, Co-Chair Poster Committee CHLA '96
H. Ward Smith Library
Centre of Forensic Sciences
2nd Floor, 25 Grosvenor Street
Toronto, Ontario M7A 2G8

TEL: (416) 314-3204   FAX: (416) 314-3225

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CITING INTERNET SOURCES

Gayle Williams of Bi-County Community Hospital (williaga@mlc.lib.mi.us) reports of several sources for help in citing Internet Sources.

1. Several pages were faxed to me from CADUCEUS-L titled "A Brief Citation Guide For Internet Sources in History and the Humanities" by Melvin E. Page. The format for these citations were based on Turabian, Kate L. A Manual for Writers Of

Term Papers, Theses, and Dissertations. 5th ed. Chicago: University of Chicago Press, 1987.

2. Li, Xia and Crane, Nancy B. Electronic Style: A Guide to Citing Electronic Information. Westport, CT. : Meckler, 1993. xi, 65 p.

3. Patrias, Karen. National Library of Medicine Recommended Formats for Bibliographic Citation. Bethesda, MD : National Library of medicine, Reference Section, 1991. 248 p.

4. Chapter XII, Sections C (serials in electronic formats), E (bulletin boards), and F (Electronic mail) have been reprinted in: Strangelove, Michael and Kovacs, Diane. Directory of Electronic Journals, Newsletters, and Academic Discussion Lists; edited by Ann Okerson. 3rd ed. Washington, D.C. : Association of Research Libraries, 1993. pp. 13-26.

5. American Psychological Association. Publication Manual of the American Psychological Association. 4th ed. Washington, D.C. : American Psychological Association, 1994 (pp.218-222 Electronic Media)

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NEW NAVIGATION AND COMMUNICATIONS CAPABILITIES FOR NETSCAPE NAVIGATOR

Netscape Communications Corporation has introduced Netscape SmartMarks and Netscape Chat, two applications designed to make Internet navigation and communications even easier for users of Netscape Navigator software. The public beta versions for the Microsoft Windows operating environment are now available for downloading from Netscape's home page.
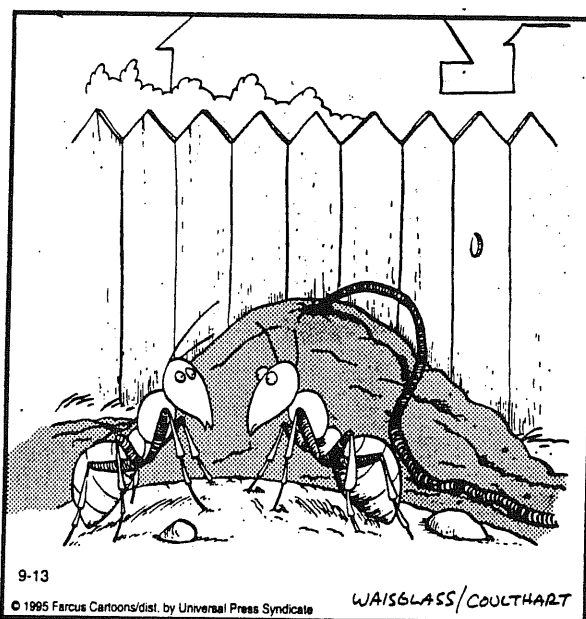Netscape SmartMarks enables Netscape Navigator users to easily collect, organize, and monitor their favourite Internet addresses. Netscape Chat allows both novice and experienced Internet users to participate in real-time chat forums using Netscape Community System software or industry-standard Internet Relay Chat (IRC). Netscape's home page is at: http://home.netscape.com. The products are free for use by students and staff of educational institutions and charitable non-profit organizations, and for 90-day evaluation for individual and corporate users. Pricing is $24.95 each. For more info, contact: Netscape

Communications Corp., Mountain View, CA
Voice: 415-254-1900 FAX: 415-528-4124.

Employment Wanted

Library technician with 6 ½ years experience and a strong background in catalogue conversion and maintenance. Presently completing retrospective conversion project for J.W. Crane Memorial Library. Library Technician certificate from Red River Community College, as well as courses in Windows, WordPerfect and Word for Windows. Available February 1, 1996, for short-term, long-term and part-time positions. Please contact Sonia Yaskiw at 475-5740.

FARCUS

9-13
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"We haven't seen him since he discovered the 'Net."

NEW LISTSERVS IN THE HEALTH SCIENCES

NAME	DESCRIPTION	ADDRESS TO SUBSCRIBE
DOCDEL-L;	promotes discussion in document delivery. Topics to include pricing concerns, document delivery and the academic library, providers and the future of document delivery	LISTPROC@WWW.EBSCODOC.COM Leave subject line blank Message should be: SUBSCRIBE DOCDEL-L YourName
LIBDEV	list dealing with library development	LISTSERV@LISTSERV.ARIZONA.EDU
EYENURSE	ophthalmic nursing list	MAISER@MAILGW.ORNET.MED.UMICH.EDU
WIN95-L	discussion list dealing with Windows '95	LISTSERV@WIN95.DC.LSOFT.COM
HEALTHMGMT	moderated list	LISTPROC@URSUS.JUN.ALASKA.EDU SUBSCRIBE HEALTHMGMT YourName
HEALTHMGMT-D	unmoderated open discussion group for issues raised on HEALTHMGMT	LISTPROC@URSUS.JUN.ALASKA.EDU SUBSCRIBE HEALTHMGMT-D YourName
BIBCANLIB-L	electronic forum for discussion of issues related to library and information science in Canada	LISTSERV@INFOSERV.NLC-BNC.CA SUBSCRIBE BIBCANLIB-L YourName
GFULMED	deals with GRATEFUL MED PC software	LISTSERV@VML.NODAK.EDU

Library Focus

*Smart*Health Research Library

When I introduce myself as a Technical Research Analyst for *Smart*Health, almost everyone reacts in the same way. They smile and say, "Aha, I see...., and what exactly does a Technical Research Analyst do?". Good question. As *Smart*Health is a rather new company, most of our employees' positions, including mine, are evolving. In many ways the only limitations to my job, are those that I set for myself.

Vera Armann

*Smart*Health is a wholly owned subsidiary of the Royal Bank. In 1992, changes to the Banking Act made it possible for banks to enter into the information technology business. Health Care Technology is a rapidly emerging area within the health care industry. Medical Informatics, health informatics, telemedicine and teleradiology, all fall within the realm of Health Care Technology. Medicine and health care, like so much else these days, is becoming increasingly technology based. *Smart*Health, together with the Manitoba government, believe they have a way of preserving our health care system and saving millions of dollars in the process. Imagine a province wide health information network, where health care professionals would have access to vital medical information 24 hours a day, 7 days a week. During medical emergencies, when seconds count, doctors cannot afford to waste time waiting for your printed medical records to arrive. They need that vital information immediately. *Smart*Health and the provincial government want every health care professional to have that information at their finger tips. Allergies, chronic illnesses, immunization records, emergency contact information as well as drug and recent lab test histories would all be available on the network. These are just examples of the human side of the health information network. On the financial side, such a network could save millions of dollars. For example, it would be a way of curbing "double doctoring", Pharmacare fraud, and unnecessary duplication of laboratory tests.

Of primary concern to *Smart*Health and the Manitoba Government, is the security of your medical information. Several Stakeholder Committees, made up of Manitoba health care professionals, will decide what information to include, who will have access to the information, and how the information is used. One of these committees, the Confidentiality Committee, was established to pro-actively address the area of security and confidentiality of information stored and transferred on the network. As the Technical Research Analyst for *Smart*Health, I try to keep everyone in our company aware of changes occurring within the health care industry. Much of my time is spent on the Internet, clicking my way through the growing amount of information pertaining to the industry. As you are probably aware, there is a vast amount of information available. One of the most valuable sites I have come across is the home page of the Medical Records Institute (http://www.medrecinst.com/). To keep abreast of health care issues in Canada, I frequently visit the home page of Health Canada (http://hpb1.hwc.ca/links/englishe.html). The Canadian Medical Association home page, CMA Online (http://hpb1,hwc.ca:840/index.htm) provides numerous links to other health related sites on the Web.

In Canada, health care is a provincial responsibility. As such, I am always interested in perusing the web sites of the various provincial health ministries. Most provincial government web sites are excellent sources of news releases. The Canadian Government Information on the Internet site (http://library.uwaterloo.ca/discipline/Government/CanGuide/index.html) is a great source of links to provincial government sites. The Hansard, the verbatim publication of the Manitoba Legislative Assembly sessions, is available on the Web (http://www.gov.mb.ca/manitoba/leg-asmb/hansard/index.html) and is searchable. This

allows me to keep on top of the health care issues being discussed in Chambers rather easily.

To keep everyone at *Smart*Health updated on local issues, I maintain a daily newspaper clipping service. Any articles in the Winnipeg Free Press and Globe and Mail, pertaining to health care, medicine and computerized networks, are circulated. These articles are not retained, rather I use Globe Information Services to gain access to archive information from the above newspapers, on request. I also maintain a DIALOG account to satisfy virtually every other information need that may cross my desk, such as medical/health information, computers and networks, as well as business information.

Our journal collection is growing steadily. Titles include, Canadian Health Care Management, Healthcare Informatics, Healthcare Forum Journal, and Information Week, just to name a few. I also use the Uncover database to view the table of contents of many other journals, looking for articles that may be of interest to my colleagues. Since our journal collection is still rather small, I rely heavily on the document delivery services of CISTI and Canadian university libraries for many health and medical related articles. Fortunately, *Smart*Health is within the Royal Bank Group of Companies and therefore we are able to obtain most business related information and articles from the Information Services department of the Royal Bank head office in Toronto.

As a growing private sector company, we are naturally interested in what our competitors are up to. Increasingly, the WWW has become a valuable resource for corporate information. What used to be only available either in print form, or via commercial on-line databases, is now available free on the Internet. Corporate profiles, annual reports, and news releases are examples of what many companies are publishing on the Web. As the Technical Research Analyst, I am also the developer and keeper of the company and research library's databases. At the moment I am constructing a database for *Smart*Health's fixed assets as well as a database for the administration of the information services and the research library collection. In order to cut down on the amount of paper-based files I maintain, all ILL, document delivery and literature search requests are kept in the database. At the click of a button, I can produce reports and statistics detailing the status of an article or book on order, or how much has been spent on information services by a particular employee or department. Both of these databases are being developed using Microsoft Access 2.0 for Windows. When completed, these will be fully searchable and user friendly databases that can be accessed by any member of the company with no need for familiarity with Access at all.

So, there you have it, my explanation of what exactly a Technical Research Analyst for *Smart*Health does, at least for now. Undoubtedly, you will recognize that my job is similar to that of a Librarian, Information Specialist, Information Officer, etc. Personally, I am not too concerned about what my title is as long as I can continue to doing the type of work I enjoy. However, I do believe that the evolution of our titles could do our image a world of good. For example, how many people would assume that a Technical Research Analyst just checks-out books?

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Better the bite of a friend than the kiss of an enemy

WORLD WIDE WEB SITES

NAME	DESCRIPTION	ADDRESS
Agency for Toxic Substances	Contains fact sheets on hazardous substances	http://atsdr1.atsdr.cdc.gov:8080/atsdrhome.html
Health Administration Resources		http://www.mercer.peachnet.edu/www/health/haresrcs.html
Indexing the Internet	Contains MeSH classified resources on the Internet	http:www.mic.ki.se/Diseases/index.html
Medical Education	A multimedia, medical information service by the Dept. Of Pathology & Laboratory Medicine at the University of Texas. Features self-instructional programs in medicine, allied health, and medical graduate education	http://hyrax.med.uth.tmc.edu
Oncolink	Provides access to more than 3,000 physician and patient documents for cancer patients, families, and health care providers.	Http://cancer.med.upenn.edu
Virtual Hospital	Has patient information, multimedia textbooks, teaching files, and clinical guidelines links to other health sciences resources.	Http://indy.radiology,uiowa.edu/
Health Sciences Library, Memorial University	The Library HomePage	http://aorta.library.mun.ca/hsl
American Medical Association	AMA Web Site	http://www.ama-assn.org
Medical Conferences & Meetings		http://www.pslgroup.com/MEDCONF/medicain.html
Medical Meetings for Physicians		http://www.cc/emory.edu/WHSCL/medweb.lists.html
Guide to Health Statistics	Provides info on how to lcoate statistics	http://www.falk.med.pitt.edu/statcbw.html
WllnessWeb - The Patient's Network	Focuses on an itneractive, community approach to the delivery of health care information	http://www.wellweb.com/wellness
Cyberstack(sm)	Demonstration prototype virtual science and technology reference collection	http://www.public.iastate.edu/~gerrymck/
Health Promotion On-Line	Provides access to Health Canada's health promotion information	http://hpb1.hwc.ca/links/healthcan/hpon_e.htm
Guide to the Internet for Medical Practitioners - article from BMJ		http://www/tecc.co.uk/bmj/archive/7012ed2.h